



Modernize your business with Enterprise IT as a Service

Move your organization to a secured cloud office in quick and simple steps

Jamie Wong
Solutions Consultant, Channel Sales
ITCS Group | AnyWare

Developed by



Our technology partners







Introduction of AnyWare

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About AnyWare

All-in-one Cloud Office Solution

AnyWare is a complete cloud office solution, enabling teams to seamlessly work together and securely access corporate files anytime and anywhere.

Cloud Office Expert For Enterprises

Built to support small, medium enterprises to large corporations, AnyWare streamlines an organization's technology and business needs.



AnyWare Overview

Our all-in-one cloud office solution helps you stay ahead of the game.



15+ Years

in managing cloud solutions



100+

successful digital
transformation projects



Fortune 500

Global clients



Ways to enhance business continuity and remote work efficiencies

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Solutions Overview



Hybrid Workforce Approach

Optimize your productivity and collaborate efficiently with your team and third parties without geographic constraints.

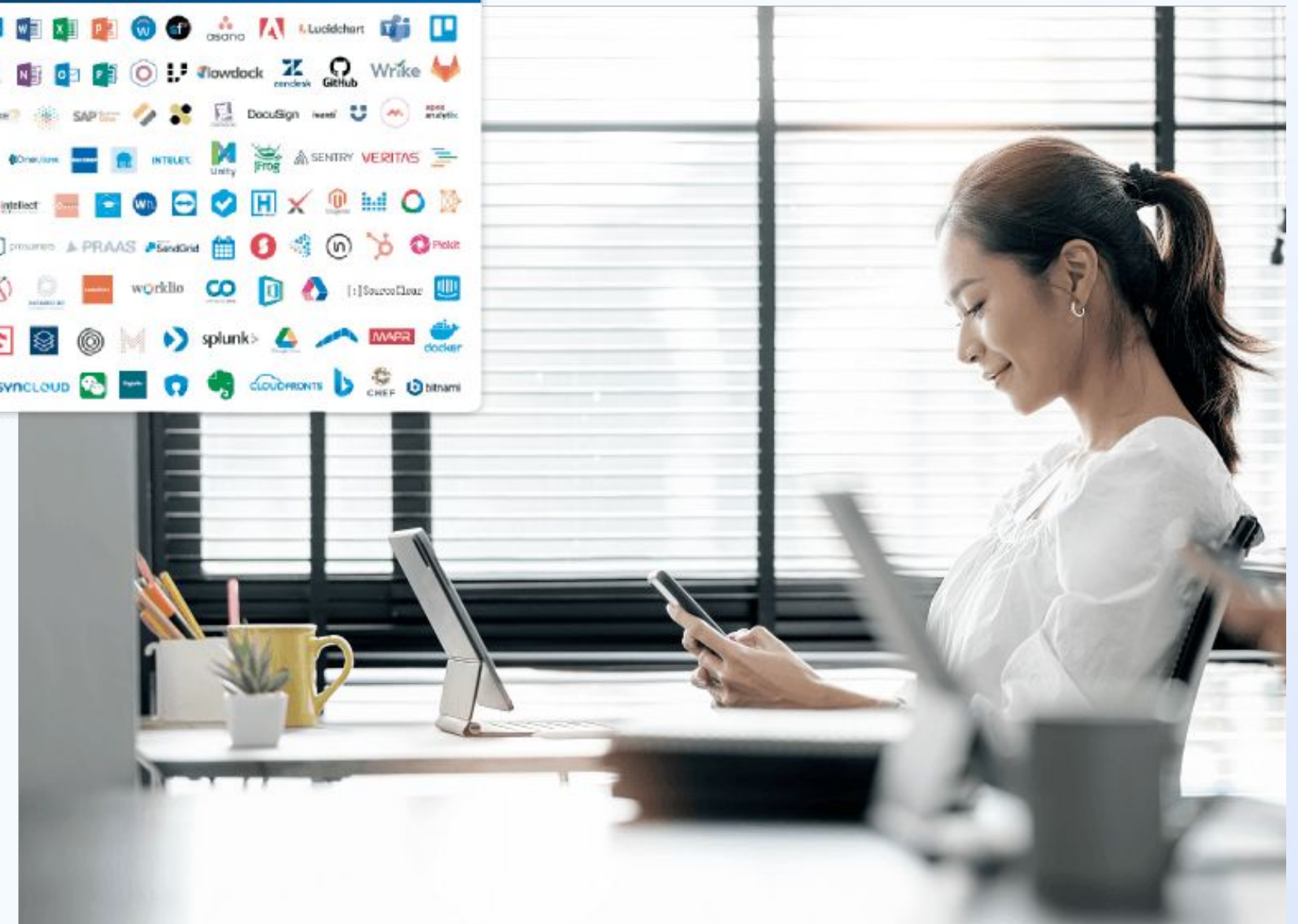


- Virtual Desktop Infrastructure (VDI) implementation
- Secure remote work enablement

Productivity Tools

Integrate seamlessly with our full suite of supported third-party cloud and collaborative applications.

- Microsoft 365 applications
- 2,000+ supported third party applications



Premium Security

Securely access your corporate resources on any device, anywhere and anytime.

- Data loss prevention measures
- Microsegmentation
- Advanced encryption
- Multi-factor authentication
- Centralized management



Compliance to the highest security standards:



HONG KONG MONETARY AUTHORITY
香港金融管理局



SECURITIES AND
FUTURES COMMISSION
證券及期貨事務監察委員會



Monetary Authority
of Singapore

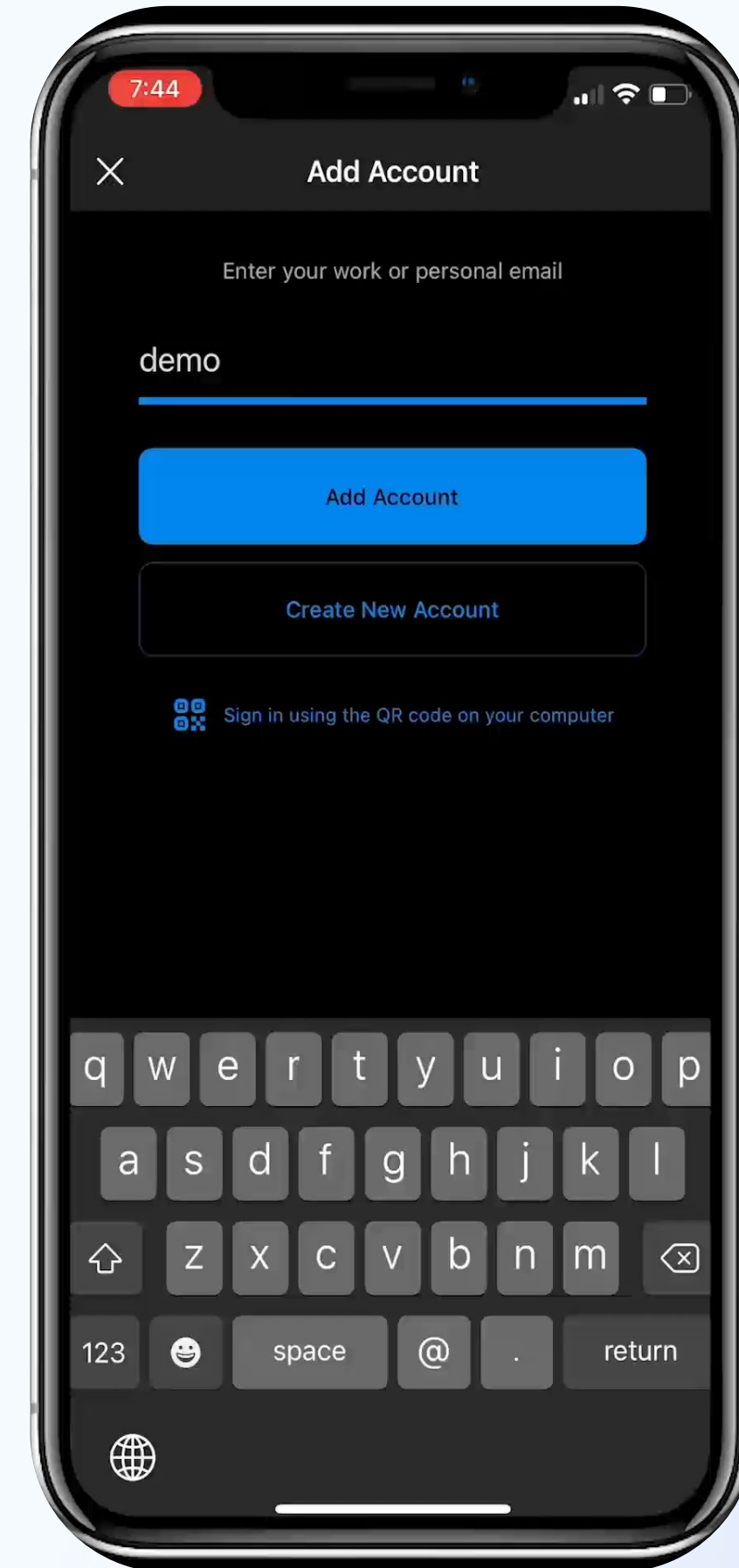


金融庁
Financial Services Agency

Premium Security (cont'd)

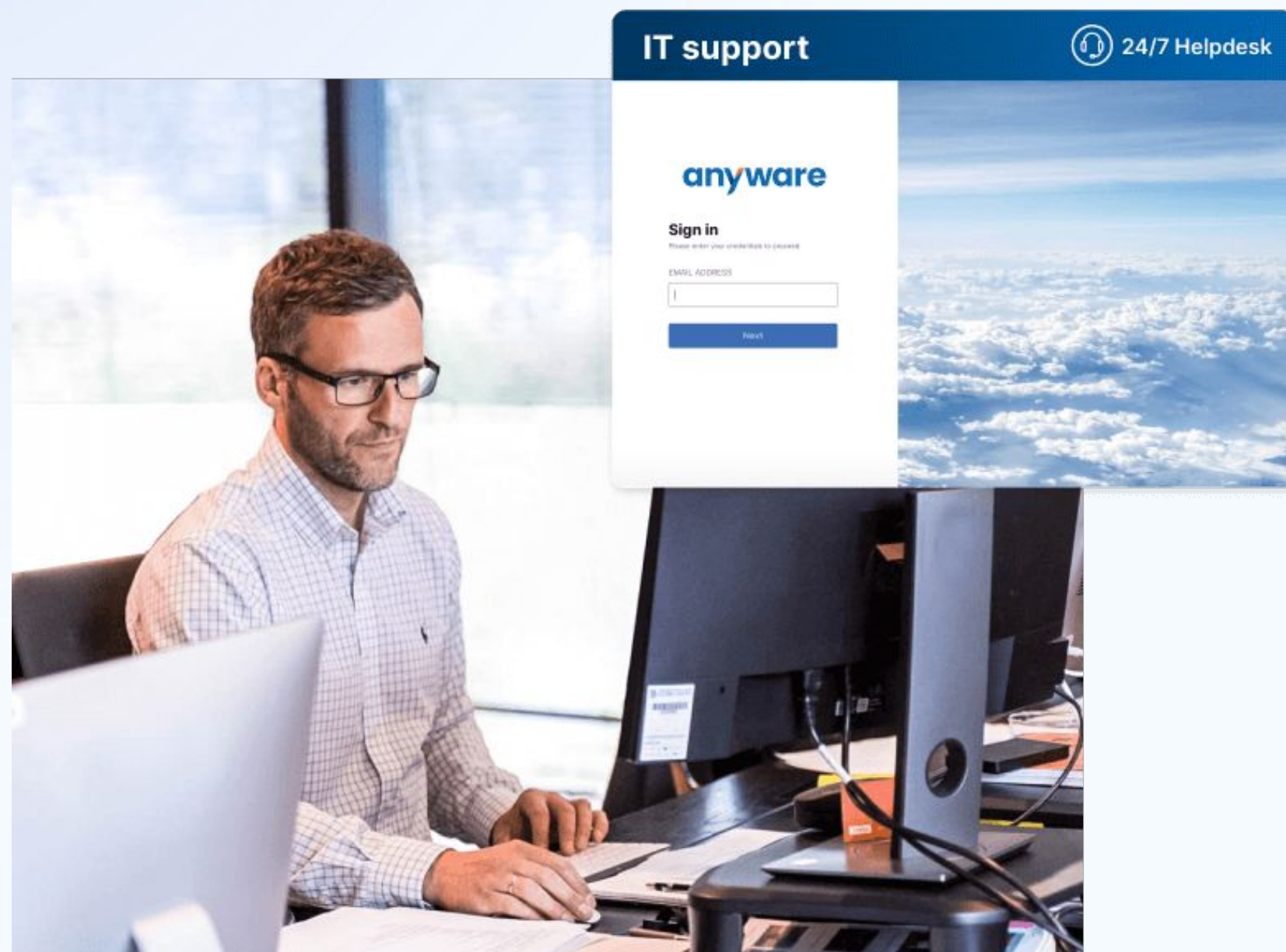
To protect corporate assets, users are restricted from:

- Copy and paste
- USB access
- Screen capturing
- Data transfer to unauthenticated network



Extensive IT Support

Leverage our remote support team to manage all cloud infrastructure components on your organization's cloud office environment.



- 24/7 virtual service desk
- User support portal
- Instant response
- Reduction of IT on-premises equipment



Portal overview

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Portal – Overview

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Overview

Clients Management

Available Services

Request Support

Knowledge Base

APPLICATIONS

Intranet

Overview

Open (5)

In progress (2)

Completed (0)

Search support requests

ID	SUMMARY	ASSIGNEE	REPORTER	UPDATED
831914	Restful API not providing information	Gabriel Corona	Gabriel Gonzalez	6 hours ago
SRP-2	New service request from SRP	Doan Thanh	John Smith	6 hours ago
SRP-3	Atlassian AD authentication issue	Doan Thanh	John Smith	6 hours ago
SRP-4	Onboarding for John Doe	Doan Thanh	John Smith	6 hours ago
SRP-5	Onboarding Jane Doe as staff	Doan Thanh	John Smith	6 hours ago

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Overview

Open (5)

In progress (2)

Completed (0)

Search support requests

ID: 831914

Restful API not providing information

Updated 6 hours ago

ID: SRP-2

New service request from SRP

Updated 6 hours ago

ID: SRP-3

Atlassian AD authentication issue

Updated 6 hours ago

ID: SRP-4

Onboarding for John Doe

Updated 6 hours ago

ID: SRP-5

14

Portal – View Request

ID: 831237


✕

Unable to access my email account


DESCRIPTION

Hi. Is there a problem with the email? I seem to be not getting all of my emails. My email address is jane.doe@anywarecloud.com.

COMMENTS

 AnyWare support team
4 hours ago

Status changed to In progress

 AnyWare support team
4 hours ago

Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo.

Add a comment...

In progress

TYPE OF SUPPORT

General support

OFFICE LOCATION

ITCS Hong Kong

CREATED

Jul 14, 2021 at 5:51 PM

UPDATED

4 hours ago

ID: 831237

✕

Unable to access my email account

In progress

DESCRIPTION

Hi. Is there a problem with the email? I seem to be not getting all of my emails. My email address is jane.doe@anywarecloud.com.

SUPPORT TYPE

General support

OFFICE LOCATION

ITCS Hong Kong


CREATED

Jul 14, 2021 at 5:51 PM


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4 hours ago

COMMENTS

 AnyWare support team
4 hours ago

Status changed to In progress

 AnyWare support team
4 hours ago

Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo.

Add a comment...

Portal – Request Support

anyware

Overview

Clients Management

Available Services

Request Support

Knowledge Base

APPLICATIONS

Intranet

OVERVIEW > REQUEST SUPPORT

Request support

TYPE OF SUPPORT

General support

For all general IT support requests.

OFFICE LOCATION

SUBJECT

DESCRIPTION

Enter text here...

Submit

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< BACK TO OVERVIEW

Request support

TYPE OF SUPPORT

General support

For all general IT support requests.

OFFICE LOCATION

SUBJECT

DESCRIPTION

Enter text here...

Portal – User Management

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Overview

Clients Management

Available Services

Request Support

Knowledge Base

APPLICATIONS

Intranet









OVERVIEW > AVAILABLE SERVICES > USER MANAGEMENT

User management

Search users

Remove user

Create user

<input type="checkbox"/>	NAME	LOCATION	DEPARTMENT	POSITION	ACTIVITY
<input type="checkbox"/>	 George Fields	Tokyo, Japan	Recruitment	Recruitment Consultant	● Online
<input type="checkbox"/>	 Jane Doe	Tokyo, Japan	IT	Senior Engineer	● Offline
<input type="checkbox"/>	 John Smith	Singapore	IT	IT Engineer	● Online
<input type="checkbox"/>	 Jones Dermot	Singapore	IT	Cloud Developer	● Offline
<input type="checkbox"/>	 Lindsey Stroud	Hong Kong	Recruitment	Recruitment Consultant	● Offline
<input type="checkbox"/>	 Martin Mercedes	Singapore	IT	Front-End Developer	● Offline
<input type="checkbox"/>	 Nicci Troiani	Hong Kong	Recruitment	Recruitment Consultant	● Online
<input type="checkbox"/>	 Rebecca Moore	Tokyo, Japan	Recruitment	Recruitment Consultant	● Online

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BACK TO AVAILABLE SERVICES


User management


Search users


Remove user


Create user

☐ NAME & POSITION

☐  George Fields
Recruitment Consultant

☐  Jane Doe
Senior Engineer

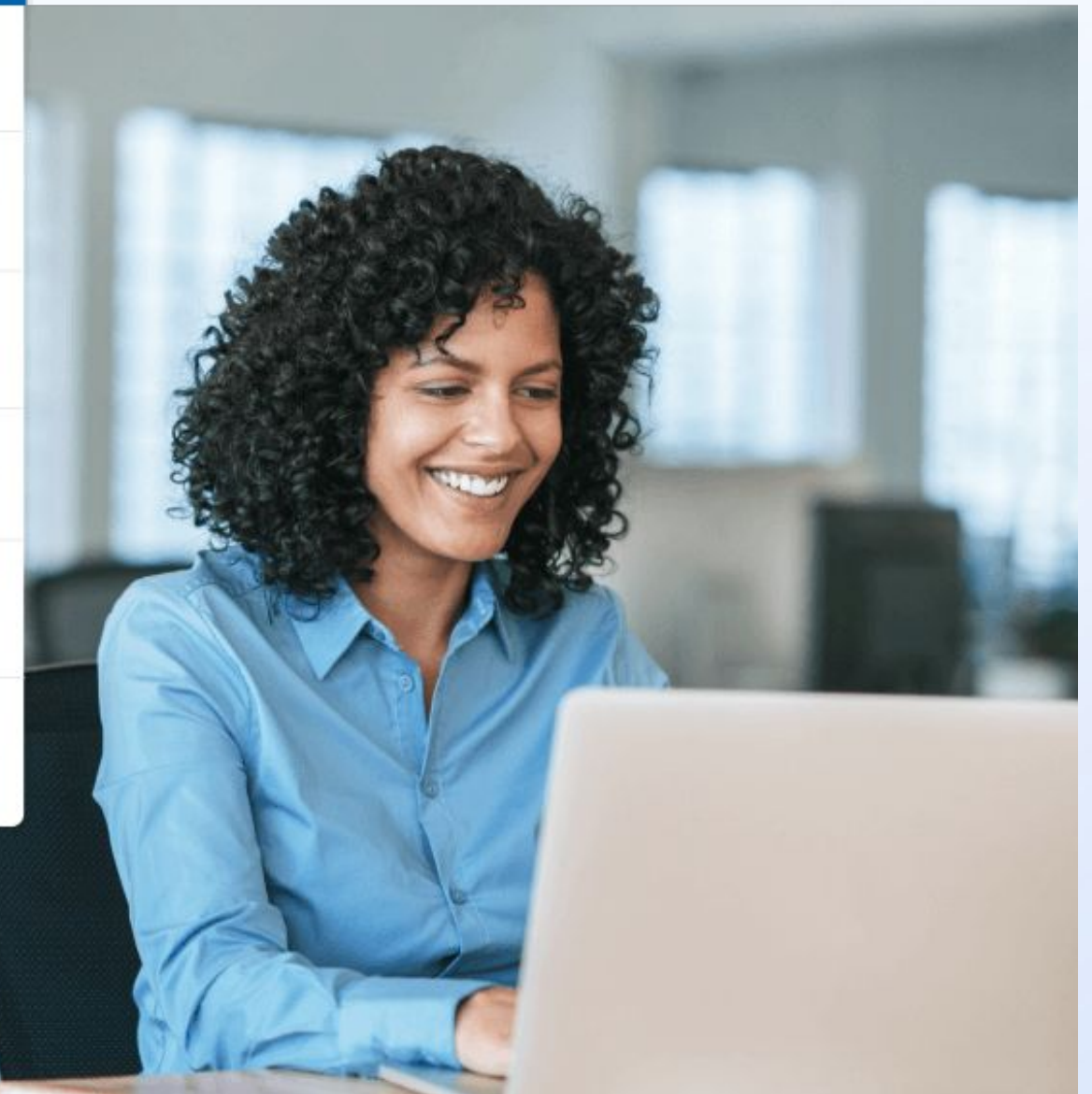
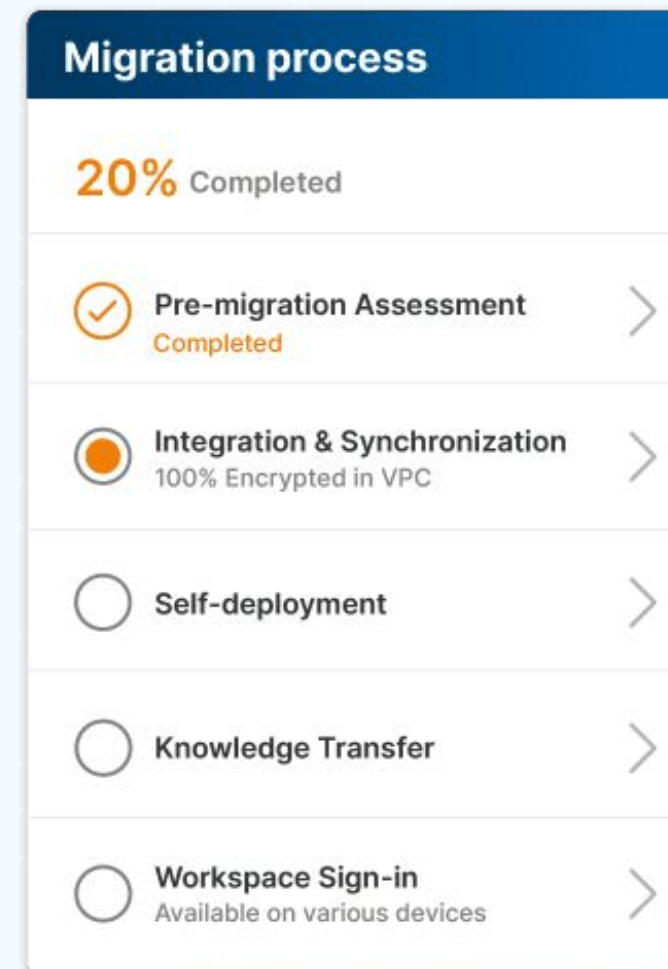
☐  John Smith
IT Engineer

☐  Jones Dermot
Cloud Developer

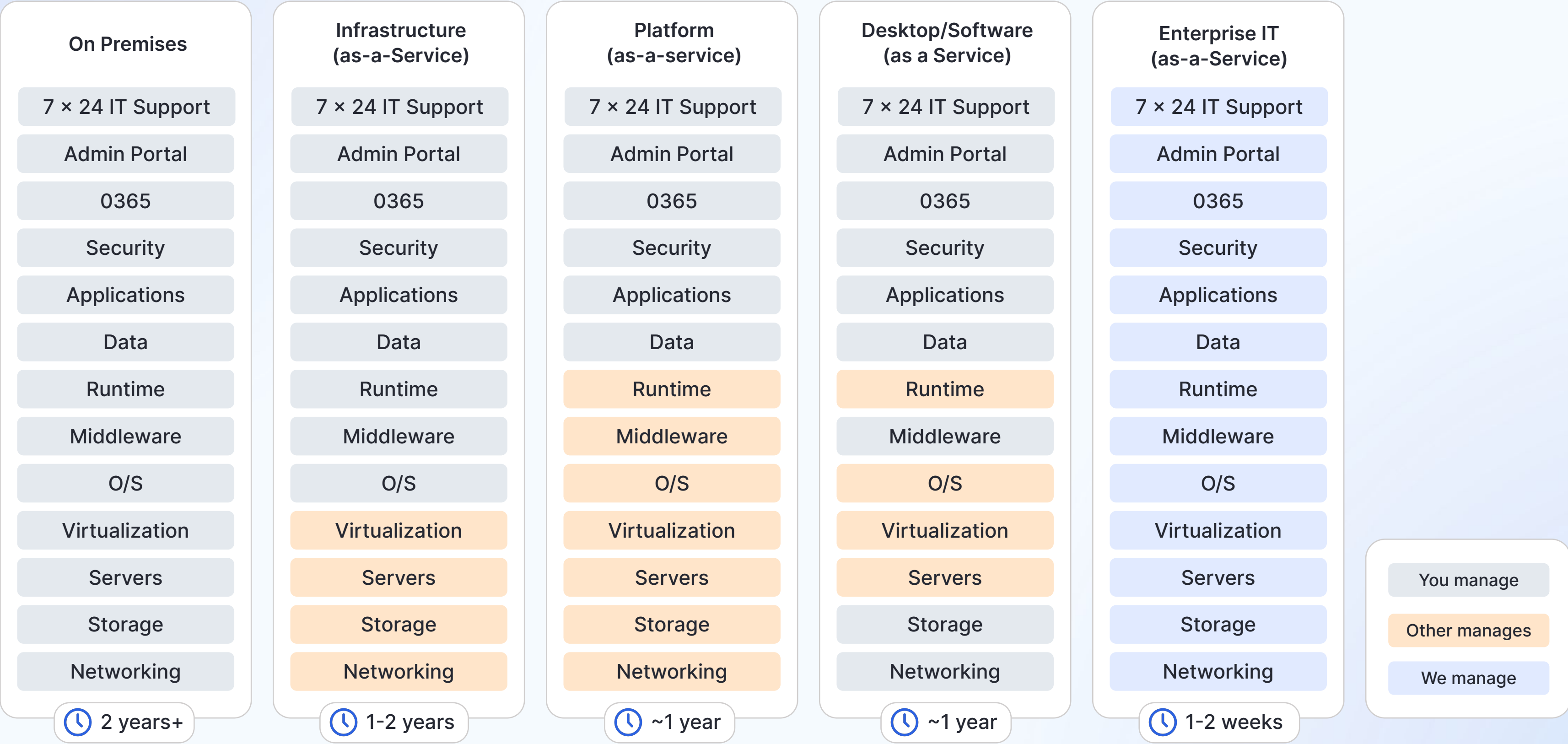
Cloud Migration

Migrate with ease utilizing our rapid infrastructure deployment.

- Pre and post migration assessment
- Integration and synchronization
- Rapid deployment



Cloud Computing Comparison



Thank You!

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AnyWare Cloud Services

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