



DEVELOPER OF AUTOBIZIGHT

Unleash Business Data with AutoBizight Analytics Tool

Speakers:

Alvin Lam – Solution Manager Harry Chui – Associate Data Analyst

Company Background



Professional Service

We will offer customized big data service which would be a scope-based or T&M project.





Dashboards







Professional Service









F&B

Developer Government



Subscribed Solution

We will offer a self-serve analytic service via a cloud platform which helps the clients to start their data analytics journey quickly in a cost-effective way.







Which Chart to Use?



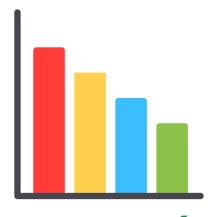




- Part-to-Whole Relationship
- There's a relatively large segment



- Avoid a lot of slices
- Hard to read with similar proportion



Identify Trends



- **Comparison of Categories**
- Illustrate Important Change



- Avoid too much categories
- Do Not Show Interrelated Relationship





Identify Trends



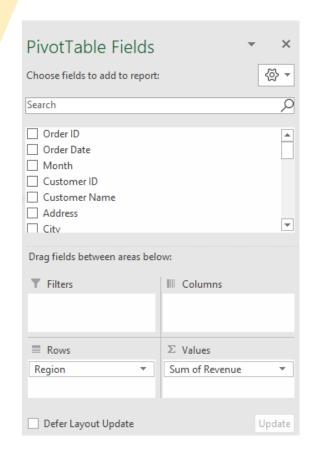
- **Track Changes**
- Compare lots of

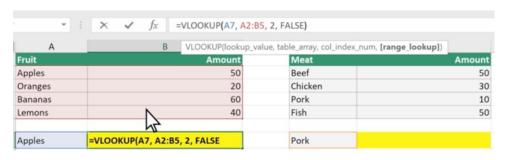




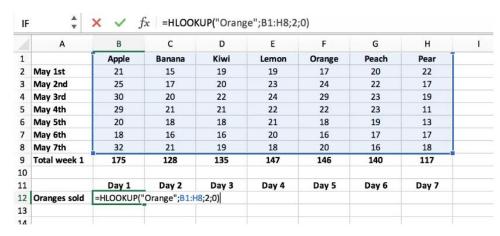


Can Excel Help?





Vlookup

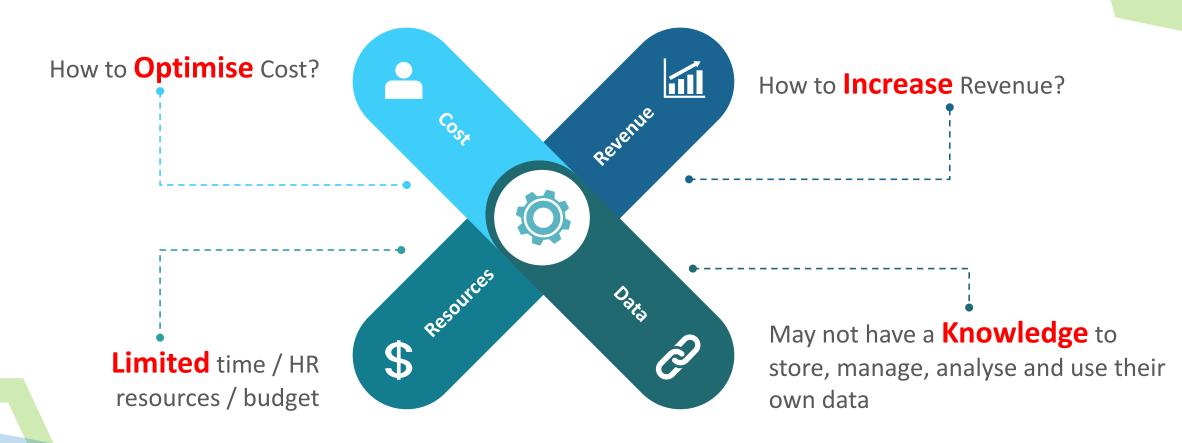




Pivot Table

Hlookup

Business Intelligence for SME is not easy...



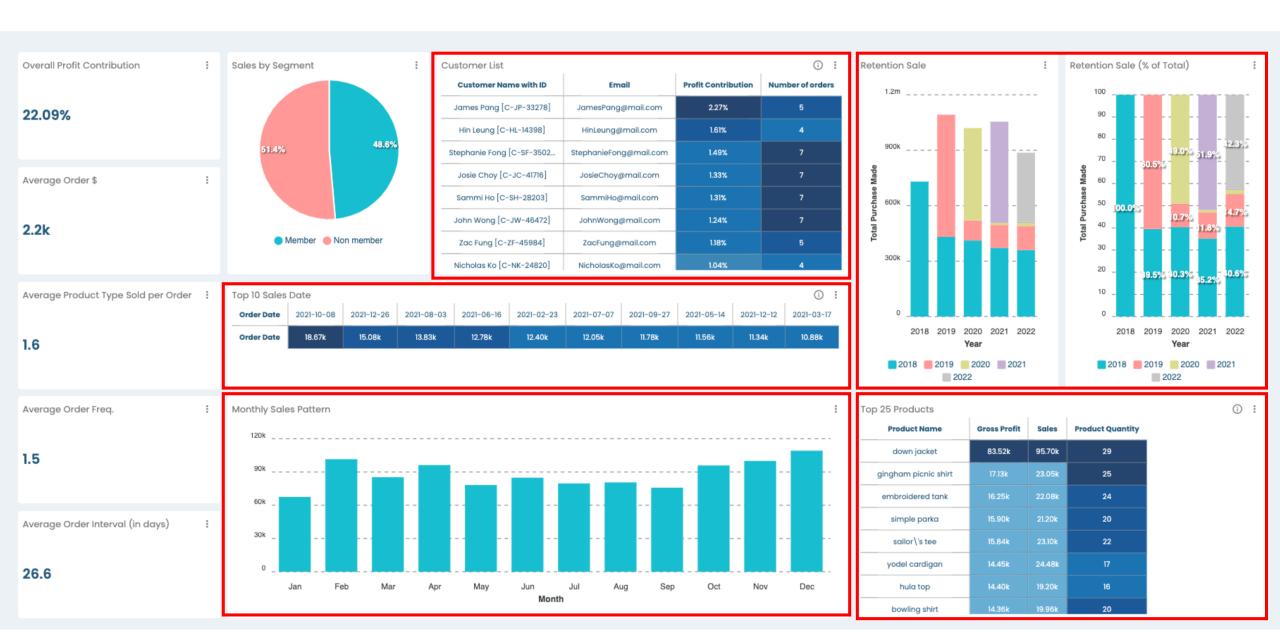
Have you even puzzle...

SCENARIO 1 – RECONNECT MEMBERS



SME BUSINESS PERFORMANCE FROM DASHBOARD

CUSTOMER BEHAVIOR REPORT

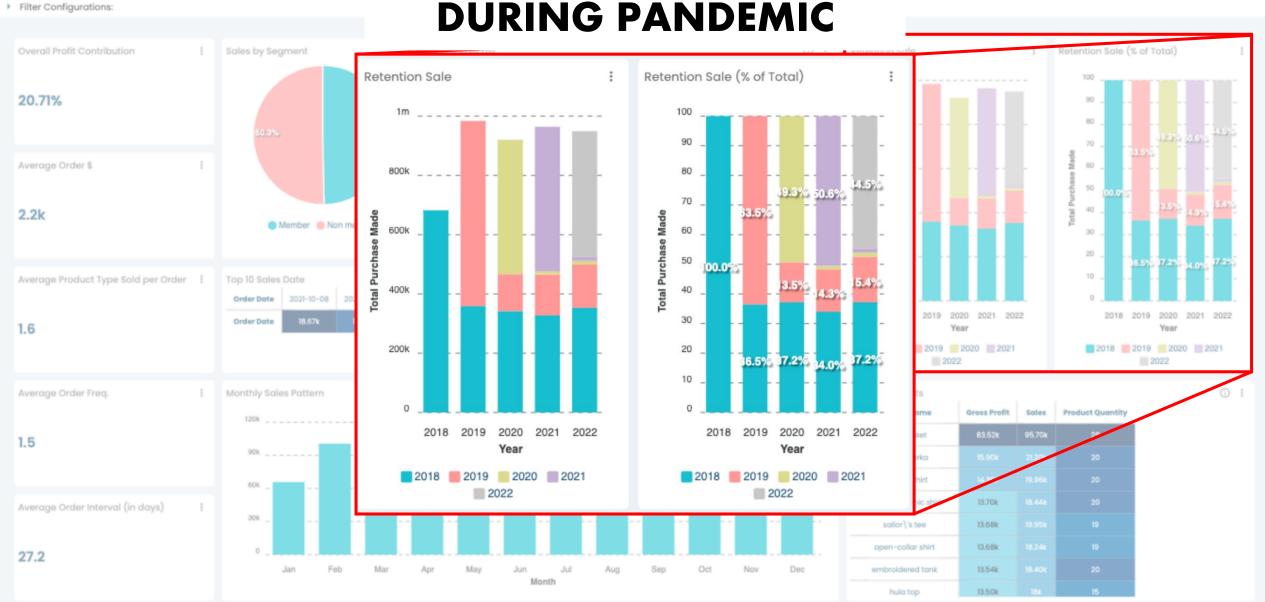


PERFORMANCE DURING PANDEMIC ?



POOR RENTENTION RATE

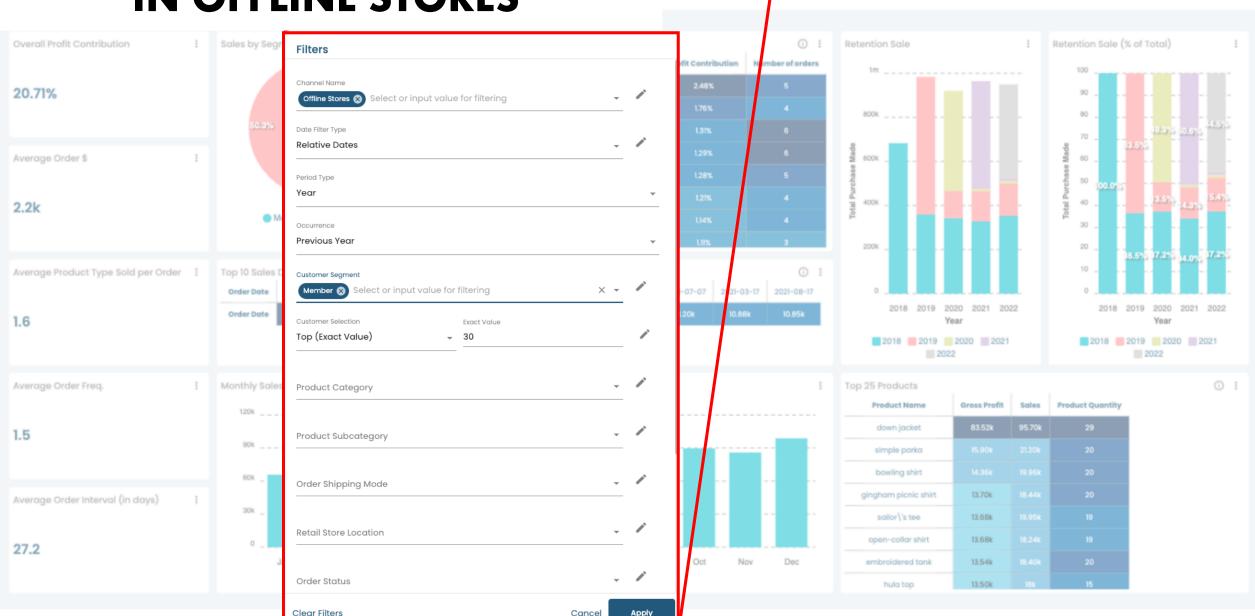
Export Data As Excel Specification



WHO ARE MY TOP MEMBERS?



FIND OUT THE TOP 30 MEMBERS IN OFFLINE STORES

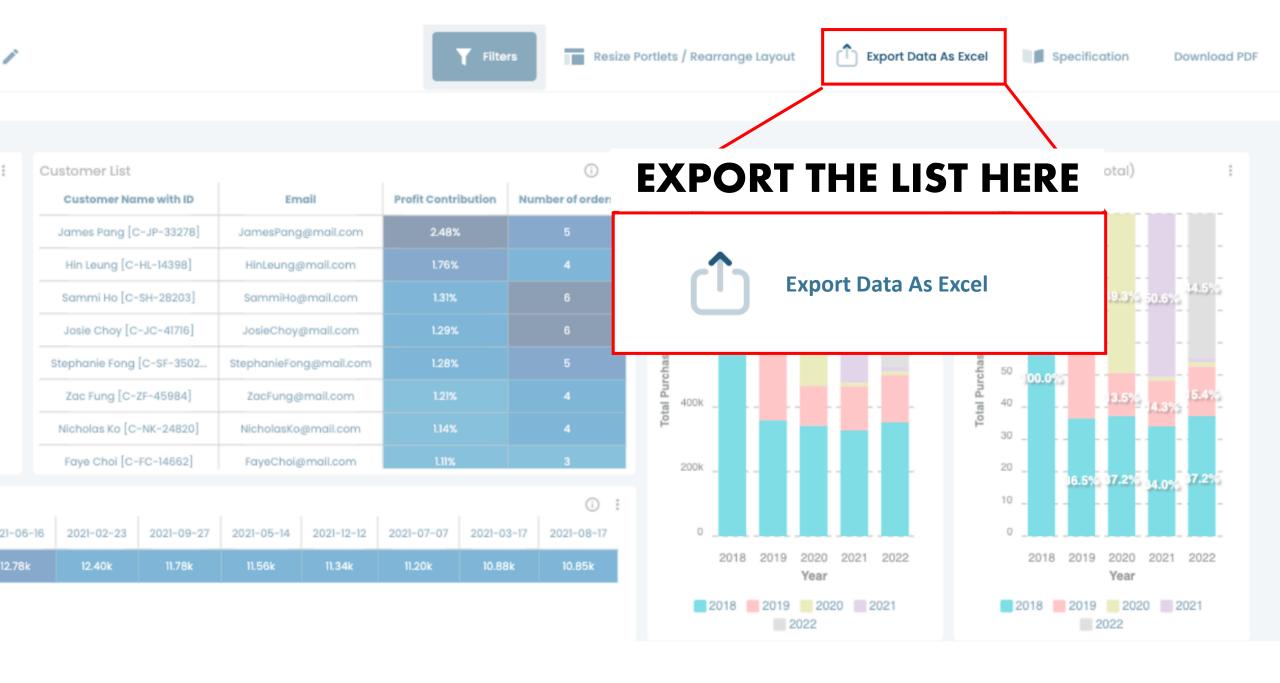


Y Filters

Resize Portlets / Rearrange Layout

Export Data As Excel





ANY PROMOTION IDEAS?



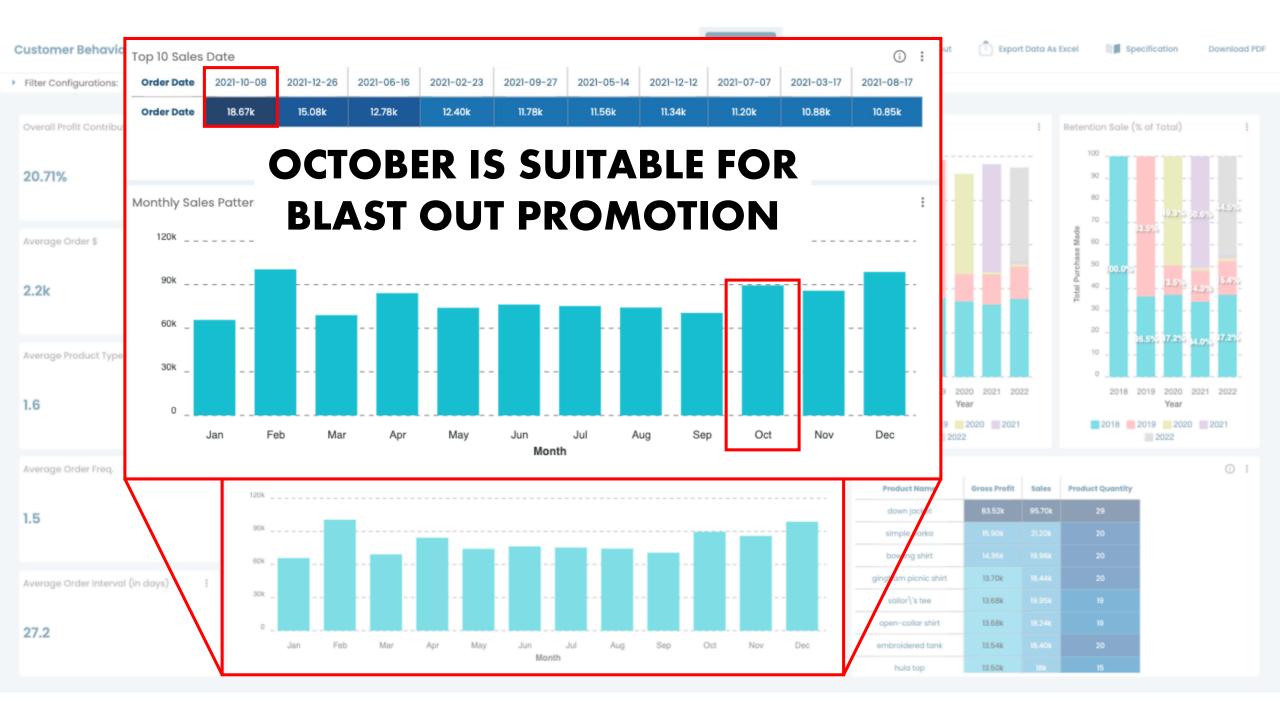
Customer Behavior Report (Order Date: 20)

DOWN JACKET HAVE HIGH

Export Data As Excel Specification Download PDF PROFIT AND QUANTITY Filter Configurations: Retention Sale (% of Total) Sales by Segment Retention Sale **Top 25 Products** 20.71% 90 80 **Product Name Gross Profit Product Quantity** down jacket 83.52k 95.70k 29 Average Order \$ 60 600k simple parka 20 50 40 400k 2.2k bowling shirt 20 Member Non member 30 gingham picnic shirt 13.70k 18.44k 20 200k sailor\'s tee 13.68k Average Product Type Sold per Order Top 10 Sales Date open-collar shirt 13.68k 19 2021-10-08 2021-12-26 2021-0 2021-08-17 13.54k embroidered tank 20 2018 2019 2018 2019 2020 2021 2022 2020 2021 2022 Order Date 1.6 Year 13.50k hula top 2018 2019 2020 2021 2018 2019 2020 14.72k 23 2022 2022 tube top 12.88k 12.75k yodel cardigan Monthly Sales Pattern Top 25 Products Average Order Freq. 16.08k printed fleece sweater 12.12k **Product Name Gross Profit** Sales **Product Quantity** polo shirt 11.86k 13.68k 19 down jacket 1.5 simple parka 10.92k yodel sweater bowling shirt gingham picnic shirt 13.70k Average Order Interval (in days) 13.68k open-collar shirt 27.2 13.54k embroidered tank Month

hula top

13.50k



HOW TO RECONNECT MEMBERS

- 1. Select and Open Customer Behavior Report
- 2. Review Pandemic Business Performance
- 3. Filter **Top 30 offline members** and Export as excel
- 4. Identify **High Profit and Large Quantity Products** and select as promotional products
- 5. Review the Top Sales Date and Month to blast out promotion



ABCShopMart

French Desserts



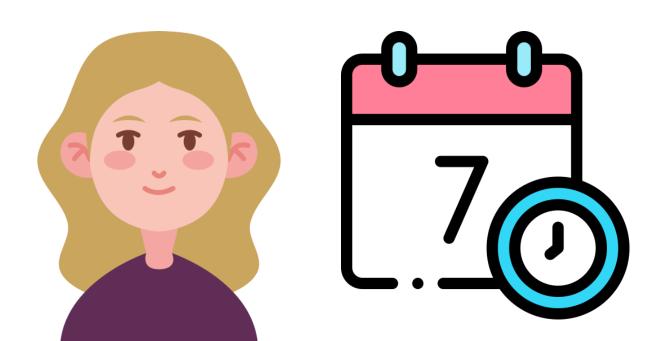
PROMOTION
 PERIOD:
10/10 - 24/10



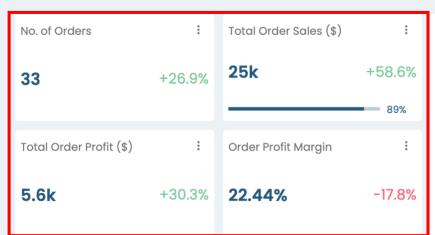
Choco Deck - French Dessert Inspired Layered Bar **French Mendians**

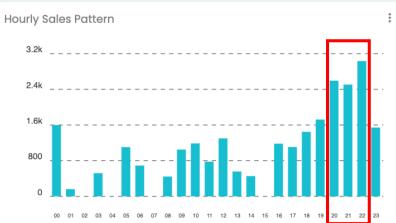
SCENARIO 2 – CAMPAIGN MONITORING

HOW'S THE CAMPAIGN PROGRESS?



Filter Configurations:



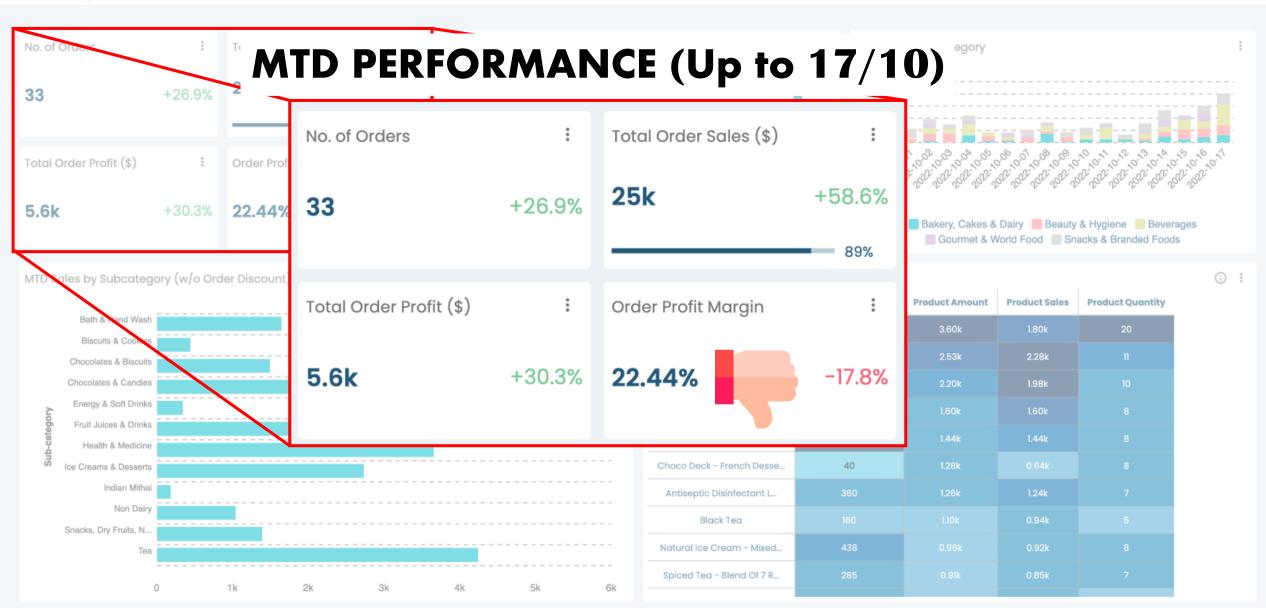






Top 25 Products				
Product Name	Product Gross Profit	Product Amount	Product Sales	Product Quantity
French Mendians	-0.56k	3.60k	1.80k	20
Choco Deck - Mini Delight	0.52k	2.53k	2.28k	11
Green Tea - Tulsi Loose L	380	2.20k	1.98k	10
Sugar Free Juice - Lemon	320	1.60k	1.60k	8
Joint Muscle Spray	0.80k	1.44k	1.44k	8
Choco Deck - French Desse	40	1.28k	0.64k	8
Antiseptic Disinfectant L	360	1.26k	1.24k	7
Black Tea	160	1.10k	0.94k	5
Natural Ice Cream - Mixed	438	0.96k	0.92k	8
Spiced Tea - Blend Of 7 R	285	0.91k	0.85k	7

Filter Configurations:



HOW'S THE CAMPAIGN PRODUCT PERFORMING?



Indian Mithai

Snacks, Dry Fruits, N...

Non Dairy

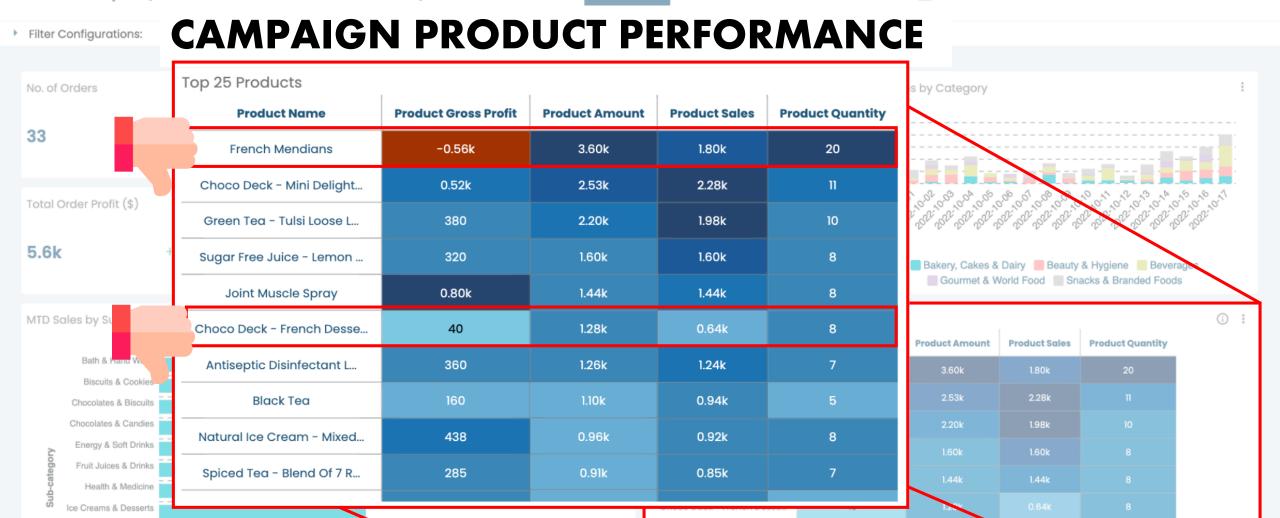
Tea

0

1k

3k

1.24k



5k

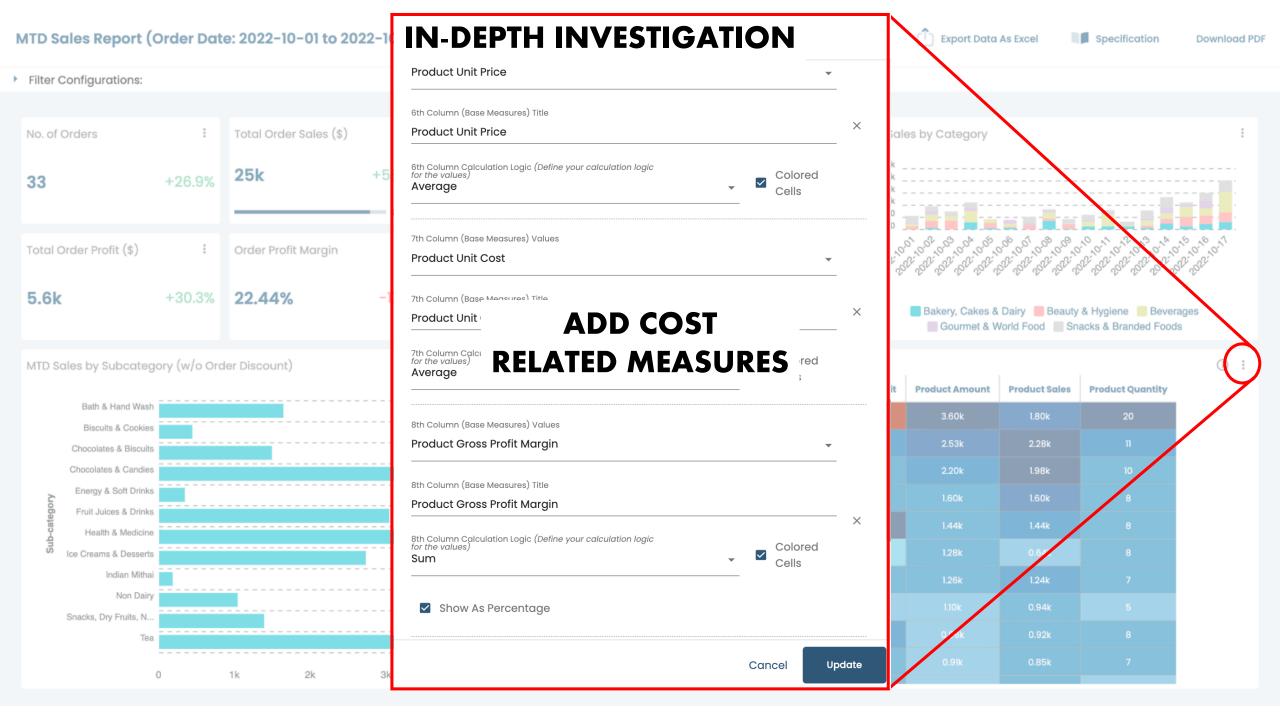
4k

Antiseptic Disinfectant L...

Black Tea

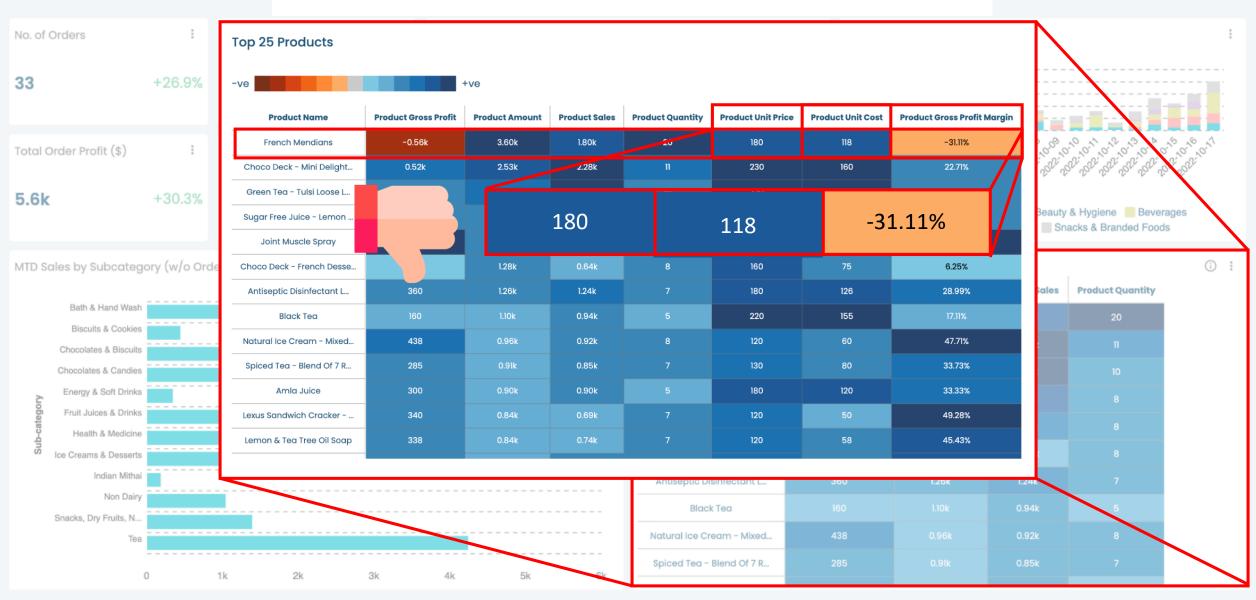
Natural Ice Cream - Mixed...

Spiced Tea - Blend Of 7 R...

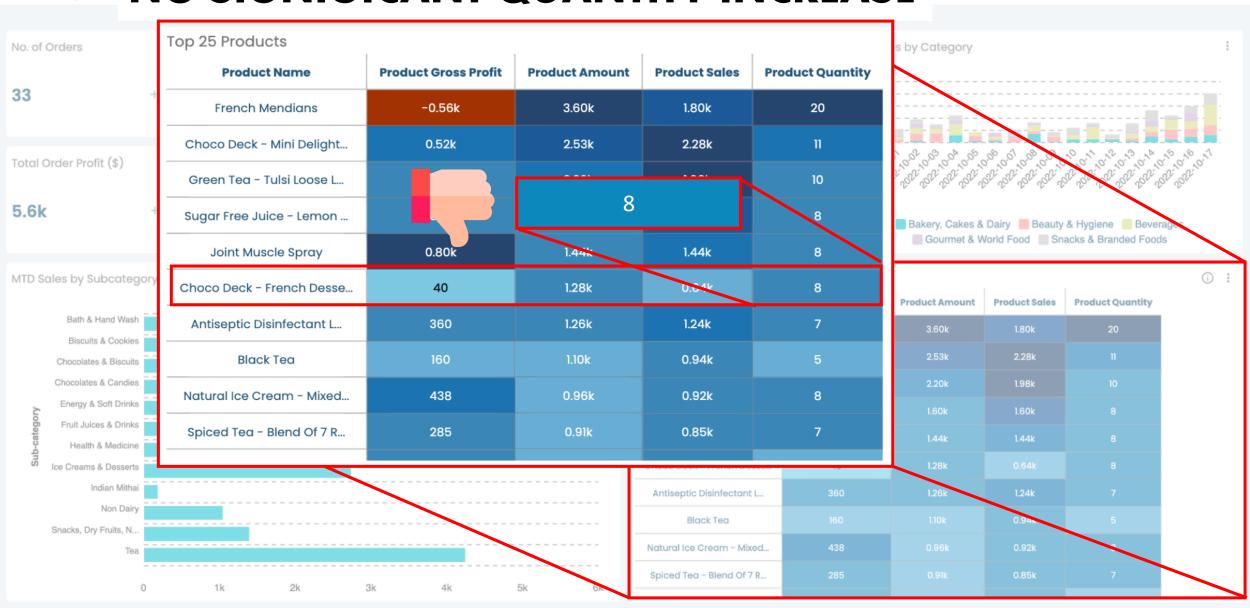


Filter Configurations:

SETTING A WRONG SELLING PRICE



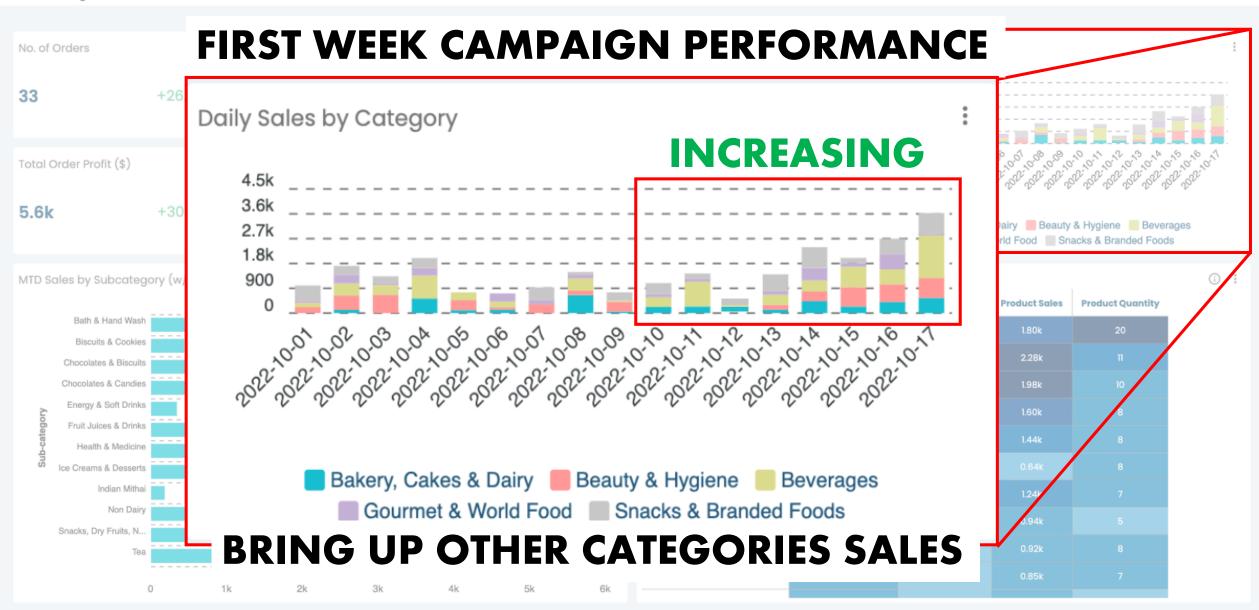
P Filter Configuration NO SIGNIGICANT QUANTITY INCREASE



SO SHOULD I STOP MY CAMPAIGN?



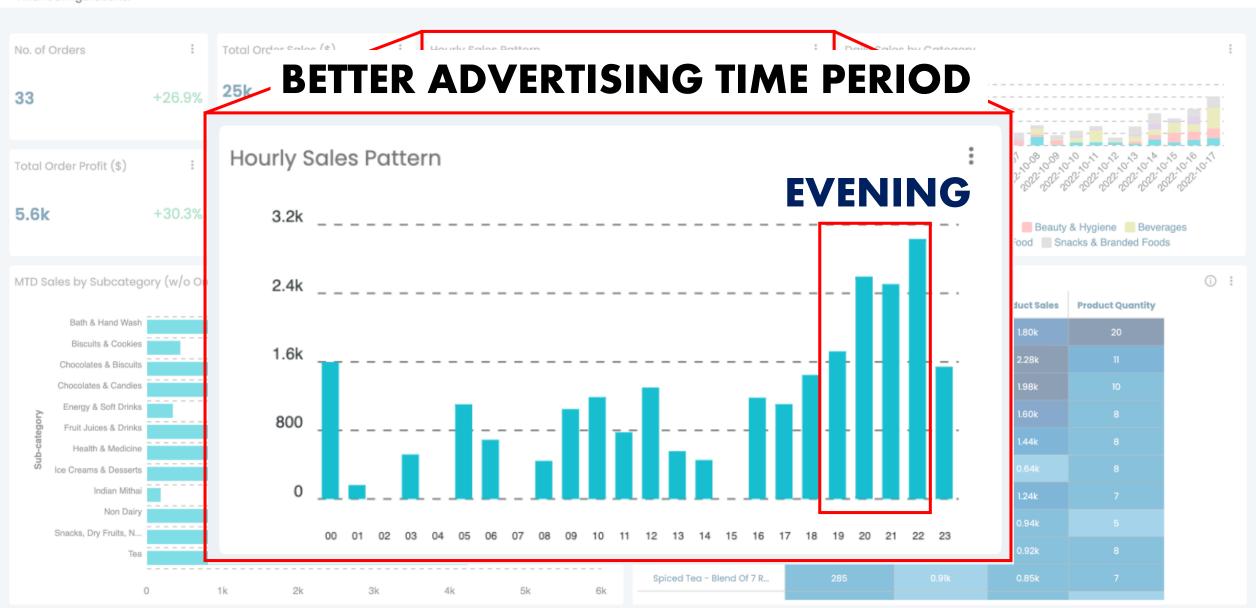
Filter Configurations:



HOW TO IMPROVE SALES?



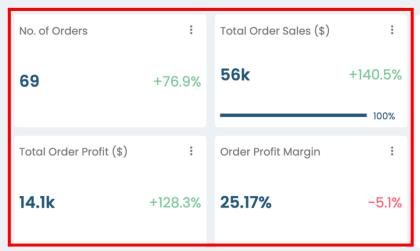
Filter Configurations:

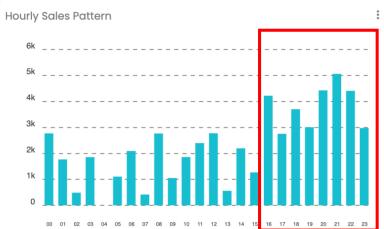


HOW'S THE CAMPAIGN PERFORMANCE?

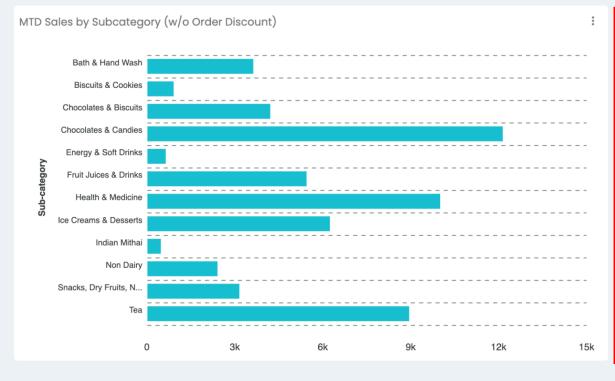


Filter Configurations:



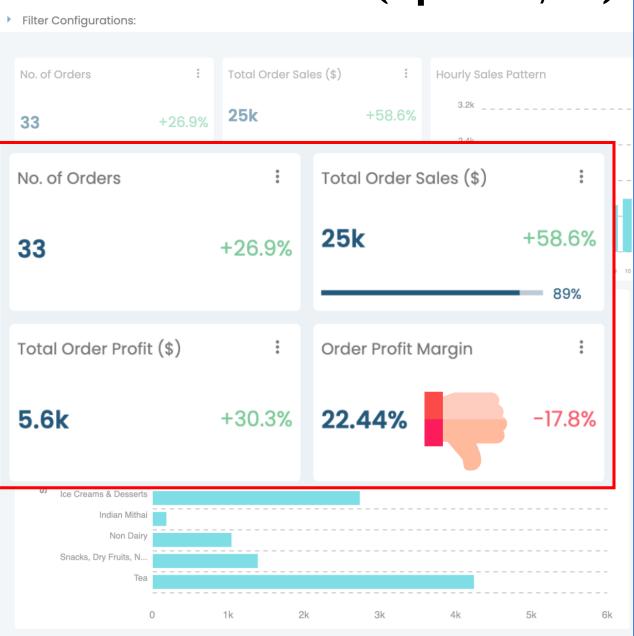






Top 25 Products				
Product Name	Product Gross Profit	Product Amount	Product Sales	Product Quantity
French Mendians	72	7.56k	4.32k	36
Choco Deck - Mini Delight	1.08k	5.06k	4.60k	22
Black Tea	0.81k	4.18k	3.75k	19
Choco Deck - French Desse	290	4.16k	2.24k	26
Green Tea - Tulsi Loose L	0.55k	3.52k	3.11k	16
Joint Muscle Spray	1.79k	3.42k	3.31k	19
Sugar Free Juice - Lemon	490	3.40k	3.21k	17
Antiseptic Disinfectant L	0.69k	2.70k	2.58k	15
Vanilla Gold Ice Cream	1.24k	2.37k	2.16k	23
Pistachio	0.55k	2.20k	2.20k	
Lexus Sandwich Cracker	1.04k	2.04k	1.89k	17

MTD PERFORMANCE (Up to 17/10)



FULL MONTH PERFORMANCE

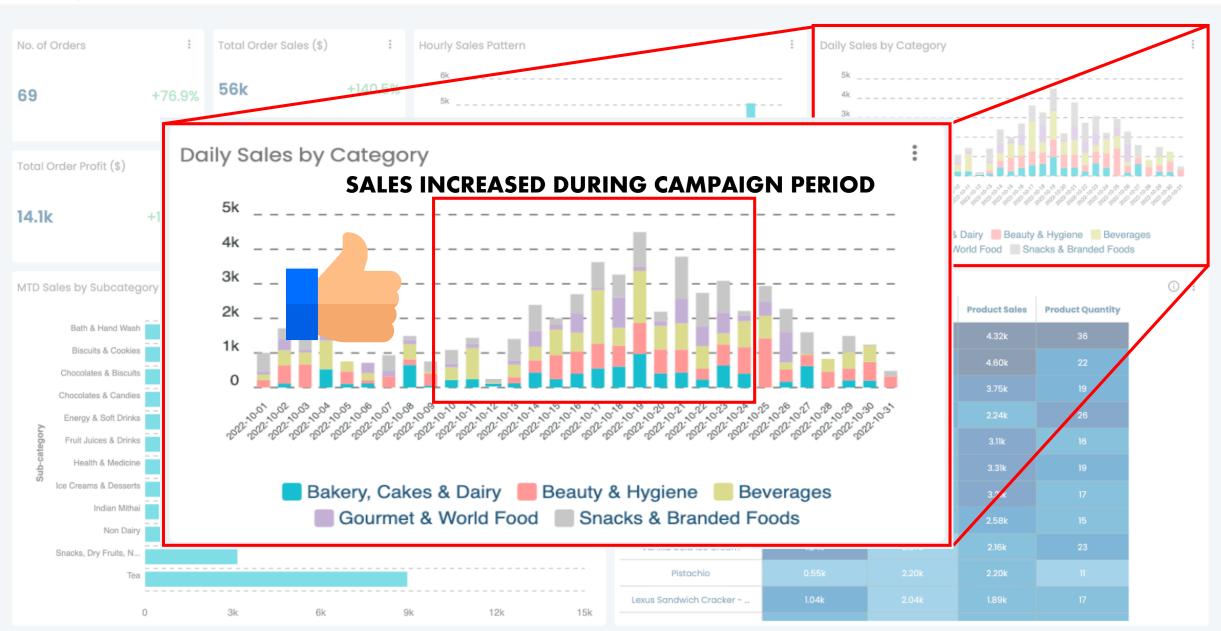


WHAT ACHIEVED AFTER CAMPAIGN OPTIMISATION?

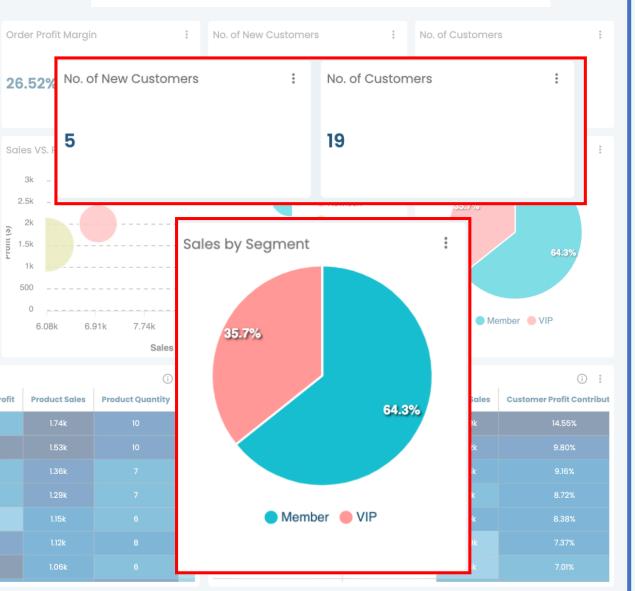


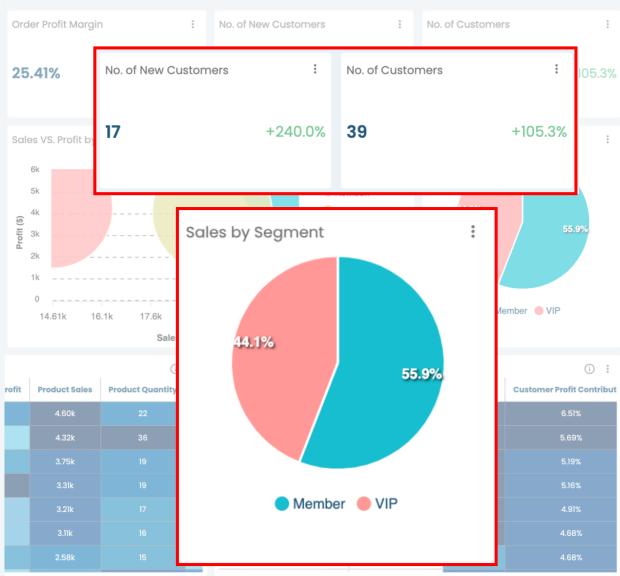
DOES CAMPAIGN WORKS?





OCTOBER





HOW TO MONITOR CAMPAIGN PERFORMANCE ?

- 1. Select and Open MTD Sales Report
- 2. Review Performance with KPIs
- 3. Investigate Campaign Product Performance
- 4. Identify Sales trend throughout current Promotion Period
- 5. Study Customer habit and behaviour

SCENARIO 3 – CUSTOMER RETENTION

WHERE TO FIND OCTOBER CUSTOMERS INFO?



Filter Configurations:



HOW CAN I RETARGET MY CUSTOMERS



Monthly Sales Report (Order Date: 2022-10-01 to 2022-10 Export Data As Excel ts / Rearrange Layout Specification Download PDF **IN-DEPTH** Filter Configurations: **CUSTOMER DETAILS** Total Order Sales (\$) No. of New Cystomers No. of Customers No. of Orders 56.2k +240.0% 69 17 +105.3% 2nd Column (Subheader) Values Email size indicates avg. Transaction Amount) Sales by Segment Sales and Profit by Day 2nd Column (Subheader) Title Hong Kong Kowloon 3rd Column (Subheader) Values New Territories **Customer Segment** 3rd Column (Subheader) Title **Customer Segment** Member VIP 4th Column (Subheader) Values 20.59k Daily Sales Daily Order Profit Customer Type Sales by Subcategory (w/o Order Discount) 4th Column (Subheader) Title Top 25 Customers Customer Type Order Sales Customer Profit C Customer Name with ID **Customer Segment** Jill Suen [C-JS-48137] Add Drill-down Group Column Alex Leung [C-AL-30758] Joey Pak [C-JP-44903] Member Adam Lee [C-AL-12873] Andy Ko [C-AK-41528] 5th Column (Base Measures) Values Joseph Koo [Order Sales (/w Order Discount) ph Koo [C-JK-34171] Member Cancel Update

Joseph Koo [C-JK-34171]



Sales by Subcategory (w/o Orde

NEW CUSTOMERS CAN BE IDENTIFIED

• SEGMENTED CUSTOMER DETAILS SHOWN HERE



	No.	of Customer	S **
240.0%	39		+105.3%
ong t	Sal	es by \$1 gme	55.9%
		Me	ember • VIP
stomer Segn	nent	Order Sales	
stomer Segn VIP	nent		① :
	nent	Order Sales	① : Customer Profit Contribut
VIP	nent	Order Sales 2.61k	Customer Profit Contribut
VIP	nent	Order Sales 2.61k 2.61k	Customer Profit Contribut 6.51% 5.69%
VIP VIP Member	nent	Order Sales 2.61k 2.61k 2.49k	Customer Profit Contribut 6.51% 5.69% 5.19%
VIP VIP Member Member	nent	2.61k 2.61k 2.49k 2.67k	Customer Profit Contribut 6.51% 5.69% 5.19% 5.16%

UPCOMING MARKETING STRATEGY?







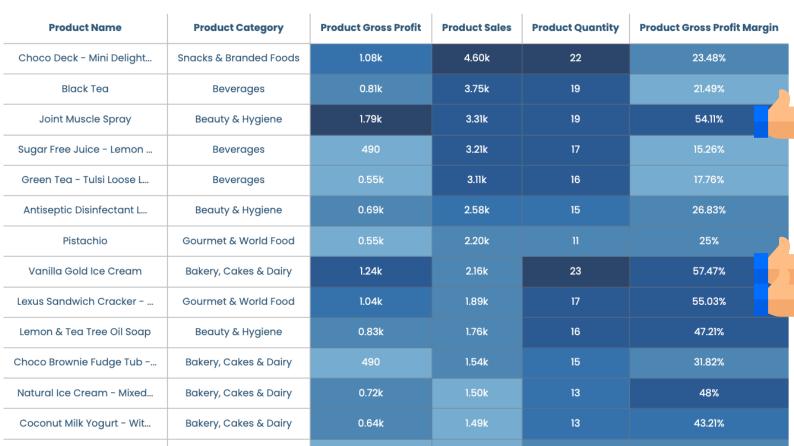




Top 25 Products NEW PRODUCT CAMPAIGN SUGGESTIONS

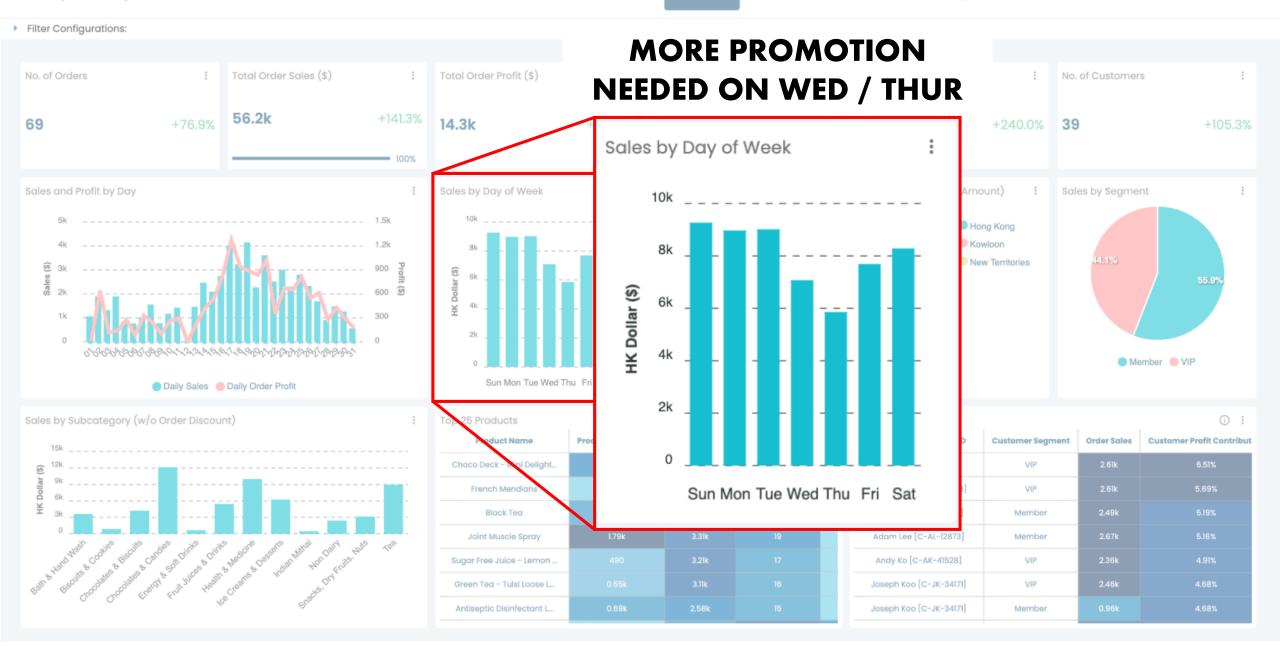
+ve

Antiseptic Disinfectant L..



No. of Customers	:
39	+105.3%
Sales by Segment	55.9% VIP

		(i) i
nent	Order Sales	Customer Profit Contribut
	2.61k	6.51%
	2.61k	5.69%
	2.49k	5.19%
	2.67k	5.16%
	2.36k	4.91%
	2.46k	4.68%
		4.68%





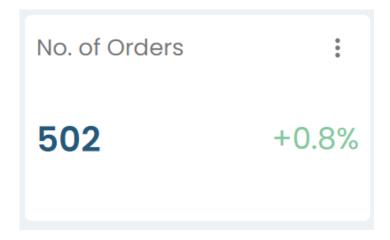


HOW TO RETAIN CUSTOMERS?

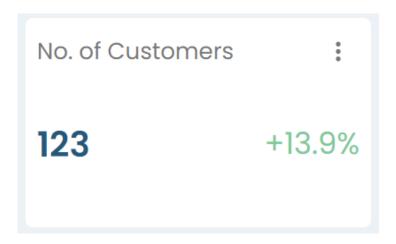
- 1. Select and Open Monthly Sales Report
- 2. Identify Top Customer Contribution
- 3. Review Customer Details
- 4. Examine **High Gross Profit Margin and Large Quantity Products** as potential promotion offers
- 5. Study Customer Sales Pattern

KPIs?

How to consolidate and prepare KPIs to monitor business performance from order?

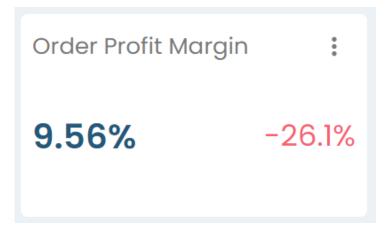






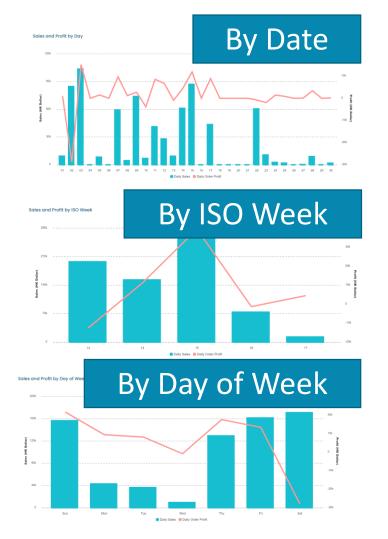
```
No. of New Customers : -80.6%
```

```
Total Order Profit ($) : 833.3k -27.5%
```



Multi-Dimension Trend Analysis

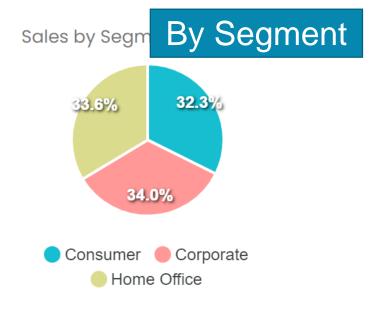
How to consolidate sales data into different time demension for analysis?



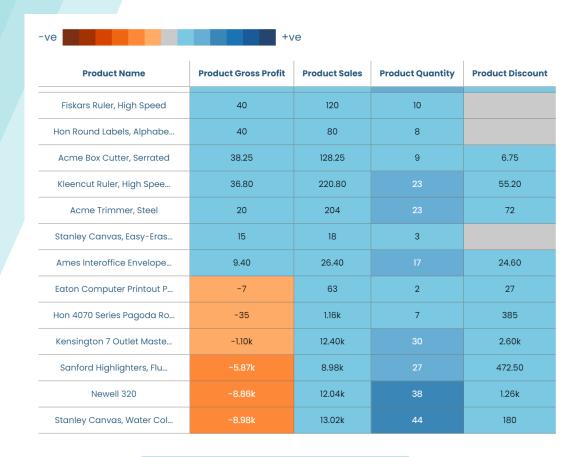








Color Visualised Figures



Customer Details

ve		+ve		
Customer Name with ID	Channel Name	Order Sales	Order Gross Profit Margin	Order Discount
Quinn Ramos [C-QR-42861]	Online	88.12k	19.99%	
Leah Aguilar [C-LA-23128]	Offline	76.50k	3.34%	7.58k
Morgan Brown [C-MB-22101]	Offline	71.38k	-41.96%	
Susie Mitchell [C-SM-4775	Online	59.65k	-2.18%	
Juanita Wilde [C-JW-24621	Online	58.98k	7%	
Danny Taylor [C-DT-42269]	Offline	51.42k	3.25%	
Bianca Lang [C-BL-39199]	Online	46.90k	13.43%	
Casper Harper [C-CH-11923	Online	43.58k	20.37%	2.29k
Whitney Nguyen [C-WN-1399	Offline	42.84k	17.68%	89
Luciano Huff [C-LH-17623]	Online	28.16k	27.56%	
Davina Goulding [C-DG-344	Online	26.79k	22.88%	
Morgan Drew [C-MD-31580]	Online	22.81k	17.01%	1.20k
Jessica Irwin [C-JI-29428	Offline	14.83k	-16.64%	

By Product

By Customer

How to have useful data insight?

- I don't have skills to manipulate data?
- What fields of my POS and CRM can plot a meaningful graph?
- What graph can help to identify actionable insight?

How to have useful data insight?

- What KPIs to group into a Dashboard can help regular review of business insights?
- What trends need to monitor for best business performance?
- How frequent to look into data?







Templated Dashboard

Dashboards provide actionable insight. Help you reach out the first step for data driven decision making.

Data Conversion

A handy tool that transform your data to our data submission templates. Throughout the process, the tool would identify your data quality issues.

Customized Analytics

Our templated dashboards support customization. You could fine tune your dashboard with just a few clicks to fulfil your need.





O1 Sales / Marketing Segmentation

02
Data
Consolidation



AutoBizight

Edges



Real Time

Data Filtering

Templated Dashboard



AutoBizight currently offers four templated dashboards, including MTD sales report, monthly sales report, yearly sales report, and customer behavior and they could help you to solve different business questions.





Our Offers



Customer Behavior

\$380

\$380 per month

Analyze Customer Behavior

1 Editable Dashboard

5 KPI & 7 Visualisations

BUY

Sales Analysis



\$500 per month

Monitor MTD, Monthly, and Yearly Sales Performance

3 Editable Dashboards

16 KPI & 18 Visualisations

BUY

Sales Analysis Pro



\$580 per month

Monitor MTD, Monthly, & Yearly Sales, PLUS Customer Behavior

4 Editable Dashboards

21 KPI & 25 Visualisations

BUY

Sales Analysis Pro



Worth \$580

Everything in Consumer Behavior

Everything in Sales Analysis

1 Month FREE No credit card required

TRY NOW

Free Trial Month*



Free Insights

Months*

Free Service

Months*

Conditions apply

SUBSCRIBE NOW TO ENJOY:

2 MONTHS

THEN PAY MONTHLY **HKD380-580 AFTER**







Start

Your

Data

Journey
With
AUTOINSIGHT
Using
AUTOBIZIGHT

