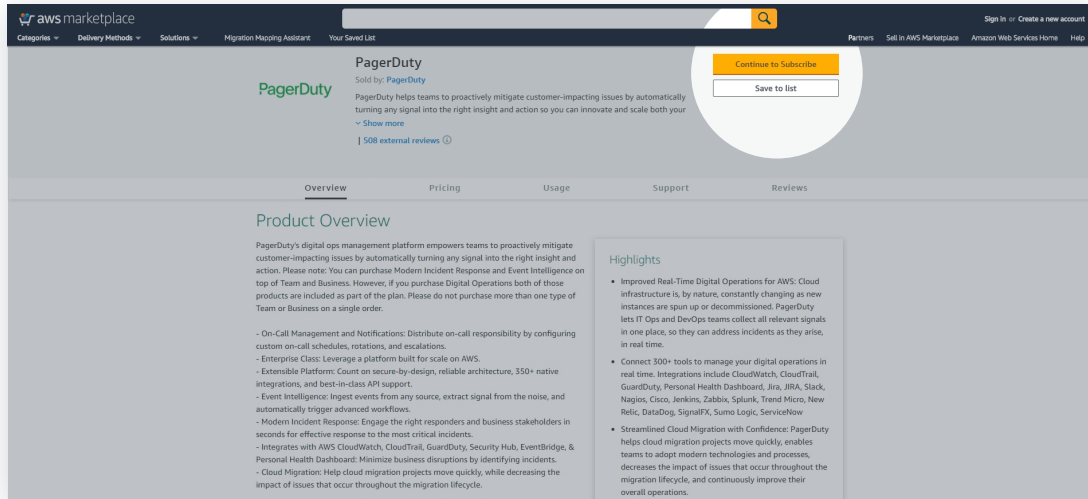PagerDuty

PagerDuty Getting Started Guide

PagerDuty allows your IT Ops and DevOps teams to collect all relevant signals in one place, so incidents can be addressed as they arise, in real-time. It also integrates with over 350 tools to manage your real-time digital operations, helps your cloud migration projects move quickly, and decreases the impact of issues throughout the migration lifecycle.
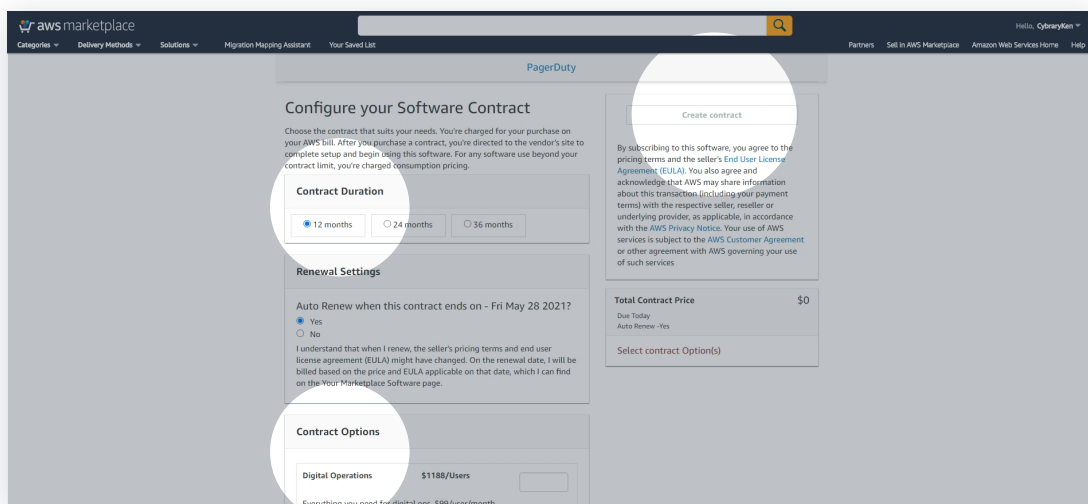
Part 1: Subscribing to PagerDuty

Step 1 PagerDuty can be found in AWS Marketplace. Select the **Continue to Subscribe** button.

Step 2 Select the duration of your contract and contract options, then select the **Create Contract** button.
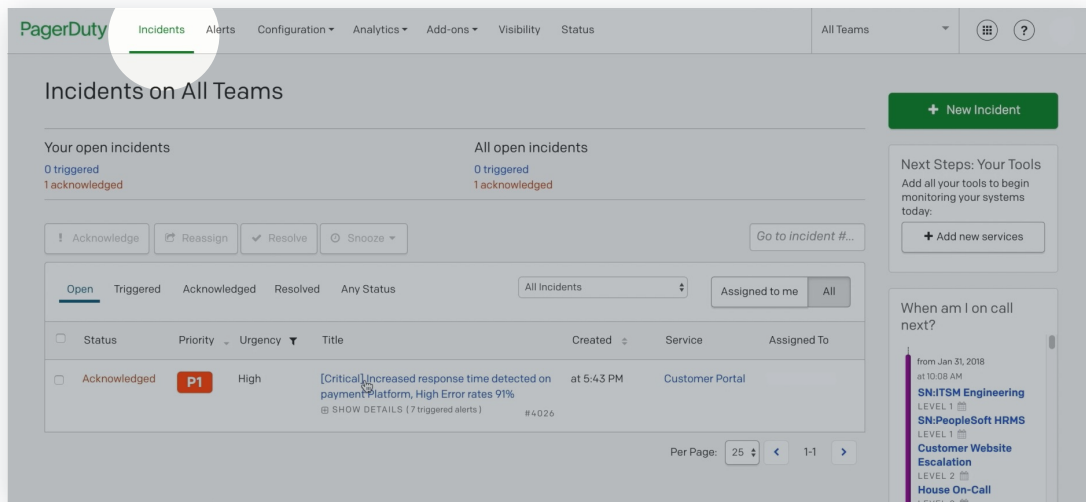

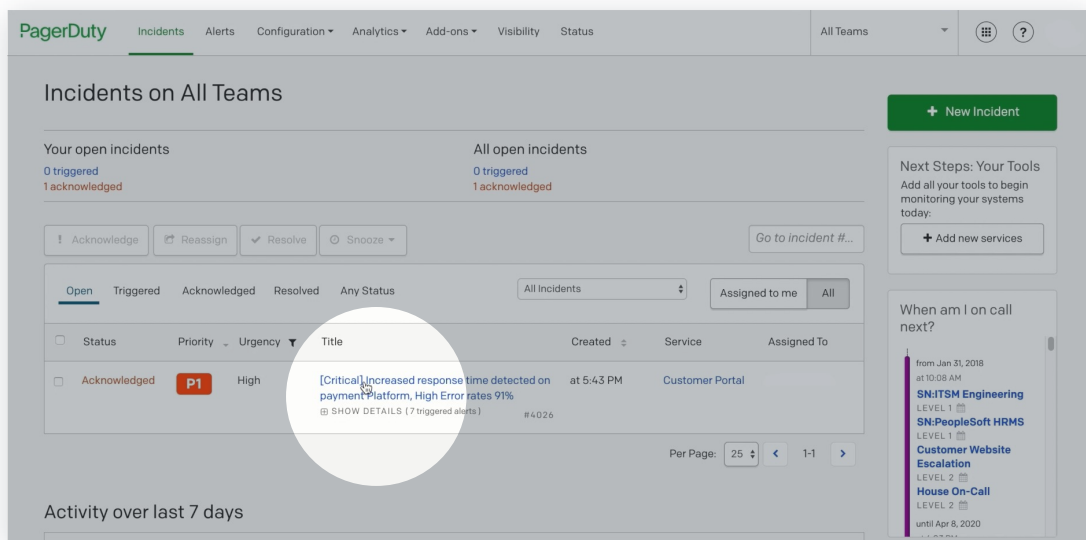**Steps 1 - 2** of 2
Part 1 Complete

Part 2: Demonstration Guide for PagerDuty

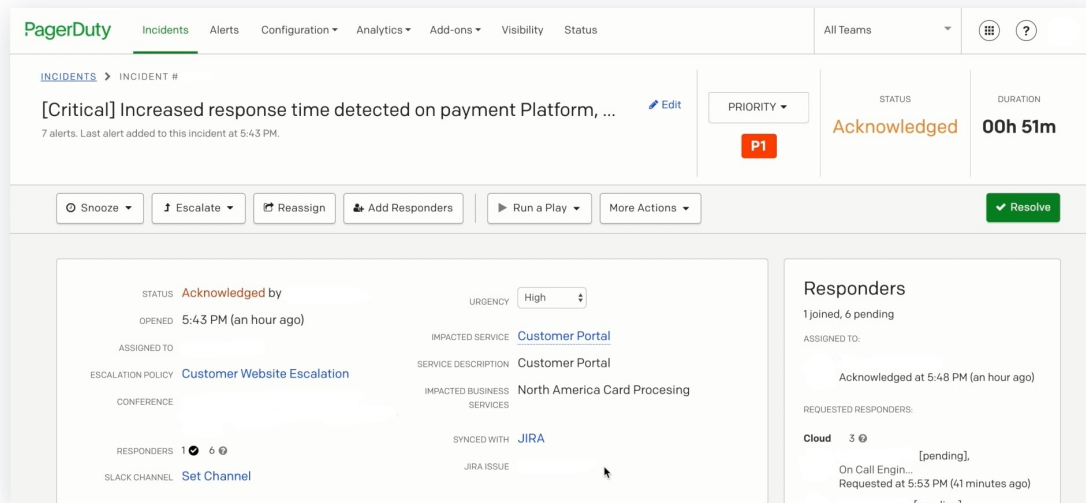**Note:** This demonstration will use a pre-configured version of PagerDuty.

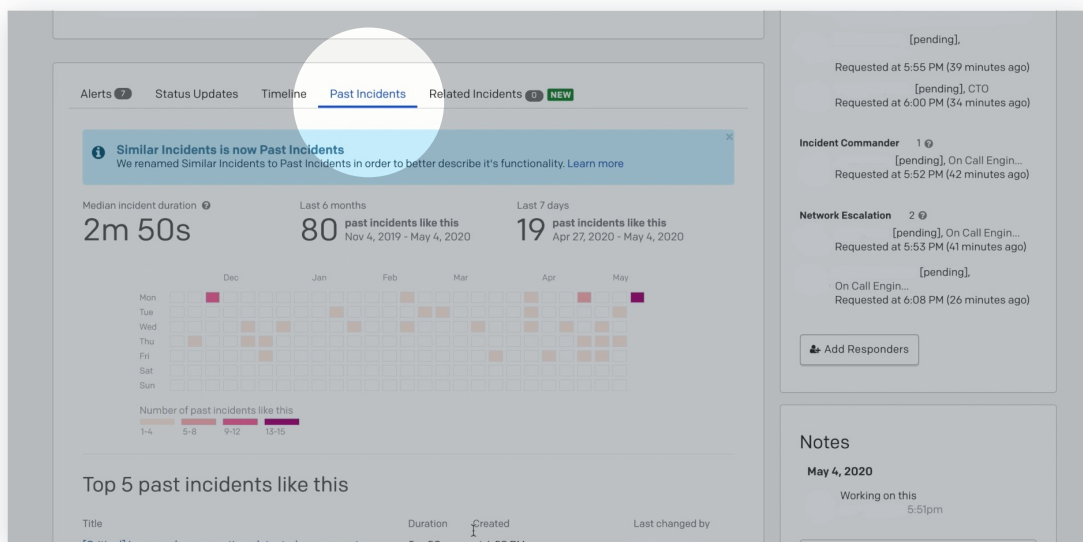**Step 1**   Once you have subscribed to PagerDuty and logged in, you will see the **Incident** tab.

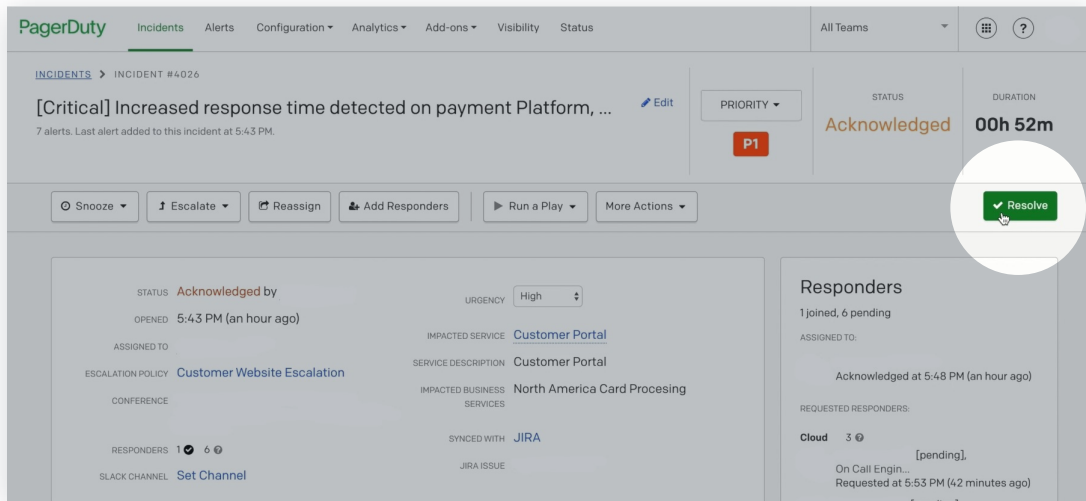**Step 2**   Select the **incident title** to view additional information.

Steps 1 - 2 of 14

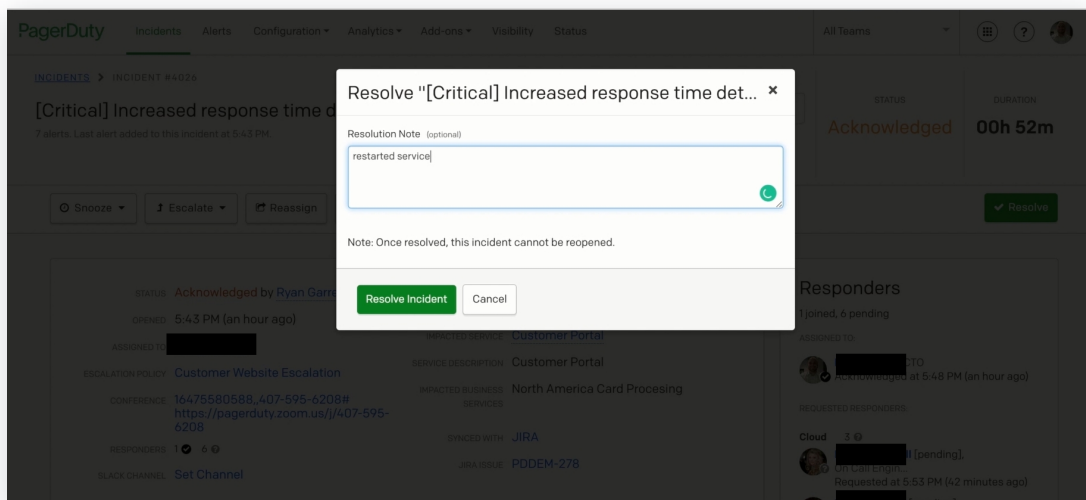**Step 3**   Here, you can see details of the incident.

Step 4   If you scroll down the page, you can also view information on past incidents.
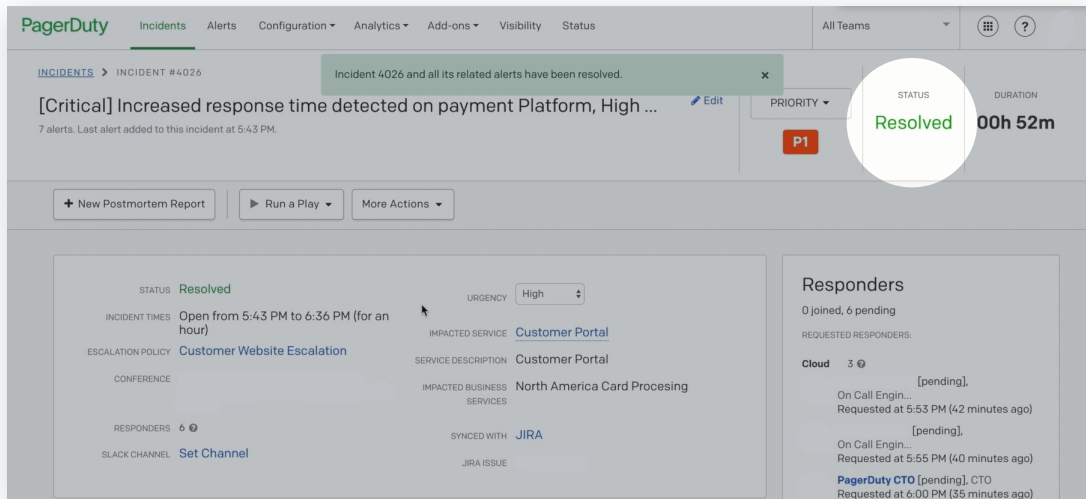
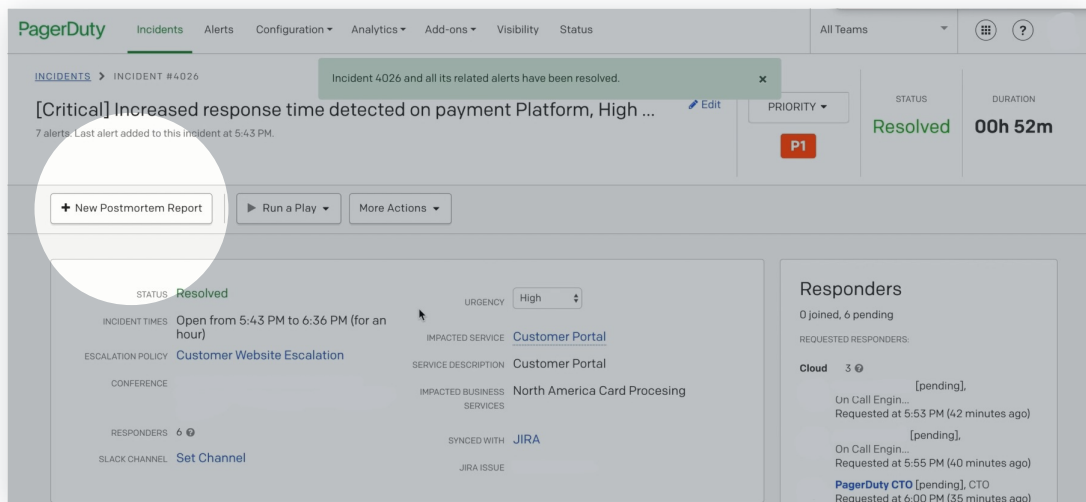**Step 5**   You can resolve an incident by selecting the **Resolve** button at the top right of the page.

Step 6   You can then add a note and resolve the incident.

Steps 5 - 6 of 14

Step 7   The incident will then show as **Resolved** at the top right of the page.

Step 8   Select the **New Postmortem Report** button at the top left.

Step 9   Here, you can customize the report information.

Step 10   Scroll down the page and select the **Slack data** to pull into the report.

Step 11   Scroll down the page further and you can select the timeline items to add to the report.
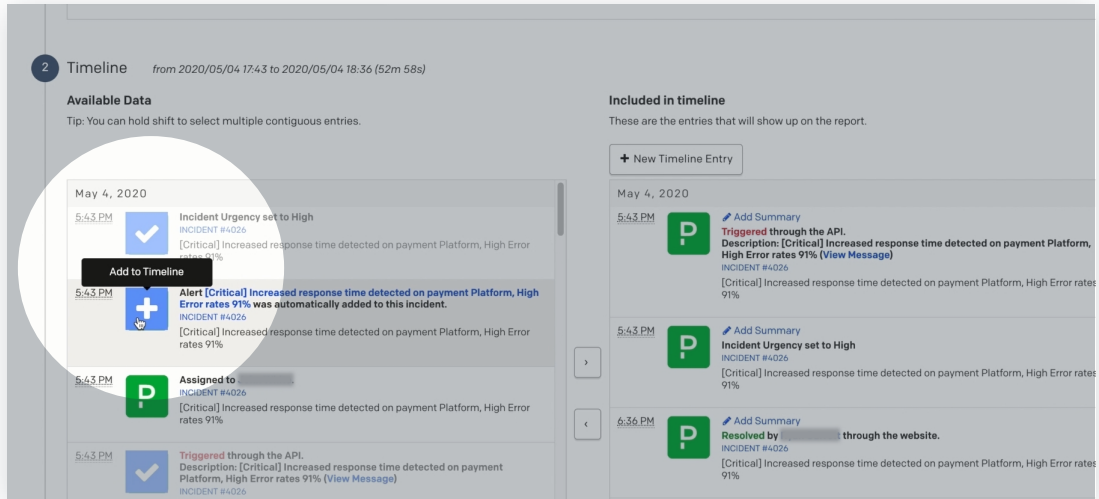
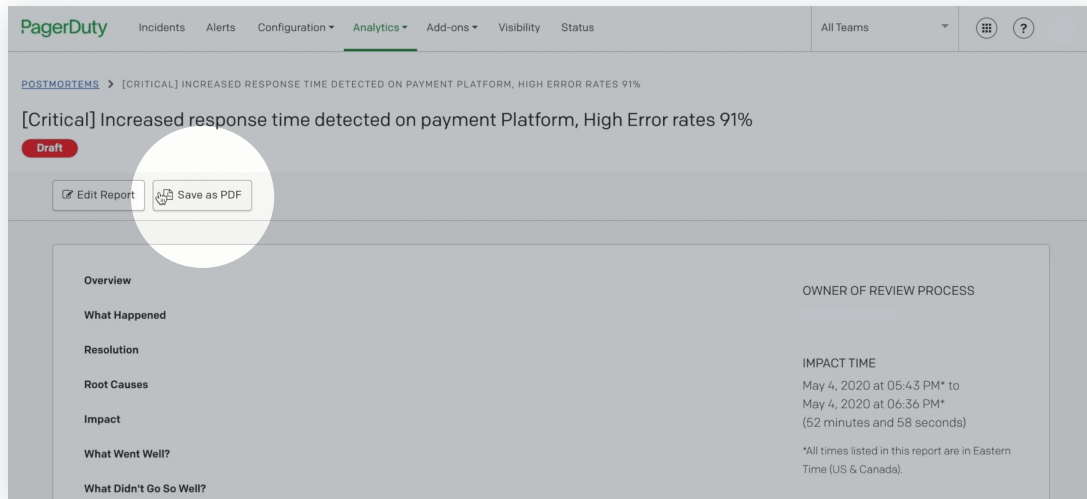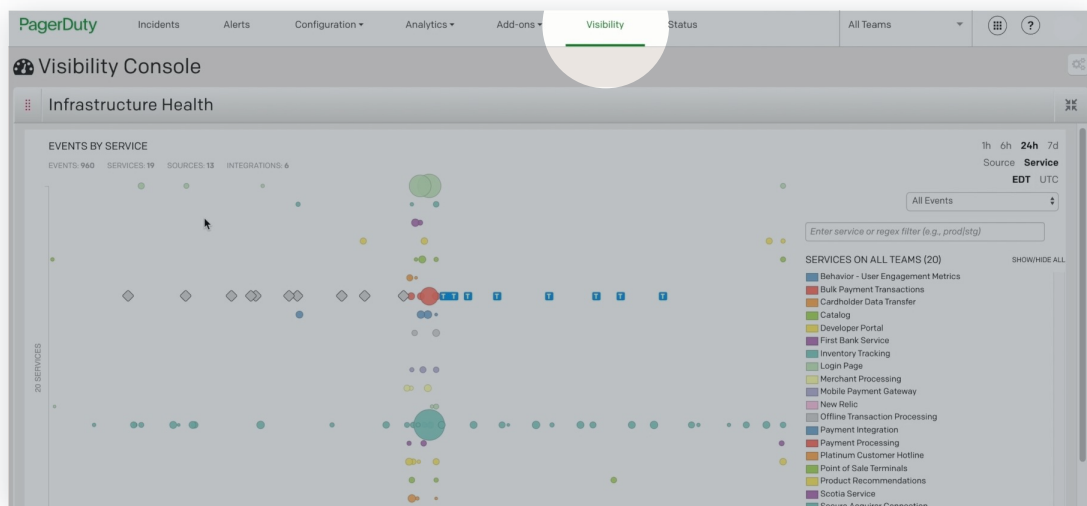**Step 12**   Once you have completed your selections, scroll back up the page and select the **View Report** button.

Steps 11 - 12 of 14
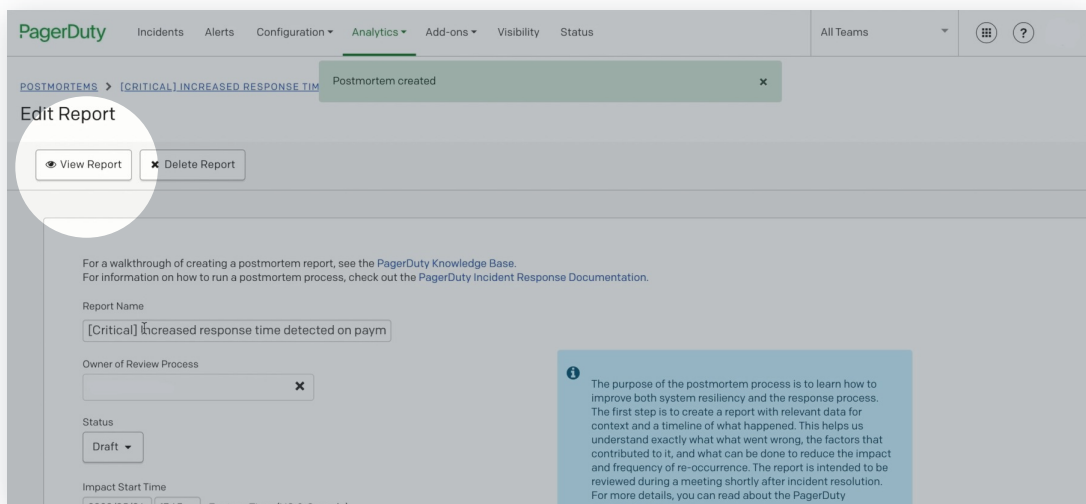
Step 13   You can then save the report by selecting **Save as PDF**.

Step 14   Select the **Visibility** tab at the top to see the overall health of your infrastructure.

Steps 13-14 of 14
Part 2 Complete

Thank you.

For more information, visit **https://amz.run/3GDa**