

WEBINAR

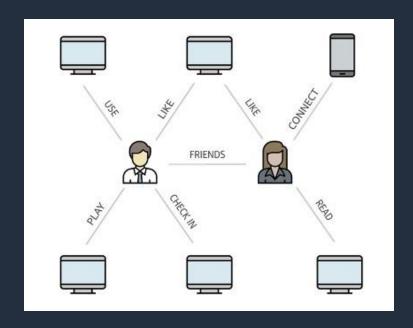
# How Getir built a comprehensive fraud detection system using Amazon Neptune and Amazon DynamoDB

Berkay Berkman

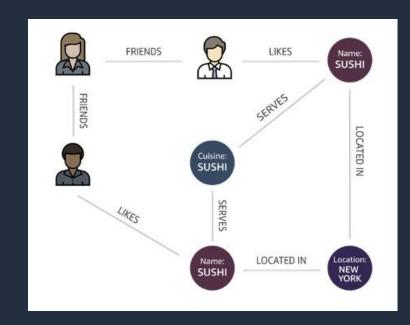
Senior Data Engineer I Getir Esra Kayabali

Senior Solutions Architect
AWS

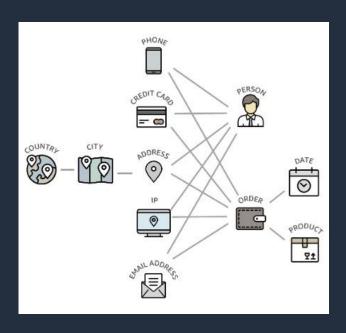
## **Highly connected data**



**Social Networks** 



**Restaurant Recommendations** 



**Retail Fraud Detection** 



## Use cases for highly connected data



**Social Networking** 



Recommendations



**Knowledge Graphs** 



**Fraud Detection** 



Life Sciences



**Network & IT Operations** 



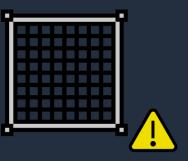
# Relational database challenges building apps with highly connected data



Unnatural for querying graph



Inefficient graph processing

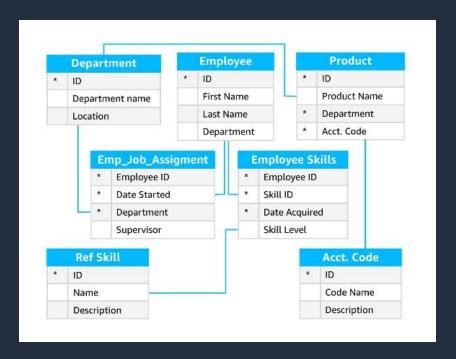


Rigid schema inflexible for changing data

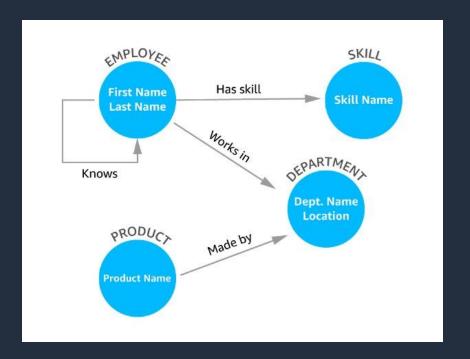


## Different approaches for highly connected data

Purpose-built for a business process



Purpose-built to answer questions about relationships





## What is graph?

- Graph databases are purpose-built to store and navigate relationships
- Nodes represent real-world objects
- Edges store relationships between objects





## **Amazon Neptune**



## **Amazon Neptune**

#### Fast, reliable graph database built for the cloud



Supports Property Graph & W3C RDF graph models



Query billions of relationships with millisecond latency



6 replicas of your data across
3 AZs with full backup and restore



Build powerful queries easily with Gremlin and SPAROL

Useful when

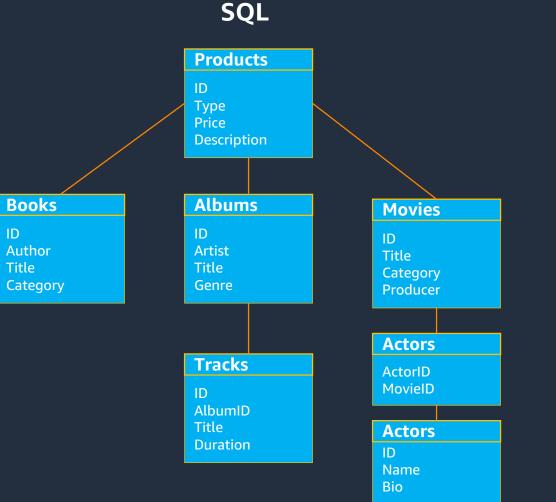
Relationships matter as much as the data Results depend on the strength, weight, or quality of relationships

Amazon Neptune is ideal for

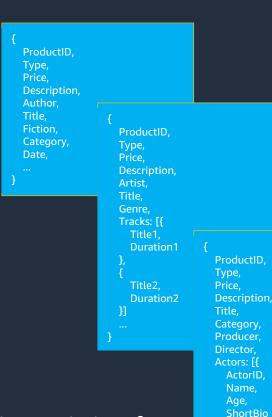
Social networking • Recommendations • Fraud detection • Life sciences



## Data Modeling: SQL vs. NoSQL



#### NoSQL



NoSQL design optimizes for compute instead of storage.

aws

## **Amazon DynamoDB**



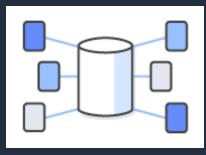
## Amazon DynamoDB



Fully managed



Consistently fast at any scale



Highly available and durable









## **Customer story**



#### **About Getir**

- Pioneers of super fast delivery.
- Our founding idea: Groceries in 10 minutes, delivered to your door through our app.



- Founded in 2015, Getir means "bring" in Turkish
- Ultrafast delivery services, anything at your door in 10'
- All verticals groceries, restaurants, water, car rental, jobs – offered through a single Getir app
- Available in 5 countries, in 3 continents

 Super fast expansion, making it the second-ever decacorn from Turkey in only 6 years



## Fraud Detection: Fighting Financial Crime

- Fraud Detection comes with several challenges.
- Correctly identifying changing fraud patterns in real time is very difficult
- Detecting and preventing fraud adds friction to the customer experience
- Increases in manual reviews of suspicious activity drives up staffing costs



## Why Getir need a real-time fraud detection solution?

 Business teams were manually checking data daily. Meanwhile, the cost of fraud was very high.

These manual controls became impossible as the use of the app increased.

• The request from the Audit Team is to identify these users based on rules using analytical methods.



## Why Getir chose Amazon Neptune?

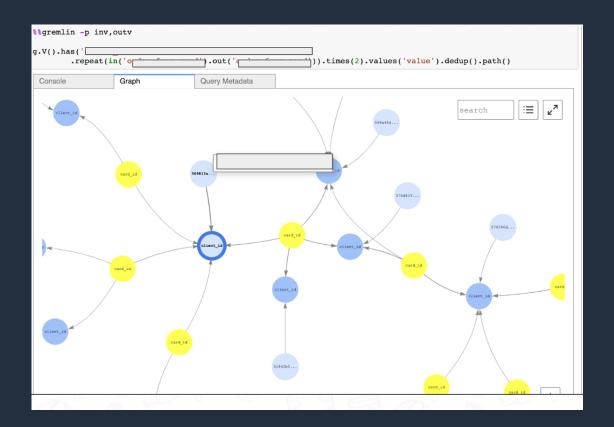
- Graph databases use nodes to store data entities, and edges to store relationships between entities. And this storage gives
- An edge always has a start node, end node, type, and direction, and an edge can describe parent-child relationships, actions, ownership, and the like.
- There is no limit to the number and kind of relationships a node can have.
- Amazon Neptune provides us with a much more effective environment for detecting fraud circles compared to Relational Databases. With SQL, we get our result in minutes, but using Amazon Neptune with Gremlin Graph Query Language, we get our answer in milliseconds.



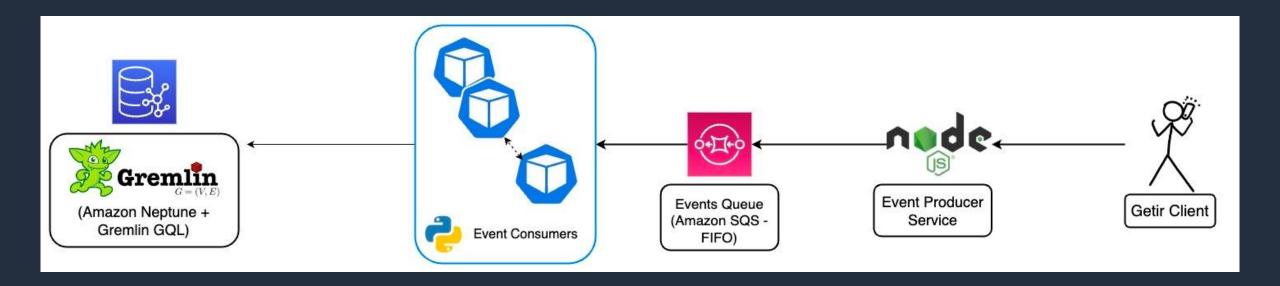
## Why Getir chose Amazon Neptune?

• Amazon Neptune is a fully managed database service built for the cloud that makes it easier to build and run graph applications.

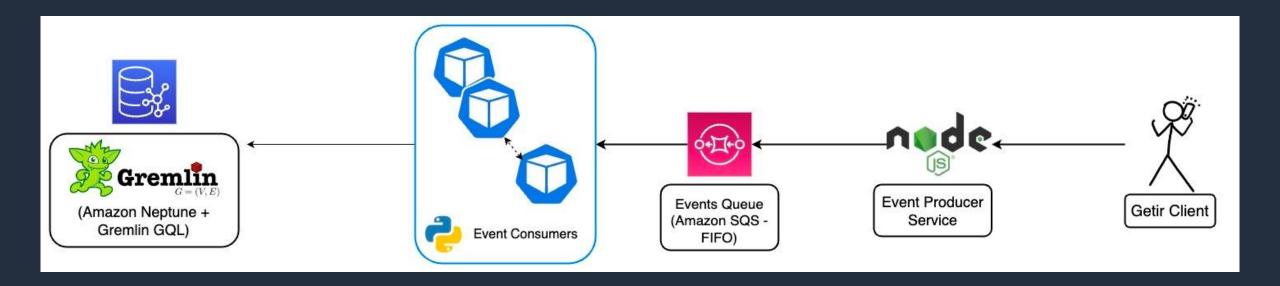
 Neptune provides built-in security, continuous backups, serverless compute, and integrations with other AWS services.



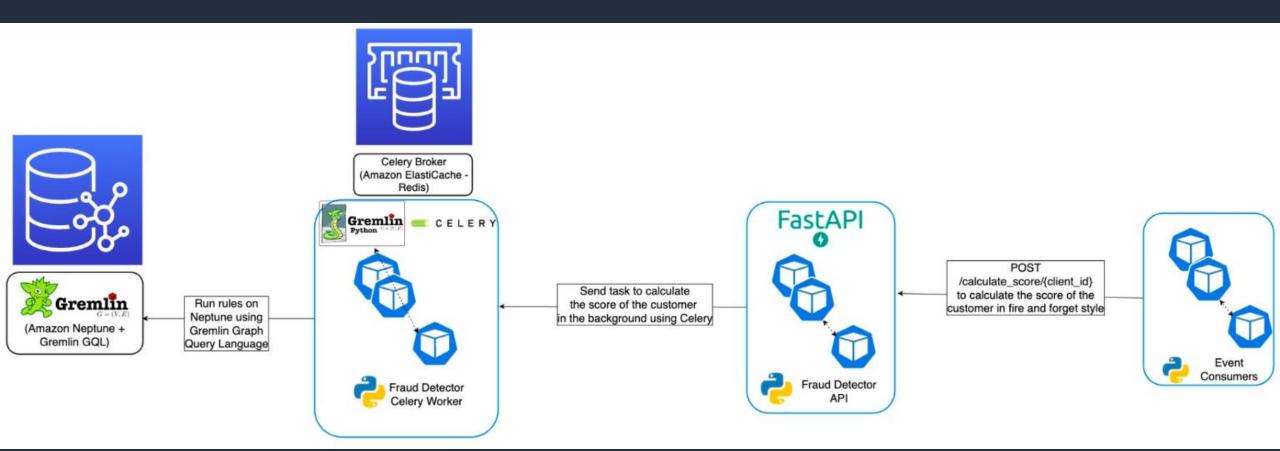




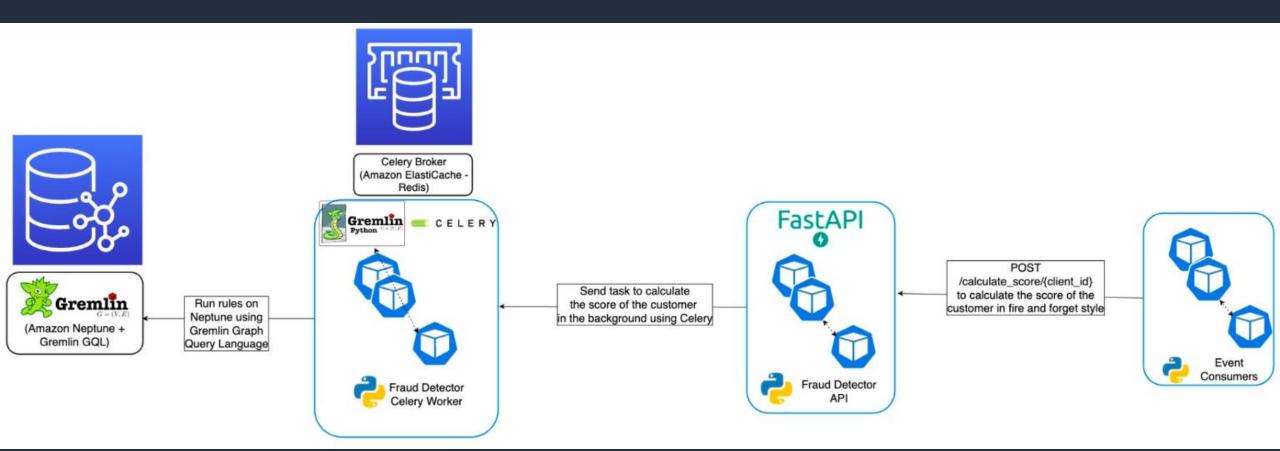




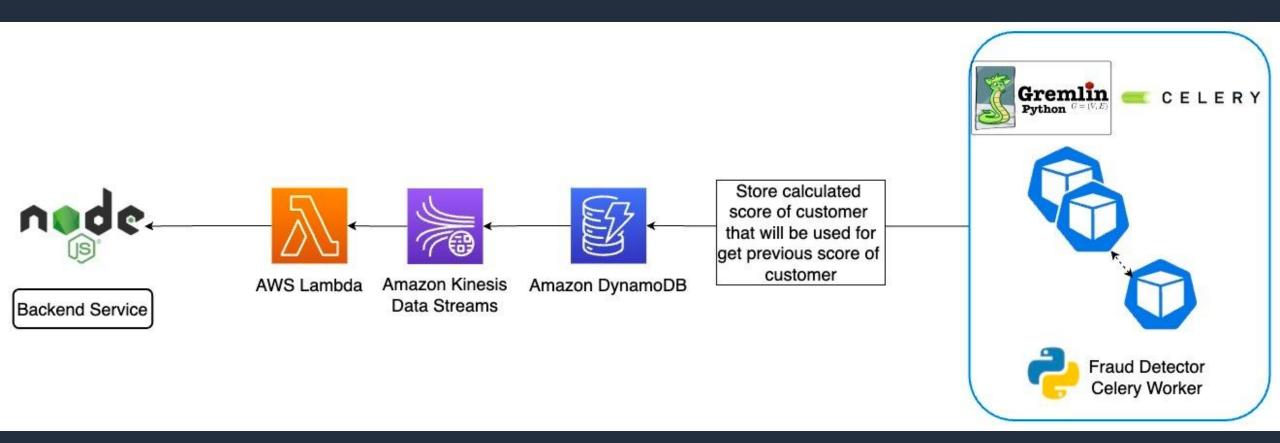




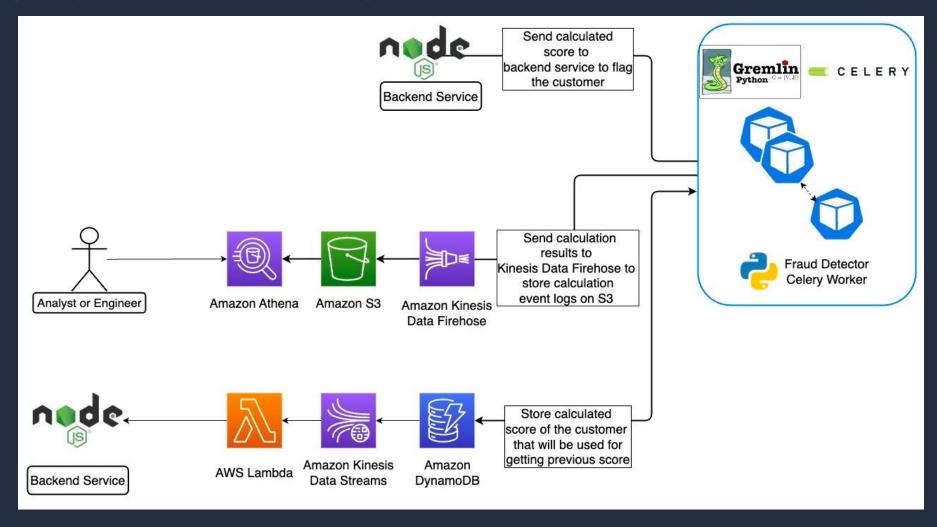




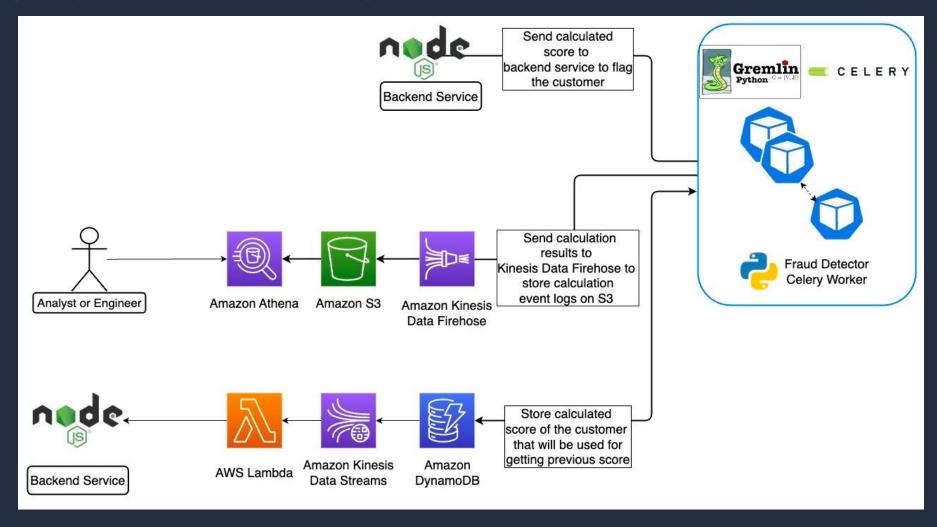






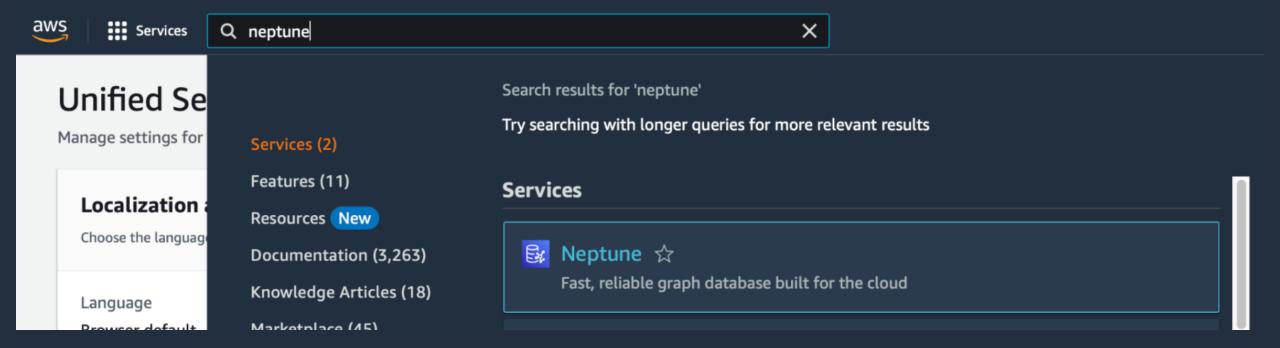




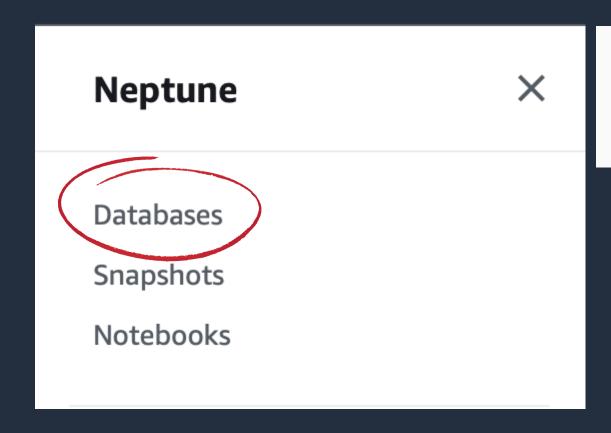


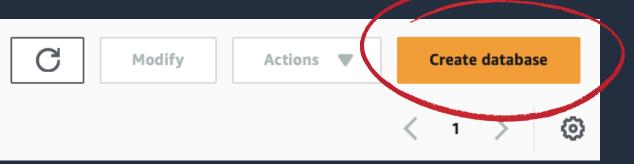




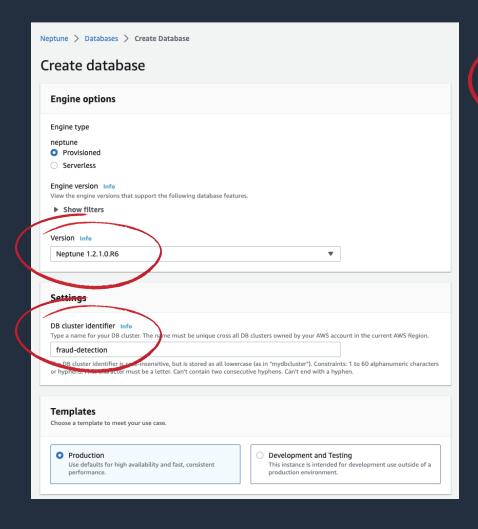


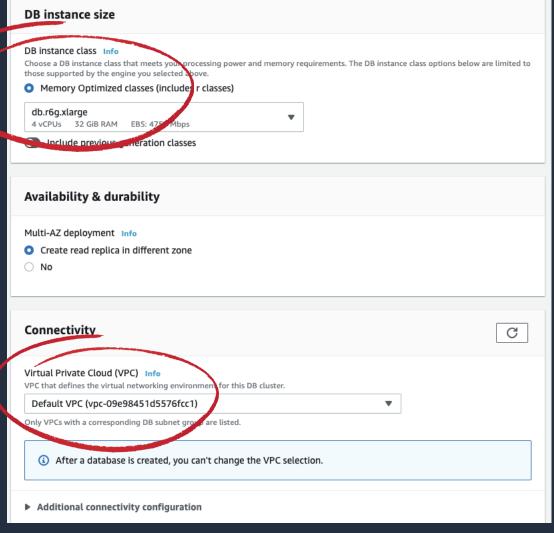




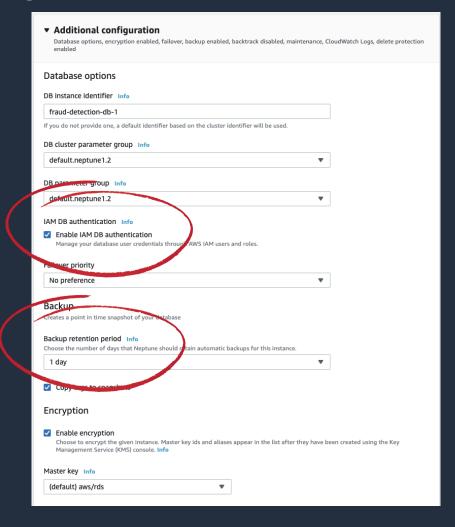


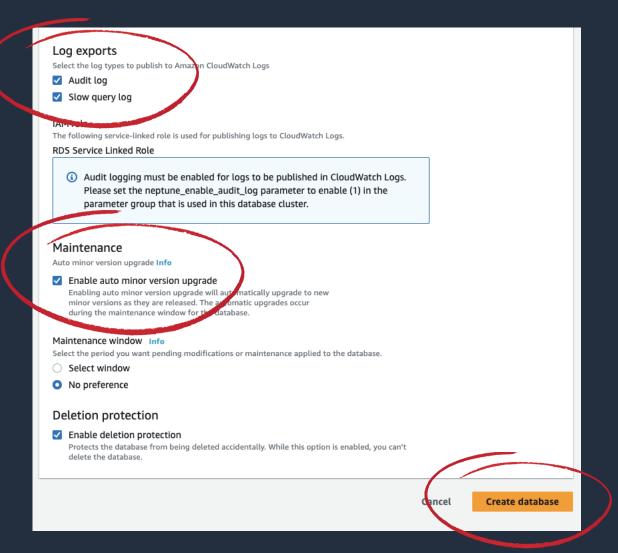




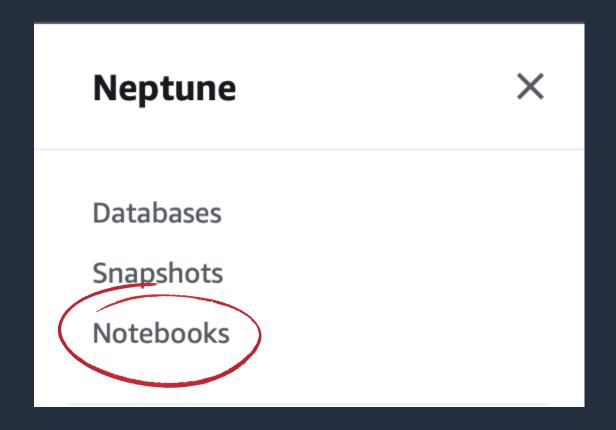


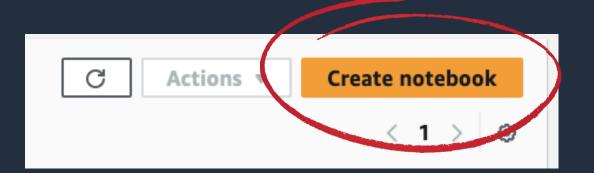




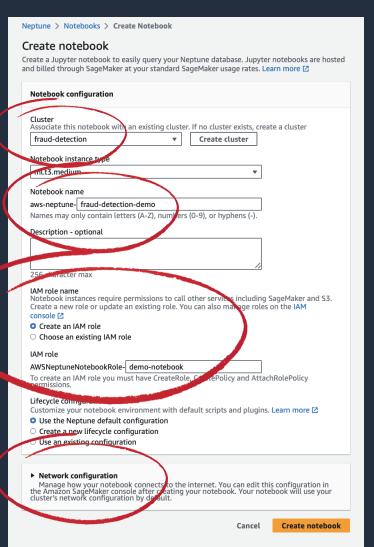


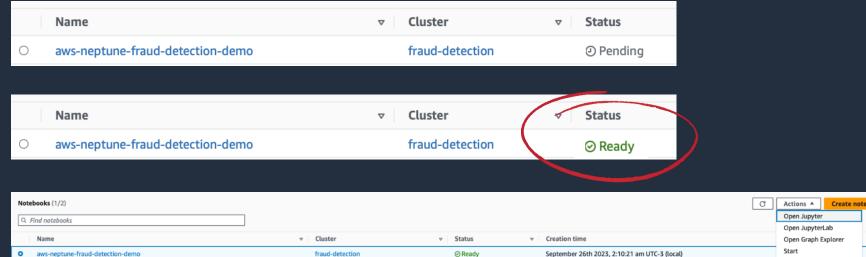










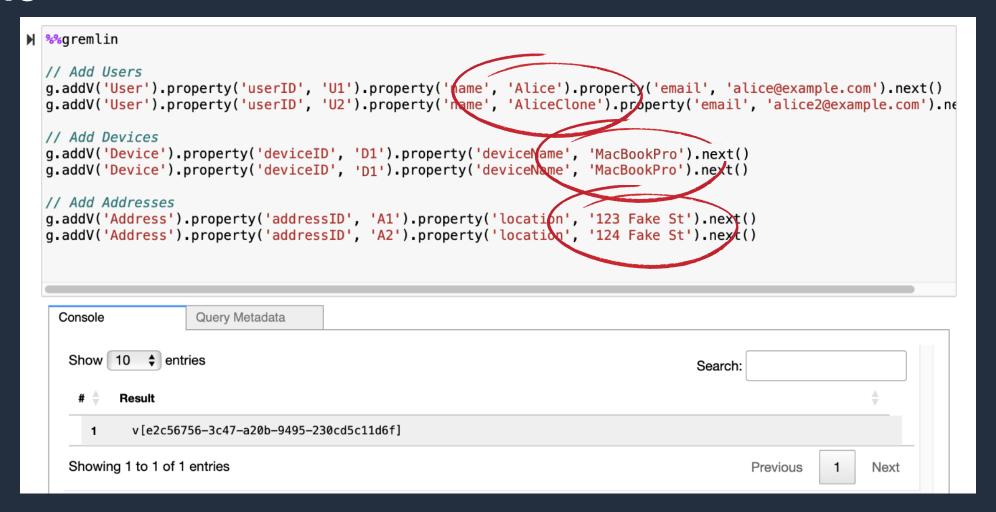




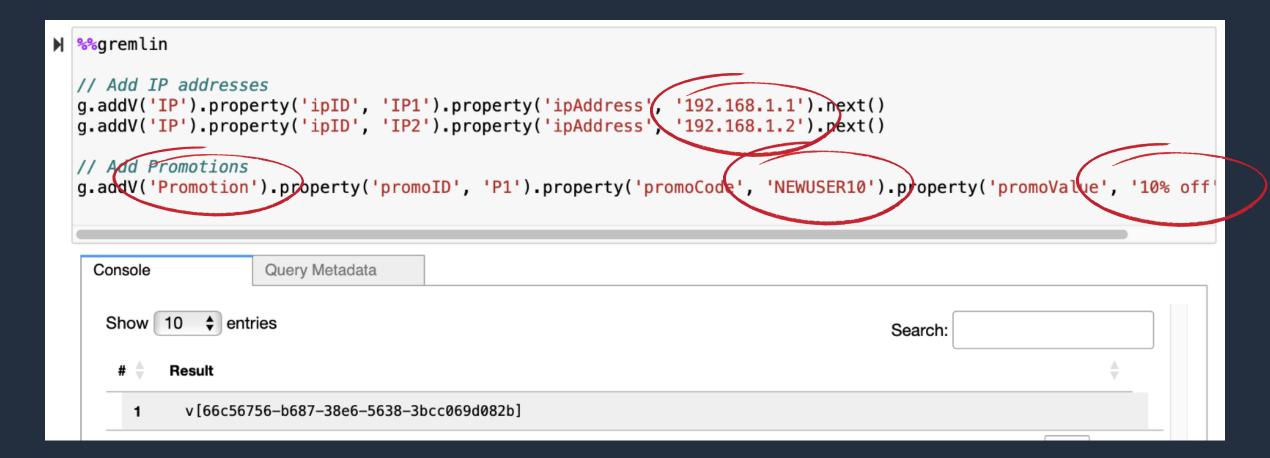
```
In [1]: %graph_notebook_version

3.8.2
```





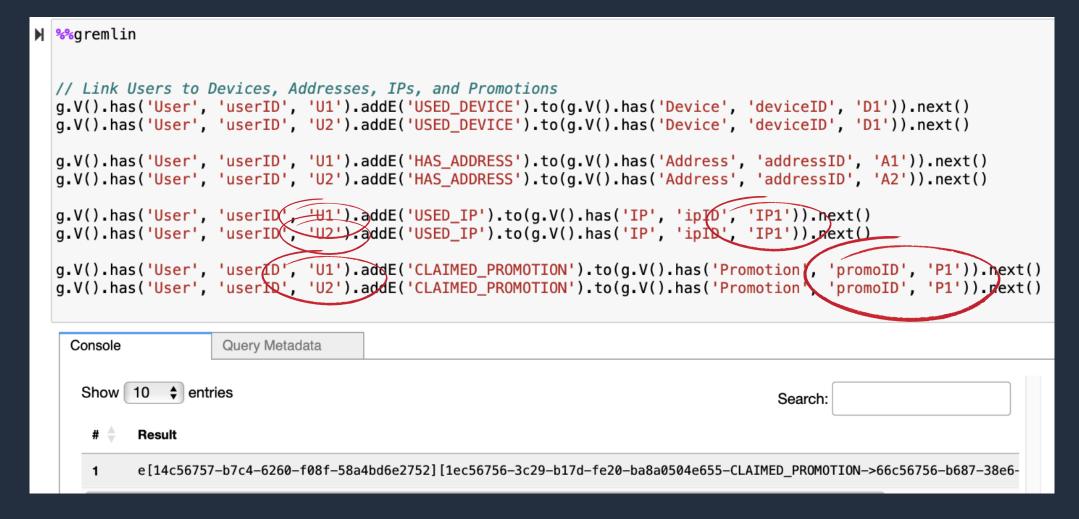




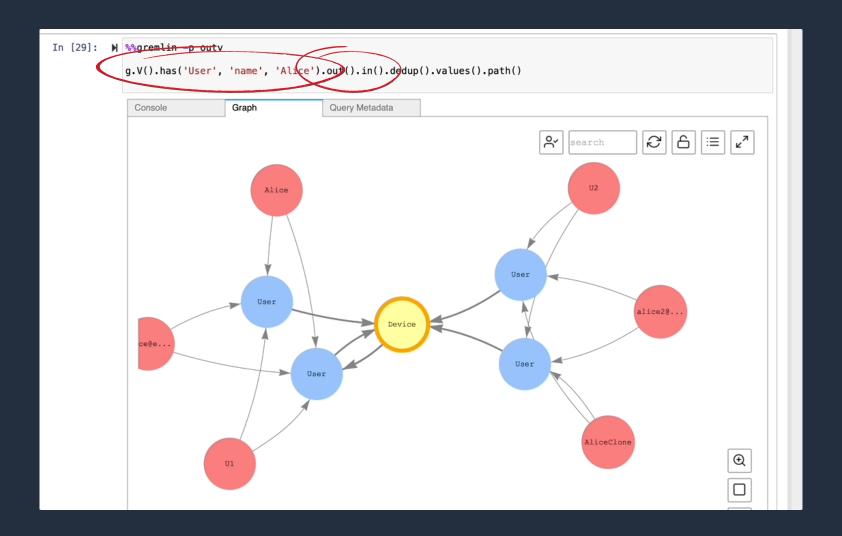


```
₩gremlin
  // Link Users to Devices, Addresses, IPs, and Promotions
  g.V().has('User', 'userID', 'U1').addE('USED_DEVICE').to(g.V().has('Device', 'deviceID', 'D1')).next()
  g.V().has('User', 'userID', 'U2').addE('USED_DEVICE').to(g.V().has('Device', 'device12', 'D1')).next()
  g.V().has('User', 'userID', 'U1').addE('HAS_ADDRESS').to(g.V().has('Address', 'address'ID', 'A1')).next()
  g.V().has('User', 'userID', 'U2').addE('HAS_ADDRESS').to(g.V().has('Address', 'address'D', 'A2')).pext()
  g.V().has('User', 'userID', 'U1').addE('USED_IP').to(g.V().has('IP', 'ipID', 'IP1')).next()
  g.V().has('User', 'userID', 'U2').addE('USED_IP').to(g.V().has('IP', 'ipID', 'IP1')).next()
  g.V().has('User', 'userID', 'U1').addE('CLAIMED_PROMOTION').to(g.V().has('Promotion', 'promoID', 'P1')).next()
  g.V().has('User', 'userID', 'U2').addE('CLAIMED PROMOTION').to(g.V().has('Promotion', 'promoID', 'P1')).next()
    Console
                     Query Metadata
     Show 10 ♦ entries
                                                                                     Search:
           Result
           e[14c56757-b7c4-6260-f08f-58a4bd6e2752][1ec56756-3c29-b17d-fe20-ba8a0504e655-CLAIMED_PR0M0TI0N->66c56756-b687-38e6-
```

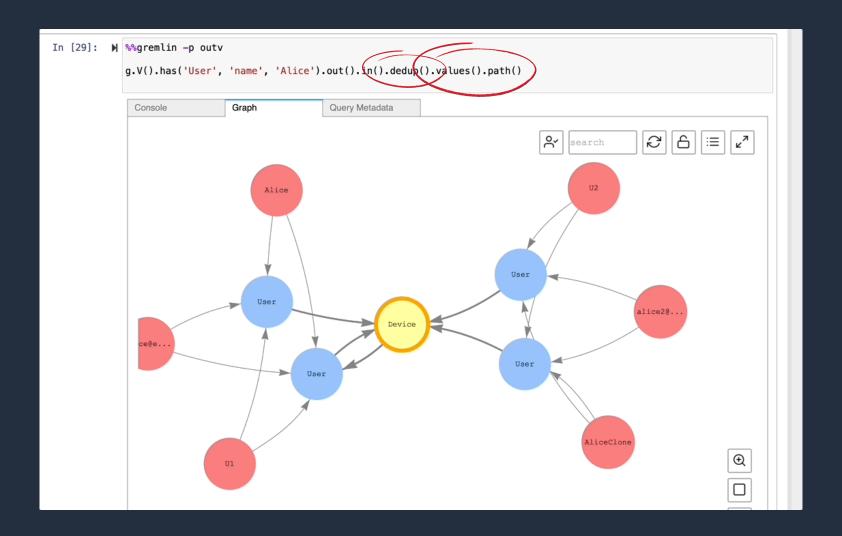














#### What is next?





#### Additional resources



Neptune notebooks/graph notebook



Neptune reference architectures



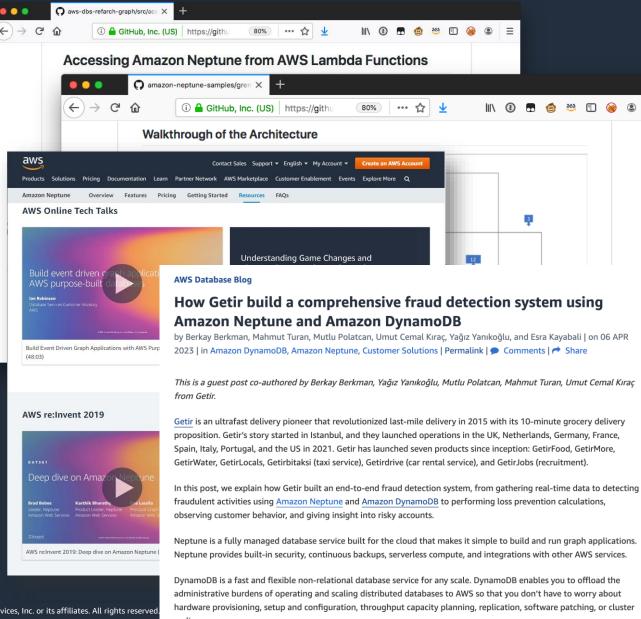
Use cases, videos, blogs, code . . .



Customer success stories



How Getir build a comprehensive fraud detection system using Amazon Neptune and Amazon DynamoDB





#### Additional resources



Amazon DynamoDB



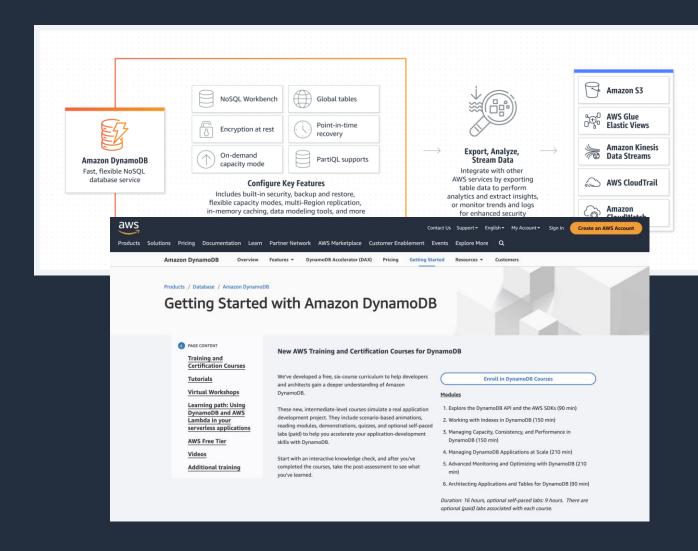
**Getting Started** 



Amazon DynamoDB resources



**Customer success stories** 







## Thank you!

Berkay Berkman

berkay.berkman@getir.com

Esra Kayabali

kayabali@amazon.com

