

WEBINAR

# Boost ML-Powered Recommendation Engine & Fraud Detection Workloads

Kevin Phillips (he/him)

Amazon Neptune Specialist Solutions Architect

## What's On Today?

- Introducing Graph Databases
- Amazon Neptune
- Machine Learning on Graph
- Neptune ML
- Using Neptune for Fraud Detection
  - Demo: Performing real-time inference

- Summary
- Resources



# Introducing Graph Databases



## What is a graph?

Graphs are purpose-built to store and navigate relationships

Nodes represent real-world objects

Edges store relationships between objects

Properties and labels can be added to both nodes and edges





## Technical challenges that graphs help solve







Finding common connections or paths



## Technical challenges that graphs help solve



Combining data across data silos



Finding common connections or paths



Working with heterogeneous data with complex relationships



Data full of manyto-many relationships



## **Amazon Neptune**



## **Amazon Neptune**

Open



Supports Apache
TinkerPop & W3C RDF
graph models

**Fast** 



Query billions of relationships with millisecond latency

Reliable



6 replicas of your data across 3 AZs with full backup and restore

**Flexible** 



Build powerful queries easily with Gremlin, openCypher, and SPARQL



## (Some) Service integrations







**AWS Athena** 



**AWS Glue** 



Amazon SageMaker



**AWS Database Migration Service** 



Amazon CloudWatch





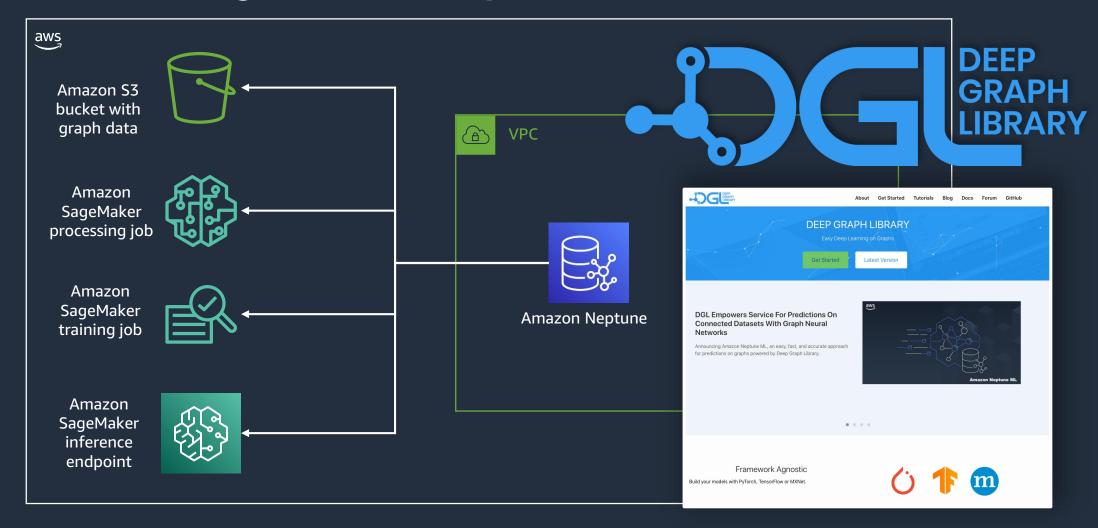








## Neptune and SageMaker: Neptune ML





# Machine Learning on Graph



## Why Machine Learning on graph data?

Graphs provide machine learning with novel features based on connections within the data

#### **Leverage connectedness**

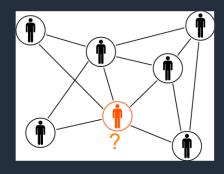
Unique insights and increased prediction accuracy leveraged by ML to detect patterns deep into data connections

#### **Adapt over time**

Common ML use-cases such as fraud, require the flexibility provided by graphs to model data and patterns as they evolve

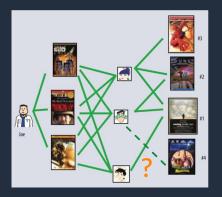
#### See data at scale

Graphs and graph embeddings provide a unique ability to efficiently represent data with billions of relationships



## Node Classification & Regression

Customer targeting, malicious transactions, etc.



#### **Link Prediction**

Recommendations, hidden relationships, etc.



## Why Machine Learning on graph data?

Graphs provide machine learning with novel features based on connections within the data

#### **Leverage connectedness**

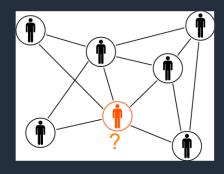
Unique insights and increased prediction accuracy leveraged by ML to detect patterns deep into data connections

#### **Adapt over time**

Common ML use-cases such as fraud, require the flexibility provided by graphs to model data and patterns as they evolve

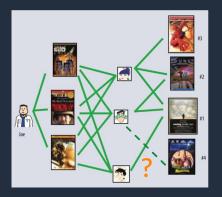
#### See data at scale

Graphs and graph embeddings provide a unique ability to efficiently represent data with billions of relationships



## Node Classification & Regression

Customer targeting, malicious transactions, etc.



#### **Link Prediction**

Recommendations, hidden relationships, etc.



## Traditional Path for Graph ML Solution

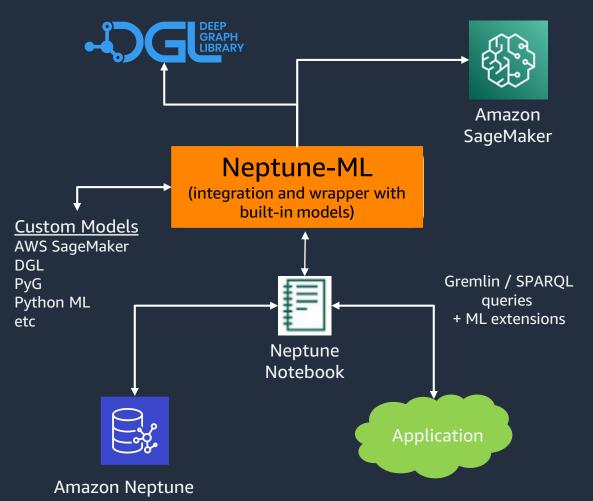
#### Building a ML solution for graph data requires:

- Experts in graph DBs, deep learning frameworks, productionizing models, etc.
- Export data from graph database
- Perform feature engineering
- Develop and iterate/innovate models
- Build infrastructure
- Select and deploy the best model
- Automate the process to adjust to dynamic data

Repetitive workflow requires sequence of manual steps and is work intensive



## Graph Machine Learning simplified by Neptune ML



#### **Graph predictions using Neptune ML**

Automatically choose and train the best ML model Seamless integration with AWS SageMaker and DGL

#### Use state-of-the-art graph ML

Higher accuracy by using GNNs embeddings and inference, leveraging the relationships and features in graphs

#### **Scale runtime inferences to large graphs**

Infer data within the <u>query mid-traversal</u> across the billions of nodes/relationships



## **Use-cases for Neptune Machine Learning**



**Detection** 



**Product Recommendations** 



Identity Resolution



**Knowledge Graph** 



## Neptune ML



## Amazon Neptune ML/GNN Workflow

Adds machine-learning based inference in <u>4 simple steps</u>



Data Export & Feature Engineering

Build & Train GNN ML Model

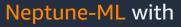


## Amazon Neptune ML/GNN Workflow

Adds machine-learning based inference in <u>4 simple steps</u>









Neptune-ML with Amazon SageMaker APIs











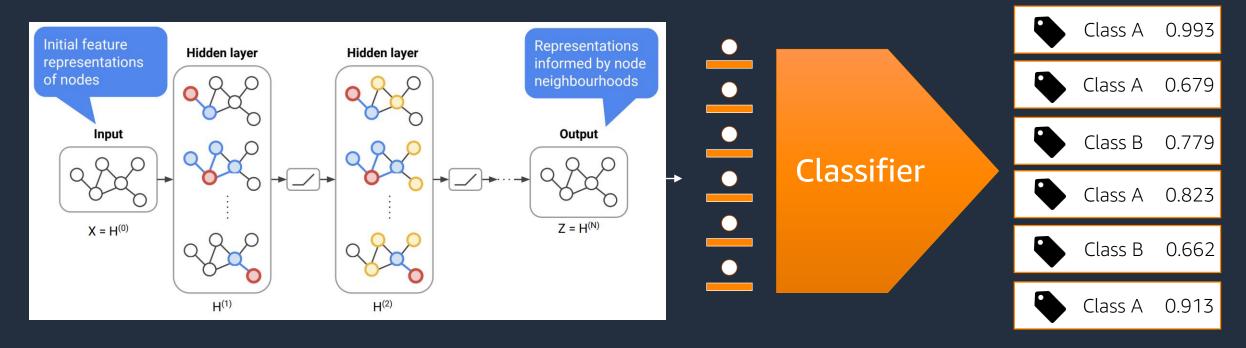
Create Inference Endpoint

Infer during
Traversal



## What are Graph Neural Networks (GNNs)?

A family of deep neural networks that learn inductive node embeddings



Compute embeddings using graph structure and node/edge features

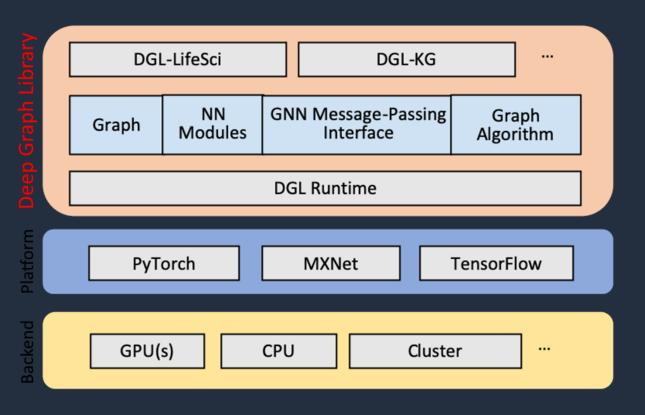
Nonlinearly integrates topologically distant information

GNNs can be trained end-to-end



## Deep Graph Library (DGL) powers Neptune ML

Easy deep learning on graphs



- Easy to develop new models
- Seamless integration with existing frameworks
- Fast and scalable
- Use built-in NN modules for popular GNN models e.g. GraphSage, GCN, RGCN, etc.





## What can you do with Neptune ML?

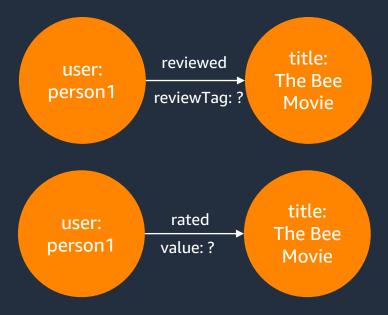
#### **Node Prediction**

Predict the values of categorical or numerical properties for nodes

### title: The Bee Movie averageRating: ? genre: ?

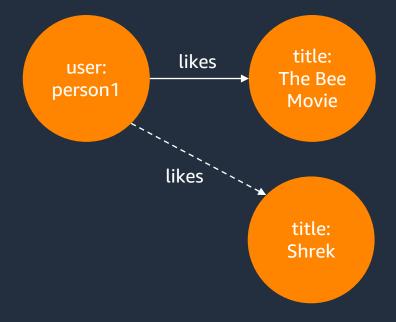
#### **Edge Prediction**

Predict the values of categorical or numerical properties for edges



#### **Link Prediction**

Predict the connections between nodes





## What inferencing options do I have?

#### **Transductive inference**

Nodes/edges being queried for prediction were in the graph at the time of model training



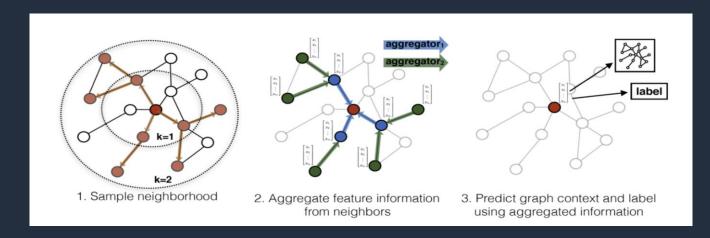
## What inferencing options do I have?

#### **Transductive inference**

Nodes/edges being queried for prediction were in the graph at the time of model training

#### **Inductive inference**

Enable predictions on nodes, edges and properties that were added to the graph after the ML model training process.







# Using Neptune ML for Fraud Detection



## A fraud graph model

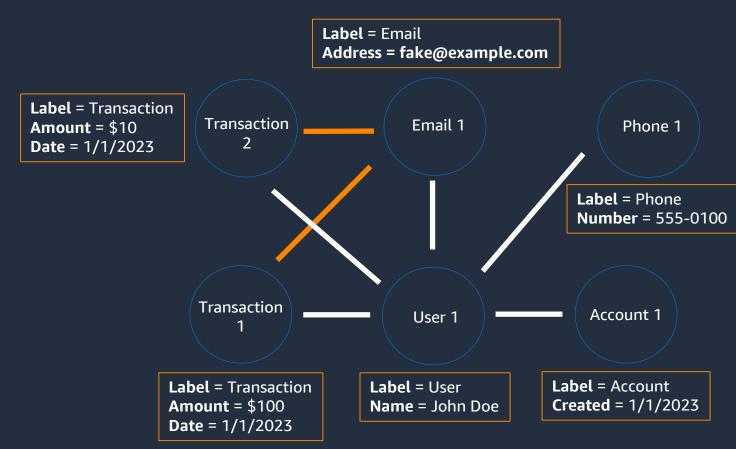
#### **Conceptual fraud model**



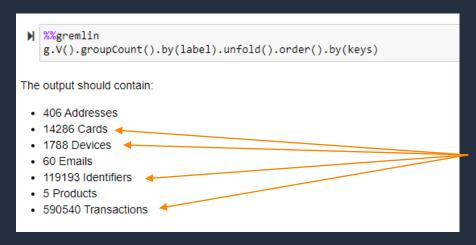
## A fraud graph model



#### Fraud graph model



Identify source datasets

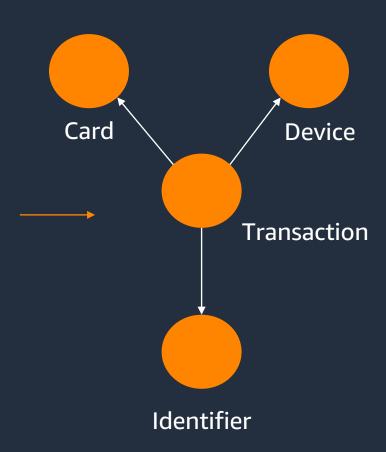


Using IEEE CIS Dataset (Anonymised Fraud Dataset)

#### Data Source:

https://www.kaggle.com/c/ieee-fraud-detection/data

Use only the data needed to answer the business questions

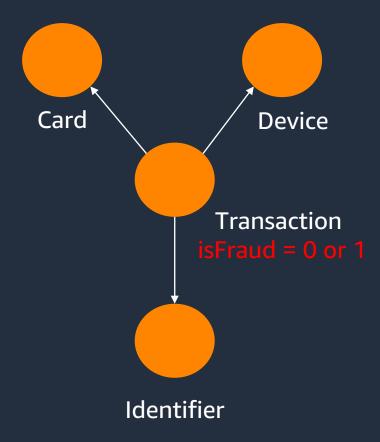




Define Machine Learning Prediction Target

#### **Identifying the prediction target**

The data already contains 1.5% of fraudulent labelled transactions – defined by an "isFraud" property of 0 or 1.





Define Machine Learning Prediction Target

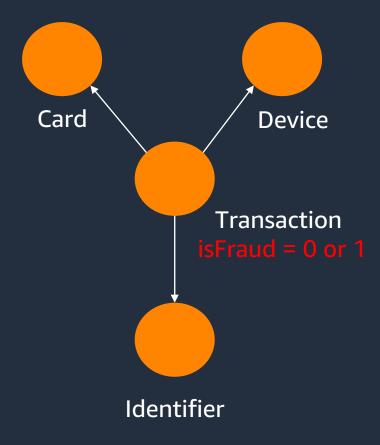
#### **Identifying the prediction target**

The data already contains 1.5% of fraudulent labelled transactions – defined by an "isFraud" property of 0 or 1.

#### **Prediction target used for training**

Classify the nodes labelled as "Transaction" with the property "isFraud"

```
"neptune_ml": {
    "version": "v2.0",
    "targets": [{
        "node": "Transaction",
        "property": "isFraud",
        "type": "classification"
     }]
}
```

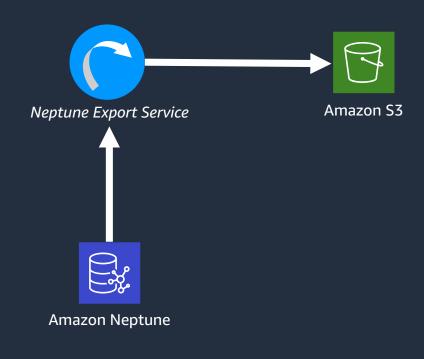




## **Export Data and Configuration**

Neptune ML automates the data export and configuration generation process

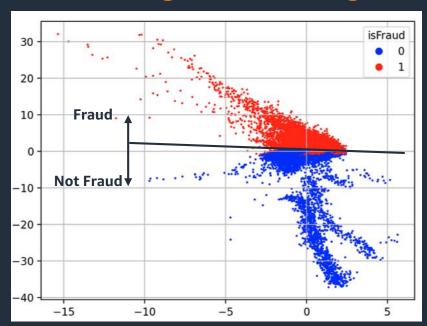
```
export params={
   "command": "export-pg",
   "params": {
      "endpoint": neptune ml.get host(),
      "profile": "neptune ml",
      "useIamAuth": neptune ml.get iam(),
      "cloneCluster": True,
      "cloneClusterInstanceType": "r5.12xlarge",
      "nodeLabels": ["Transaction", "Identifier", "Device", "Card"],
      "edgeLabels": ["identified by", "purchased by", "associated with"]
   "outputS3Path": f'{s3 bucket uri}/neptune-export',
   "additionalParams": {
      "neptune ml": {
         "version": "v2.0",
         "targets": [
            "node": "Transaction",
            "property": "isFraud",
            "type": "classification"
   "jobSize": "medium"
```





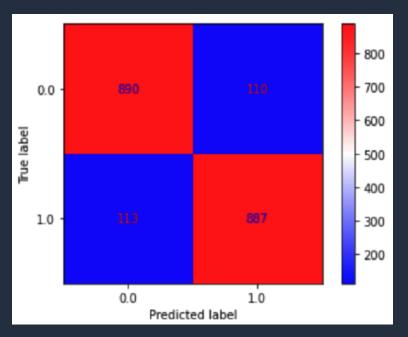
Resulting ML model and evaluating performance

#### **Resulting Embeddings**



570K non-fraud transactions 20K fraud transactions

#### **Confusion Matrix**



overall accuracy = 88.8%
correctly predicted legit = 89.0%
correctly predicted fraud = 88.7%



Transductive prediction queries via Neptune Gremlin query language

#### Predict isFraud for "transaction" node "3001822"

```
g.with('Neptune#ml.endpoint', '${endpoint}')
   .V('3001822').properties('isFraud', 'Neptune#ml.score')
   .with('Neptune#ml.classification').value()

→ Result: 0, 0.644
```

#### Predict isFraud for all "transaction" nodes

```
g.with('Neptune#ml.endpoint', '${endpoint}')
.V().hasLabel('Transaction').hasNot('isFraud')
.properties('isFraud').with('Neptune#ml.classification').value()
```

Now, all the "Transaction" nodes have the label is Fraud with value 0 or 1.



Inductive prediction queries via Neptune Gremlin query language

#### Add a new transaction node

```
g.addV('Transaction').property(T.id, '9999999')
            .property('id 01', -5.0)
            .property('id 02', 222578.0)
            .property('id 12', 'NotFound')
            .property('id 15', 'New')
            .property('id 16', 'NotFound').as('newT')
.addE('associated with')
            .from('newT')
            .to(V('DeviceType:mobile'))
            .property(T.id, 'transaction 9999999-associated-with-mobile')
.addE('purchased by')
            .from('newT')
            .to(V('card3:150.0'))
            .property(T.id, 'transaction 9999999-purchased-by-card')
.addE('identified by')
            .from('newT')
            .to(V('id 05:0.0'))
            .property(T.id, 'transaction 9999999-identified-by-id 05')
.addE('identified by')
            .from('newT')
            .to(V('id 38:F'))
            .property(T.id, 'transaction 9999999-identified-by-id 38')
```



Inductive prediction queries via Neptune Gremlin query language

#### Add a new transaction node

```
g.addV('Transaction').property(T.id, '9999999')
            .property('id 01', -5.0)
            .property('id 02', 222578.0)
            .property('id 12', 'NotFound')
            .property('id 15', 'New')
            .property('id 16', 'NotFound').as('newT')
.addE('associated with')
            .from('newT')
            .to(V('DeviceType:mobile'))
            .property(T.id, 'transaction 9999999-associated-with-mobile')
.addE('purchased by')
            .from('newT')
            .to(V('card3:150.0'))
            .property(T.id, 'transaction 9999999-purchased-by-card')
.addE('identified by')
            .from('newT')
            .to(V('id 05:0.0'))
            .property(T.id, 'transaction 9999999-identified-by-id 05')
.addE('identified by')
            .from('newT')
            .to(V('id 38:F'))
            .property(T.id, 'transaction 9999999-identified-by-id 38')
```

#### Inductive prediction on new node

```
g.with('Neptune#ml.endpoint','${endpoint}')
.V('9999999').properties('isFraud')
.with('Neptune#ml.classification')
.with('Neptune#ml.inductiveInference')
.with('Neptune#ml.deterministic').value()
```

**Result:** 1, 0.5687



# Careem

What started as a vehicle-for-hire app, Careem now connects consumers to a variety of services for transportation, delivery, and payments in over 100 cities across 14 countries.

#### **Challenge:**

Detect and stop losses from first-party and third-party fraud. Prior methods of fraud detection involved rules and ML models, but was reactive instead of proactive.

#### **Solution:**

- Identity graph in Neptune containing information about users and shared features
- Node classification using Neptune ML to infer fraud

Learn more: https://go.aws/3IoHGL5





# Careem

What started as a vehicle-for-hire app, Careem now connects consumers to a variety of services for transportation, delivery, and payments in over 100 cities across 14 countries.

#### **Challenge:**

Detect and stop losses from first-party and third-party fraud. Prior methods of fraud detection involved rules and ML models, but was reactive instead of proactive.

#### **Solution:**

- Identity graph in Neptune containing information about users and shared features
- Node classification using Neptune ML to infer fraud

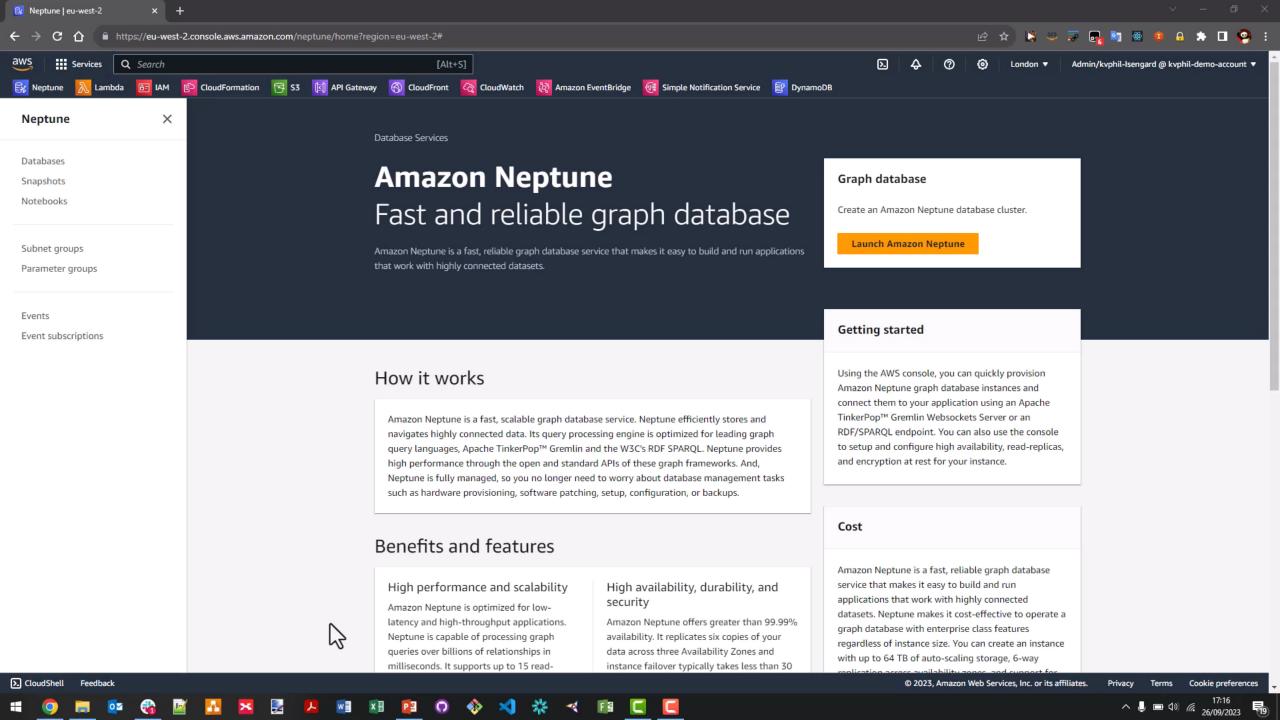
Learn more: https://go.aws/3IoHGL5





## Demo: Performing realtime inference using Neptune ML





# Summary



## Neptune ML enables Graph ML and GNN Pipeline

Seamless integration and abstract interfacing with AWS SageMaker and Deep Graph Library

No need for custom integrations, moving data around, learn separate tools, or even have deep ML experience

Make real-time Inductive Inference for applications in seconds

- End-to-end data ingestion pipeline for streaming events and bulk data
- Generate continuous value (confidence) score rather than a hard decision
- GNN better generalisation for new (unseen) patterns
- Efficient grouping of data for higher accuracy classification or regressions
- Leverage data relationships as well as data features
- Use real-time graph data input without the need to retrain
- Less labour intensive than rule based or analytic based solutions







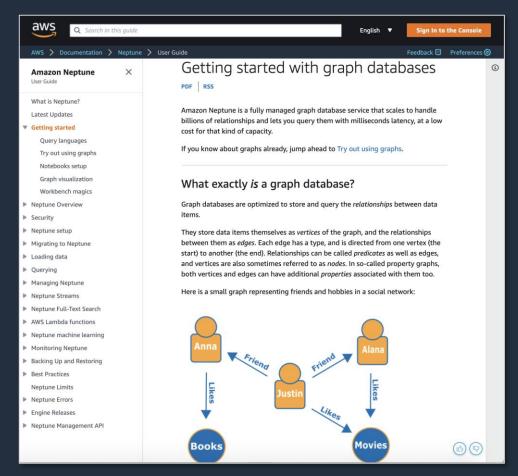


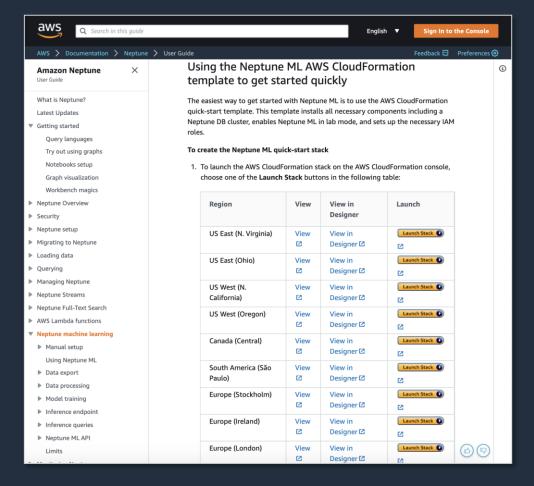
## Resources



## **Neptune ML Documentation**

Start with the 'Getting Started' and 'Neptune Machine Learning' sections

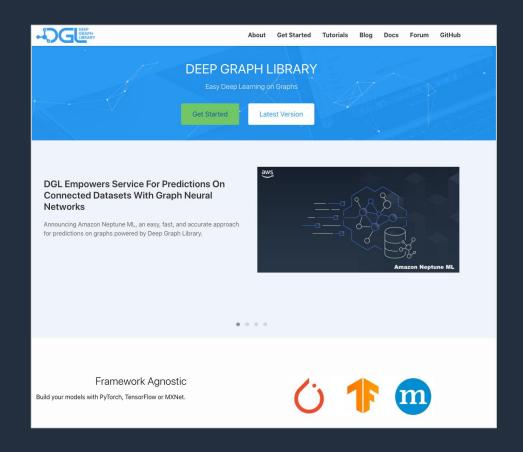


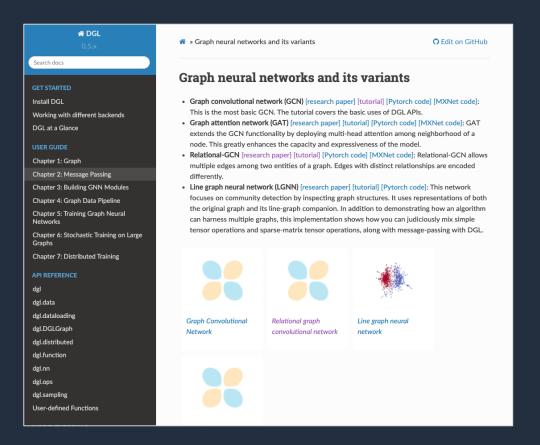




#### **DGL** Documentation

Start with the 'Getting Started' and 'Tutorials' sections







### **Additional Resources**



Neptune Notebooks/Graph Notebook



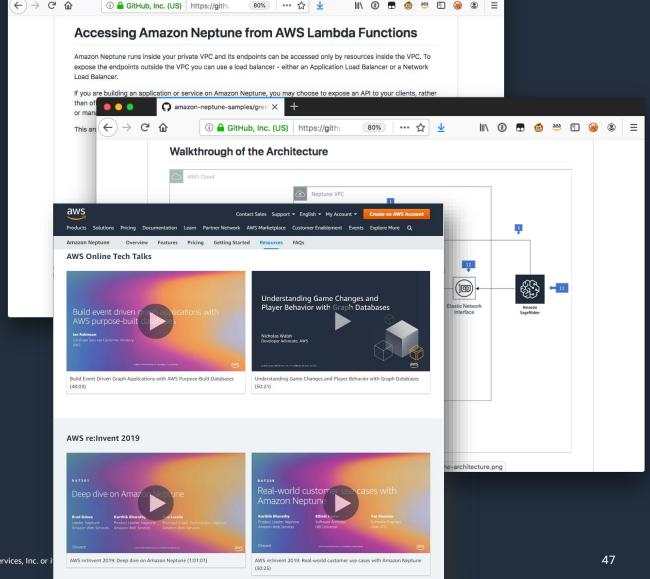
Neptune Reference Architectures



**Neptune Sample Applications** 



Use Cases, Videos, Blogs, Code ....





aws-dbs-refarch-graph/src/acc X



## Thank you!

Kevin Phillips

LinkedIn: kevinphillips81

