

AWS END USER COMPUTING INNOVATION DAY 2022

# Best practices to retain employee engagement and inclusion

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#### Agenda

**Employee Experience** 

**Democratizing Solutions** 

Future of Virtualization

**Key Takeaways** 



#### What's reshaping the employee experience?

HYBRID WORK IS THE NEW BASELINE

Hybrid work becomes mainstream

- Managers' roles are changing
- There's a shortage of critical talent
- Gen Z wants in-person work experiences
- Well-being is a key metric
- Shorter work weeks are a new EVP

DEI outcomes could worsen

Data collection is expanding

Turnover will increase

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#### ...but it can be hard...

TOP 3 CHALLENGES TO IMPLEMENTING A HYBRID WORK MODEL IDC'S FUTURE ENTERPRISE RESILIENCY AND SPENDING SURVEY, WAVE 11, DECEMBER 2021, N = 858

> Providing effective IT support to remote locations Ensuring the security of corporate resources across all locations Building a culture of trust to support work from anywhere Enabling equal access to key resources for all workers, regardless of location Team collaboration across in-person and remote environments Creating cross-functional management teams to develop policy in support of hybrid initiatives Maintaining and developing organizational culture (especially with new hires) Training first-line managers to support hybrid teams



#### Democratize solutions across all worker types

#### **Contact center agents**



#### The future of virtualization is happening now



### Security as a driver for transformation



Global shift to hybrid and remote work models



Importance of data security



Radical change happens overnight









US executives adopting a hybrid working environment

Increasing their investment in tools for virtual collaboration

Increasing infrastructure to secure virtual connectivity



Source: PWC reports

#### Maximize workforce flexibility

WHAT'S IMPORTANT?



**Fully managed** 



**Elastic** 



The right end user experience



#### Key Takeaways

**DEMOCRATIZE TRANSFORMATION** 

- Ongoing changes in the way people work have permanently transformed employees' relationship with and expectations of work
- Transformation demands collaboration across all aspect of the business – people, process, and technology
- Give your entire workforce the capacity to become innovators



#### AWS End User Computing supports the new way of working



Amazon
WorkSpaces Core

Build customized VDI solutions using select, purpose built components from Amazon WorkSpaces



Amazon WorkSpaces

Centrally managed your persistent cloud desktops and steam them to any user



Amazon
WorkSpaces Web

Fully managed, nonpersistent, browser-based access to internal sites and SaaS web applications with enterprise controls



Amazon AppStream 2.0

Centrally manage your nonpersistent desktops and applications while streaming them to any user



#### Thank your for trusting us with your most critical business

**MAXIMUS** 

**GRUBHUB** 









































































## Thank you!

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# Give us your feedback Take the survey





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