



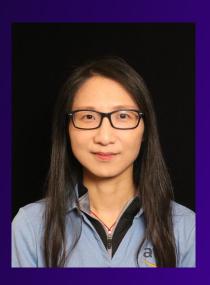
### Artificial Intelligence and Machine Learning (AI/ML)



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## Agenda

- Part 1: Generative Al
  - Amazon Bedrock
  - PartyRock (Bedrock playground)
  - Amazon Q
- Part 2: Amazon SageMaker
  - New SageMaker Studio
  - SageMaker HyperPod
  - SageMaker Canvas updates

- Part 3: Other Al Services
  - Amazon Personalize
  - Amazon Transcribe
  - Amazon Lex
  - Amazon CodeWhisperer



#### **Generative AI Stack**

#### APPLICATIONS THAT LEVERAGE LLMs AND OTHER





Amazon Q 🕟 Amazon Q in Amazon QuickSight



Amazon Q in **Amazon Connect** 



Amazon CodeWhisperer

#### **TOOLS TO BUILD WITH LLMs AND OTHER FMs**



Amazon Bedrock



Guardrails

| Agents | Customization Capabilities

#### INFRASTRUCTURE FOR FM TRAINING AND INF









GPUs Trainium Inferentia S SageMaker





THE EASIEST WAY TO BUILD AND SCALE GEN AI APPLICATIONS



- 21+ best in class FMs from 6 providers
- Privately customize models with your data
- Native support for Retrieval Augmented Generation (RAG)
- Agents that execute multistep tasks
- Model Evaluation
- Guardrails (preview)
- Security, privacy, and safety







BROAD CHOICE OF MODELS

Al21 labs

amazon

ANTHROP\C

**c**ohere

**Meta** 

stability.ai

Jurassic

Contextual answers, summarization, paraphrasing **Amazon Titan** 

Text summarization, generation, Q&A, search Claude

Summarization, complex reasoning, writing, coding

Command + Embed

Text generation, search, classification

Llama 2

Q&A and reading comprehension

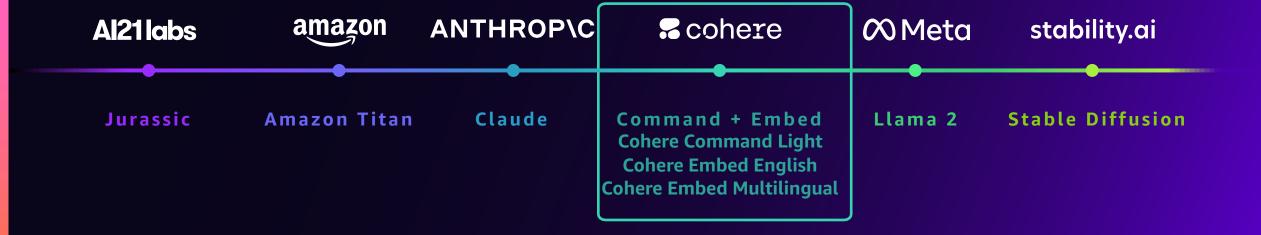
Stable Diffusion

High-quality images and art















EMBEDDINGS FOR TEXT AND IMAGES



#### Amazon Titan Multimodal Embeddings

Search, recommendation, and personalization



Accepts text, image, or a combination of text-image to generate embeddings



Adapts to unique and proprietary data



Built-in mitigation to help reduce biased search results





**COST-EFFECTIVE TEXT MODELS** 



# Amazon Titan Text Lite

Summarization, copywriting, and ideal for fine-tuning



# Amazon Titan Text Express

Open-ended text generation, conversational chat, and RAG support



Preview

GENERATE IMAGE FROM TEXT PROMPT



#### Amazon Titan Image Generator

Generate realistic, studio-quality images



Generate studio-quality images using natural language prompts



Customize images with proprietary data to match your brand style

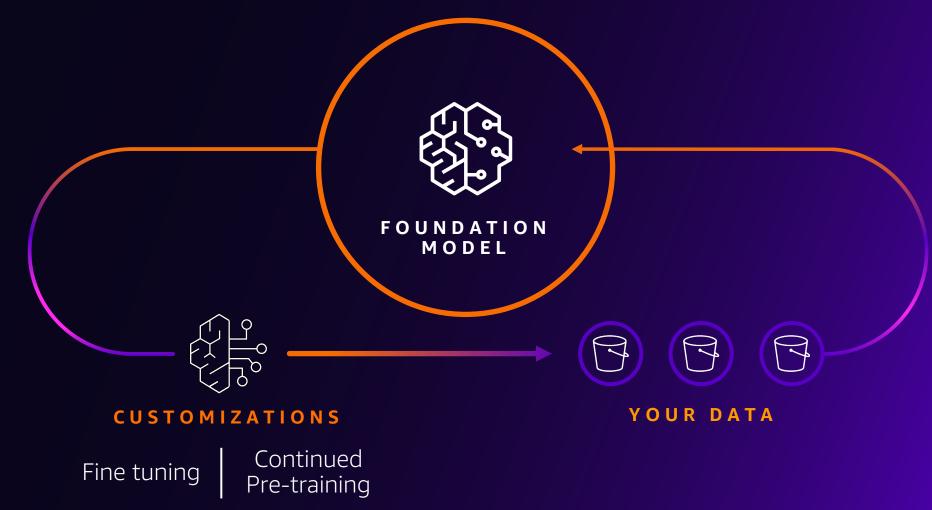


Higher scores for text-to-image alignment compared to several leading models



#### **Generative AI Customizations**

EASILY CUSTOMIZE IN BEDROCK





## Privately customize models with your data

FINE-TUNING AND CONTINUED PRE-TRAINING

Deliver tailored, differentiated tail user experiences with customized FMs Fine-tune Llama 2, Command, and Titan FMs for specific tasks with labeled data Use continued pretraining to adapt Titan Text FMs to your domain with unlabeled data None of your inputs to or outputs from Amazon Bedrock will be used to train the original base models



#### Model Evaluation on Amazon Bedrock



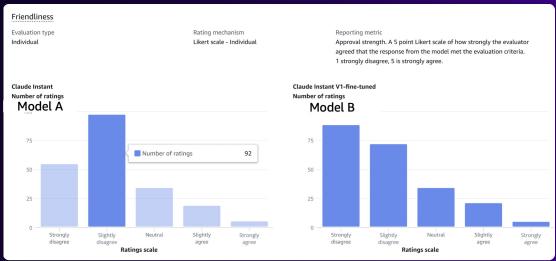
EVALUATE FMS TO SELECT THE BEST ONE FOR YOUR USE CASE

Choose automatic or human evaluation method

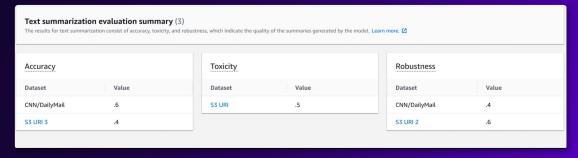
Curated datasets or bring your own

Pre-defined and custom metrics

#### Human evaluation report



#### Automatic evaluation report





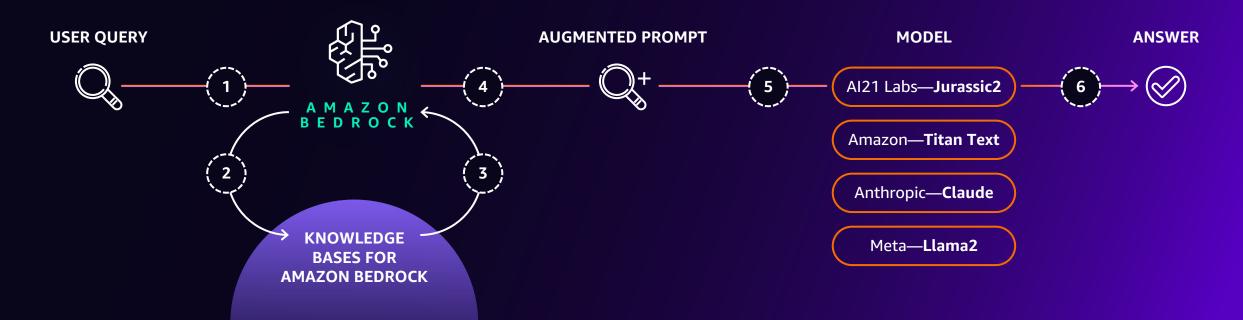
### **Knowledge bases for Amazon Bedrock**

NATIVE SUPPORT FOR RETRIEVAL AUGMENTED GENERATION (RAG)

Securely connect FMs to data sources for RAG to deliver more relevant responses

Fully managed RAG workflow including ingestion, retrieval, and augmentation

Built-in session context management for multi-turn conversations Automatic citations with retrievals to improve transparency





OPTIONS FOR NATIVE AND MANAGED RAG SOLUTION

#### Vector databases for Amazon Bedrock











### **Agents for Amazon Bedrock**

ENABLE GENERATIVE AI APPLICATIONS TO EXECUTE MULTISTEP TASKS USING COMPANY SYSTEMS AND DATA SOURCES



- Breaks down and orchestrates tasks
- Securely accesses and retrieves company data for RAG
  - Takes action by invoking API calls on your behalf
- Chain-of-thought trace and ability to modify agent prompts



### Responsible AI

INTRODUCING NEW RESPONSIBLE ALINNOVATION

**Identifying the best FM for a specific use case:** Model Evaluation in Amazon Bedrock

Implementing safeguards: Guardrails for Amazon Bedrock (preview)

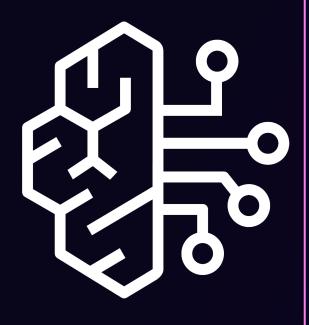
**Combating disinformation: Watermarking in Amazon Titan** 

**Building trust:** Standing behind our models and applications with indemnification

**Enhancing transparency:** AWS AI Service Card for Amazon Titan Text



#### **Amazon Bedrock - Other New Features**



GDPR, SOC, ISO, CSA compliance and HIPAA eligibility

**Bedrock Integration with AWS Step Function** 

**Batch Inference added to Bedrock API** 

**Vector Engine for Amazon OpenSearch Serverless (GA)** 

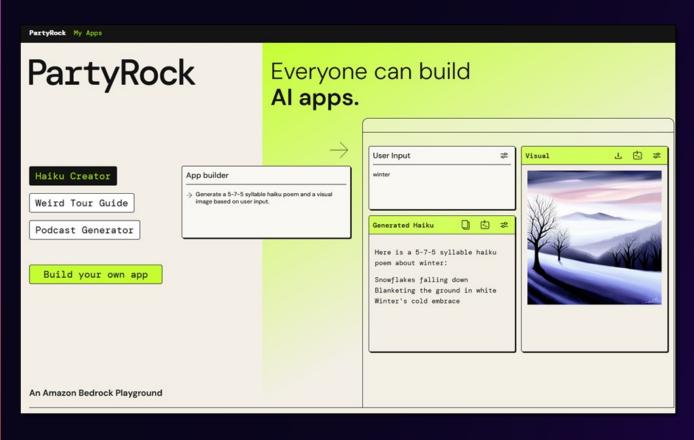
**Vector Search for Amazon DocumentDB** 

PartyRock (Free trial)

### **PartyRock**



AN AMAZON BEDROCK PLAYGROUND



- A shareable generative AI app building playground
- Learn prompt engineering
- Build mini-apps
- Share them with your friends
- Free to use for a limited time
- No credit card or AWS account required

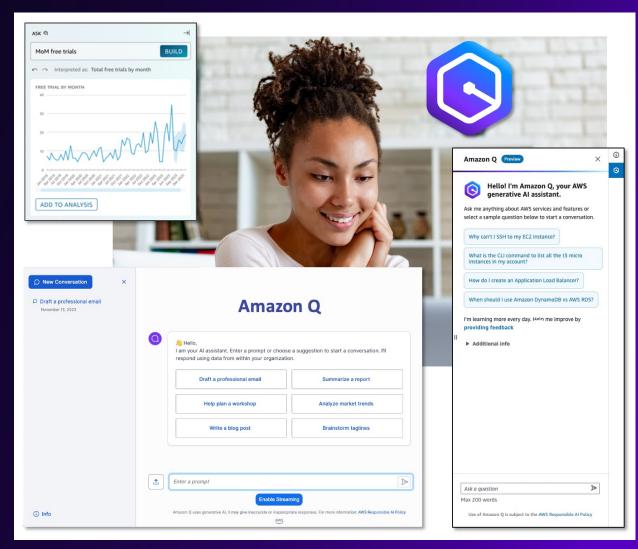


#### **Amazon Q**



#### YOUR GENERATIVE ALASSISTANT DESIGNED FOR WORK

- Engages in conversations to solve problems, generate content, and take action
- Understands your company information, code, and system
- Personalizes interactions based on your role and permissions
- Built to be secure and private





#### **Amazon Q**





EMPOWER YOUR WORKFORCE WITH GENERATIVE AL



Your generative AI-powered assistant designed for work that can be tailored to your business, code, data, and operations

Your business

**Building** on AWS

Amazon QuickSight

**Amazon Connect** 

AWS Supply Chain















#### **Amazon Q**

Preview

TOP USE CASES



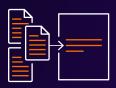
## Streamline search experience

Connect internal wikis, SharePoint sites, Confluence, Salesforce, and 40+ other applications for a unified, conversational search experience.



#### **Extract key insights**

Perform comparative analysis on your documents and unlock powerful insights so that your employees can make faster, better data-driven decisions.



#### **Generate summaries**

Quickly understand the essence of documents by creating summaries of uploaded files or existing enterprise documents.



### Accelerate content creation

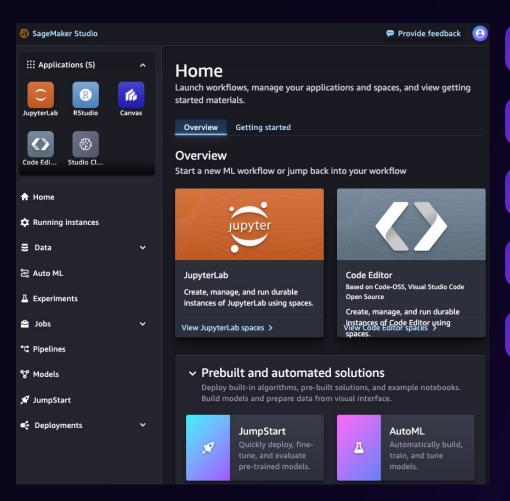
Empower employees to create content faster and smarter across departments from marketing to sales to engineering.



### Amazon SageMaker Studio



FULLY MANAGED INFRASTRUCTURE, TOOLS, AND WORKFLOWS FOR ML-LIFECYCLE



New setup and onboarding experience

Run Jupyterlab 4 application within Studio

**VS Code support** 

**Bring your own EFS volume** 

**Includes latest SageMaker Distribution image** 



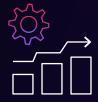
### Amazon SageMaker HyperPod

DEVELOP AND TRAIN FMS CONTINUOUSLY FOR WEEKS AND MONTHS





Self-healing clusters reduce training time by up to 20%



Streamline distributed training

SageMaker distributed training libraries improve performance by up to 20%



**Optimized** resources utilization

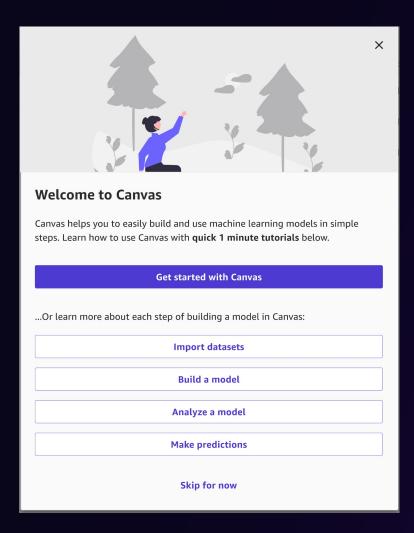
Control over computing environment and workload scheduling



### Amazon SageMaker Canvas



BUILD ML MODELS USING A VISUAL INTERFACE, NO CODE REQUIRED



**Finetune Foundation Models** 

**Comprehensive Data Preparation (Data Wrangler)** 

**Use Natural Language to Explore and Prepare data** 



### SageMaker Other New Features



A SINGLE WEB-BASED INTERFACE FOR END-TO-END ML DEVELOPMENT

**Smart shifting of data for model training (Preview)** 

Improved SDK tooling and UX for model deployment

New inference capabilities reduce costs and latency

Simplified developer experience for AI/ML workflows

**Use SageMaker Clarify to evaluate FMs (Preview)** 

New large model inference DLC with NVIDIA's Tensor-RT-LLM support



#### **Amazon Personalize**



#### DRIVE HYPER-PERSONALIZED EXPERIENCES WITH GENERATIVE AI

- Content Generator to make recommendations more compelling
  - Carousel titles for movie collections
  - Subject lines for marketing emails
- LangChain integration
- Feed prediction response metadata to improve generative AI workflow
- The new Next Best Action recipe helps determine the best user actions to increase brand loyalty and conversion





#### **Amazon Transcribe**



AUTOMATICALLY CONVERT SPEECH TO TEXT

- A new speech foundation model-powered ASR system that expands support to over 100 languages
- Automatic language identification for multi-lingual real-time audio streams
- Toxicity Detection for spoken conversations
- Amazon Transcribe Call Analytics now offers generative call summarization (preview)





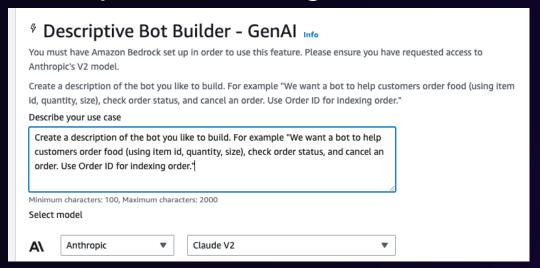
#### **Amazon Lex**



#### OPTIMIZE BOT CREATION AND PERFORMANCE WITH GENERATIVE AL

#### Build-time

- Descriptive Bot building
- Sample Utterance generation



#### Run-time

- Assisted Slot resolution
- Conversational FAQ (preview)

	me generative AI fe		
These fea	atures improve responses to t	ne users of the bots	
Assist	ed slot resolution	nfo	
AMAZON			on by using LLMs. You can enable assisted slot resolution for e, AMAZON.Confirmation, AMAZON.City, AMAZON.Country
Select n	nodel		
A۱	Anthropic	•	Claude V2



#### **Amazon CodeWhisperer**



BUILD APPLICATIONS FASTER AND MORE SECURELY WITH YOUR AI CODING COMPANION

- Gen AI-powered code remediation for hard-to-find security vulnerabilities
- Supports Customization
- Code suggestions for Infrastructure-as-Code tools:
  - AWS CloudFormation (YAML, JSON)
  - AWS CDK (Typescript, Python)
  - HashiCorp Terraform (HCL)
- Now available in Visual Studio 2022 (preview) and supports C#
- Supports hundreds of popular CLIs
  - Git, npm, AWS CLI and Docker





# Thank you!



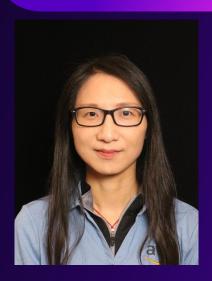
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Please complete the session survey



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