

Common application errors

Applications for AWS Activate Portfolio will not be processed if they are incomplete, inaccurate, or don't meet the required eligibility criteria listed in the [AWS Activate Provider Hub](#). The same criteria is published on the [AWS Activate website](#). The most common issues we see are:

- Startups applying using a different email address than the one associated with their AWS account
- Startups not including a functioning company website on their application
- Startups incorrectly entering their AWS Activate Provider's case-sensitive Organization ID (OrgID)
- Startups with funding rounds exceeding Series A
- Startups applying for an Activate Portfolio offer smaller than or equal to an AWS Activate offer they previously received

Startups will receive a notification from aws-activate@amazon.com if any issues arise during the application approval process. This email will provide instructions on next steps needed to re-apply.