

# Modern Applications at Scale with a Shared Services Platform

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## Agenda

- Problem
- Shared Services Platform?
- Customer Benefits
- How AWS can help
- Next Steps



## **Components of a modern application**

Day two operational considerations





## Modern application services at AWS

#### 200+ AWS services and counting

#### All services

#### Compute

#### EC2 Lightsail 🔼 Lambda Batch

#### Elastic Beanstalk

Serverless Application Rep... AWS Outposts EC2 Image Builder AWS App Runner

#### 🖮 Containers

#### Elastic Container Registry Elastic Container Service Elastic Kubernetes Service Red Hat OpenShift Service ...

#### 🖹 Storage

**S**3 EFS FSx S3 Glacier Storage Gateway AWS Backup

#### Database

RDS DynamoDB ElastiCache Neptune Amazon QLDB Amazon DocumentDB Amazon Keyspaces Amazon Timestream

#### AWS Migration Hub AWS Application Migration ...

#### 

AWS IQ 🔼 Support Managed Services Activate for Startups

#### ැකි Robotics

AWS RoboMaker

#### ---- Blockchain Amazon Managed Blockchain

#### Satellite Ground Station

🕸 Quantum Technologies Amazon Braket

#### Management & Governance

AWS Organizations CloudWatch AWS Auto Scaling CloudFormation CloudTrail Config OpsWorks Service Catalog

Systems Manager AWS AppConfig Trusted Advisor Control Tower AWS License Manager AWS Well-Architected Tool Personal Health Dashbo... 🗹 AWS Chatbot Launch Wizard AWS Compute Optimizer Resource Groups & Tag Editor

Amazon Lookout for Metrics Analytics Athena Amazon Redshift EMR CloudSearch Elasticsearch Service Kinesis QuickSight 🖸 Data Pipeline AWS Data Exchange AWS Glue AWS Lake Formation

#### A Machine Learning

Amazon SageMaker

Amazon Augmented AI

Amazon CodeGuru

Amazon DevOps Guru

Amazon Comprehend

Amazon Forecast

Amazon Fraud Detector

Amazon Kendra

Amazon Personalize

Amazon Polly

Amazon Lex

Amazon Rekognition

Amazon Textract

Amazon Transcribe

Amazon Translate

AWS DeepComposer

AWS DeepLens

AWS DeepRacer

AWS Panorama

Amazon Monitron

Amazon HealthLake

Amazon Lookout for Vision

Amazon Lookout for Equip...

AWS Cost Management AWS Cost Explorer AWS Budgets AWS Marketplace Subscript... AWS Application Cost Profiler

🛱 Front-end Web & Mobile AWS Amplify Mobile Hub AWS AppSync Device Farm Amazon Location Service

🛱 🛱 📾 🖓 Amazon Sumerian

Application Integration Step Functions Amazon AppFlow Amazon EventBridge Amazon MQ Simple Notification Service Simple Queue Service SWF Managed Apache Airflow

Business Applications

Amazon Connect Amazon Pinpoint Amazon Honeycode Amazon Chime [ 🛽 Amazon Simple Email Service Amazon WorkDocs Amazon WorkMail Alexa for Business

End User Computing WorkSpaces

## AWS customers use open source tools





## Components of modern applications...at scale

### Day two operational considerations





## What we hearing from customers



We want developers to focus on applications not infrastructure

We want to standardize on modern application tools and best practices We need to implement guardrails and establish controls



#### We want to optimize our cloud resources and spend



# **Shared Services Platform**





## Shared Services Platform

An internal development platform that allows multiple teams to run applications on shared infrastructure that is managed, secured, and governed by a central platform team.



## Platform ops





## Separation of concerns in software delivery



### **Platform Engineers**

Build tools that provision, manage and secure the cloud computing infrastructure.



### **Application Engineers**

Build applications that deliver business value to customers and internal users.



## **Platform operations**

### DevOps

## **PlatformOps**







## **Platform implementations vary**







### **Developer Experience**

Command Line Tools, GUIs, Pipelines, Manifests

### **Operating Model**

Shared infrastructure v dedicated infrastructure

### **Workload Types Backend Services, Batch** Jobs, Machine Learning



# **Customer Benefits**



## Motivations for building an SSP





Increase resource utilization by sharing resources among teams.

**Reduce operational** overhead by centralizing platform management

### Efficiency



## SSPs enable modern applications at scale

- **Developer self service** Developers don't need to ask permission to onboard new workloads or wait for other teams.
- **Batteries Included** All workloads running on the platform inherit best • practices and are complete with operational tools.
- Avoid redundant efforts Application teams don't have to re-invent the • wheel each time they want to deploy a new service.
- Economies of scale Once a platform is in place, many teams can leverage the same foundation to deploy their workloads.



# Customers



## **Success stories**



EKS is one of our strategic directions right now, migrating this account. Requires a very high secure way for our developer teams and our devops teams to access our EKS cluster environment.



By using Amazon ECS, AQR developers cut the time for building and launching a new app from 6 weeks to 30 minutes, and automatic security and compliance frameworks have simplified development.



# How AWS can help?



## **AWS** services







### **AWS Proton**

Automated management for container and serverless deployments

### **AWS App Runner**

Production web applications at scale made easy for developers

### **AWS Copilot CLI**

#### Build, release and operate production ready containerized applications



### **AWS customer enablement** Accelerate time to market for your platform

AWS Professional Services Accelerate your business outcomes



APN Consulting Partners A global network with deep AWS expertise AWS Managed Services Operate your AWS infrastructure





Determine if your company could benefit from an SSP

# 2

Learn about AWS customer SSP implementations

3

Engage your AWS account team, Compute Specialist teams, and partners



Schedule an EBC

## Actions we recommend



