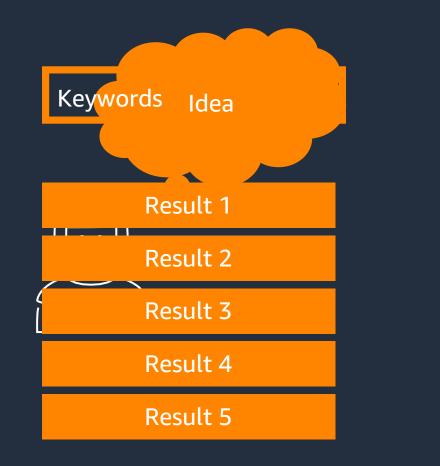


## OPERATIONAL ANALYTICS Analytics in 15

Improve Search Relevance with Amazon OpenSearch Service

Gene Alpert

Sr. Analytics Specialist Amazon Web Services





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## What is the problem? Keyword quality? Search algorithm? Indexing quality? Thought transcription? Document quality?

# Multiple complementary approaches

#### **Apache Lucene**

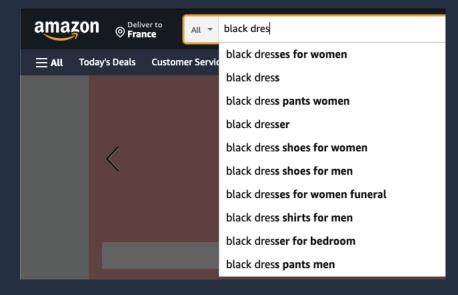
Analyzer:

- Character filter {0..n}
- Tokenizer {1}
- Token filter {0..n}

Default, language specific, domain specific analyzers Score is unbounded



#### Suggesters



#### "type": "search\_as\_you\_type"

Or

Use n-grams directly, like edge n-grams In-memory data structure (very fast)

aws

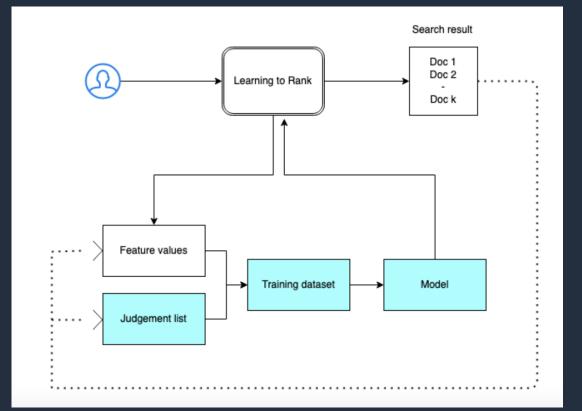
## ML-driven results re-ranking : Leverage Learning to Rank plugin



### **OpenSearch Service plugin for Learning to Rank**

- Leverage ML techniques to re-rank
  results by manual grading
- Create the Judgement List , unique to catalog / source data
- Find features, this is OpenSearch query score ("sltr" filters)
- Find *feature set* is a set of features
- Update Judgement list
- Generate model with XGboost (SM) or LambdaMART
- Deploy Model to OpenSearch LTR plugin
- Search with LTR model





## ML-driven Search : Improve Search User Experience

### K-NN – Vector Search | Find the Nearest Neighbor

- Based on relationships between vectors and/or documents
- k nearest neighbors (k-NN) is a non-parametric
- KNN is data driven, supervised machine learning model
- KNN is lazy learning since we need to train based changes to data
- KNN for Amazon OpenSearch lets you search for points in a vector space
- "nearest neighbors" for those points by Euclidean distance or cosine similarity.

### **K – Nearest Neighbors**









[123.4, 56,...]





•

finding words in a paragraph



search for string in a text

- Data represented as set of numbers (vectors)
- Euclidean distance or cosine similarity
- Product recommendations, Semantic matching, fraud detection



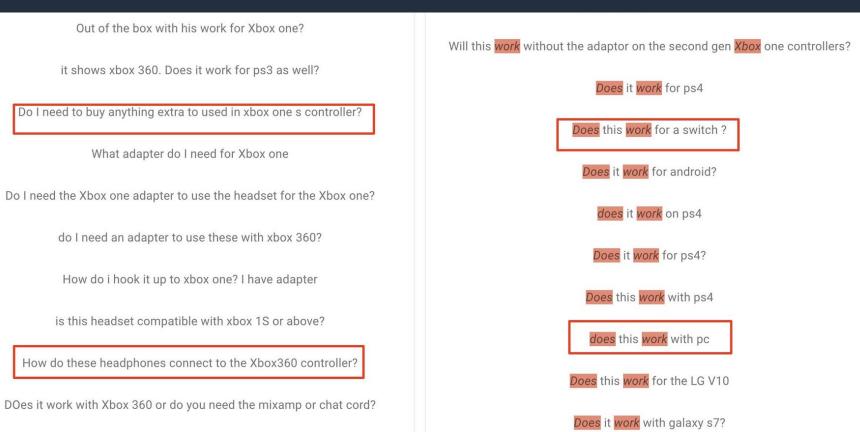
## ML Commons – Bring Your own Model

- OpenSearch now supports BYOM
- Integrates with Open Source ML Commons Plugin
- Support for algorithm:
  - K-means | Unsupervised clustering
  - Linear regression | maps the linear relationship between inputs and outputs
  - **RCF** | unsupervised anomaly detection
  - **RCFSummarize** | hierarchical clustering technique
  - **Localization** | data exploration or root cause analysis
  - Logistic Regression | probability of a discrete outcome given an input variable

#### IMPROVE SEARCH RELEVANCE WITH OPENSEARCH Semantic Search User Experience

"Do I need to buy anything extra to use with xbox one s controller?"

#### Semantic Search



**Keyword Search** 

#### **DIY Workshop!**



#### IMPROVE SEARCH RELEVANCE WITH OPENSEARCH Semantic Search Keyword Search

#### **Semantic Search**



- OKAPI BM25 based ranking
- Keyword match
- Does not take context into consideration
- Text Analytics

- Machine Language based ranking
- Conceptual & Contextual Search
- NLP & Text Data vectorization

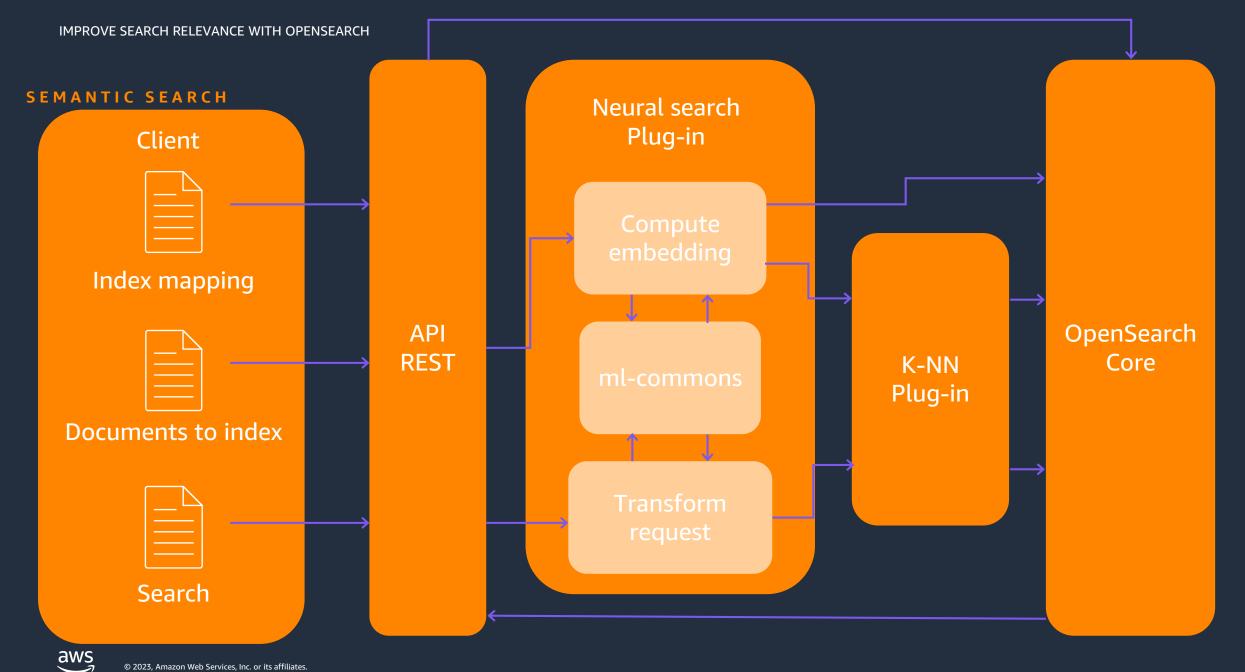
### **OpenSearch Neural Plugin**

- Newly introduced with OpenSearch 2.5
- Still in beta
- Enables ML models into Search workload
- During Ingestion, Neural plugin transforms text to vectors
- During Search, Neural plugin does vector search

**Contribute!** 









# Thank you!

Gene Alpert

Sr. Analytics Specialist Amazon Web Services



To learn more, please visit: https://aws.amazon.com/big-data/datalakes-and-analytics/