

OPERATIONAL ANALYTICS Analytics in 15

Improve Search Relevance with Amazon OpenSearch Service

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What is the problem? Keyword quality? Search algorithm? Indexing quality? Thought transcription? Document quality?

Multiple complementary approaches

Apache Lucene

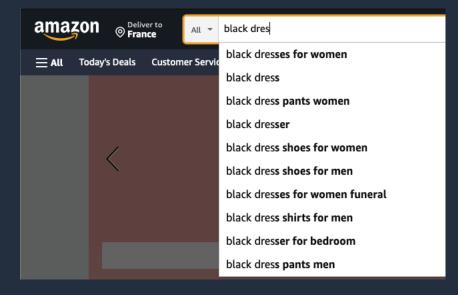
Analyzer:

- Character filter {0..n}
- Tokenizer {1}
- Token filter {0..n}

Default, language specific, domain specific analyzers Score is unbounded



Suggesters



"type": "search_as_you_type"

Or

Use n-grams directly, like edge n-grams In-memory data structure (very fast)

aws

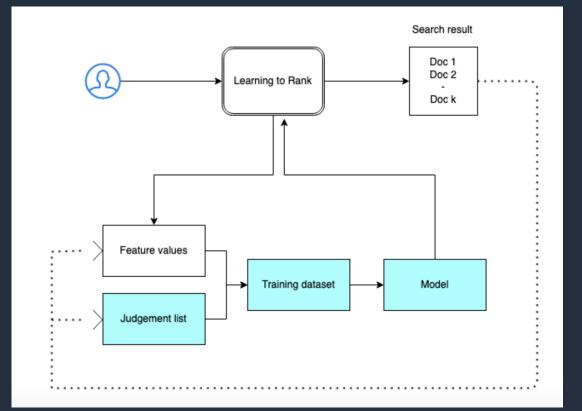
ML-driven results re-ranking : Leverage Learning to Rank plugin



OpenSearch Service plugin for Learning to Rank

- Leverage ML techniques to re-rank
 results by manual grading
- Create the Judgement List , unique to catalog / source data
- Find features, this is OpenSearch query score ("sltr" filters)
- Find *feature set* is a set of features
- Update Judgement list
- Generate model with XGboost (SM) or LambdaMART
- Deploy Model to OpenSearch LTR plugin
- Search with LTR model





ML-driven Search : Improve Search User Experience

K-NN – Vector Search | Find the Nearest Neighbor

- Based on relationships between vectors and/or documents
- k nearest neighbors (k-NN) is a non-parametric
- KNN is data driven, supervised machine learning model
- KNN is lazy learning since we need to train based changes to data
- KNN for Amazon OpenSearch lets you search for points in a vector space
- "nearest neighbors" for those points by Euclidean distance or cosine similarity.

K – Nearest Neighbors









[123.4, 56,...]





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finding words in a paragraph



search for string in a text

- Data represented as set of numbers (vectors)
- Euclidean distance or cosine similarity
- Product recommendations, Semantic matching, fraud detection



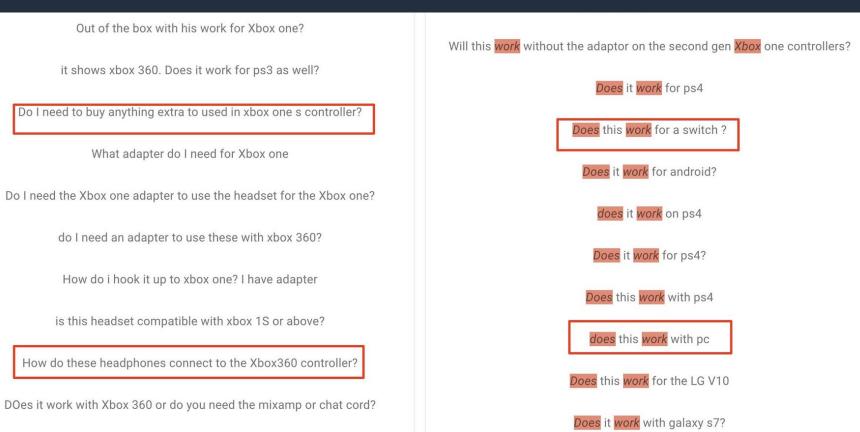
ML Commons – Bring Your own Model

- OpenSearch now supports BYOM
- Integrates with Open Source ML Commons Plugin
- Support for algorithm:
 - K-means | Unsupervised clustering
 - Linear regression | maps the linear relationship between inputs and outputs
 - **RCF** | unsupervised anomaly detection
 - **RCFSummarize** | hierarchical clustering technique
 - **Localization** | data exploration or root cause analysis
 - Logistic Regression | probability of a discrete outcome given an input variable

IMPROVE SEARCH RELEVANCE WITH OPENSEARCH Semantic Search User Experience

"Do I need to buy anything extra to use with xbox one s controller?"

Semantic Search



Keyword Search

DIY Workshop!



IMPROVE SEARCH RELEVANCE WITH OPENSEARCH Semantic Search Keyword Search

Semantic Search



- OKAPI BM25 based ranking
- Keyword match
- Does not take context into consideration
- Text Analytics

- Machine Language based ranking
- Conceptual & Contextual Search
- NLP & Text Data vectorization

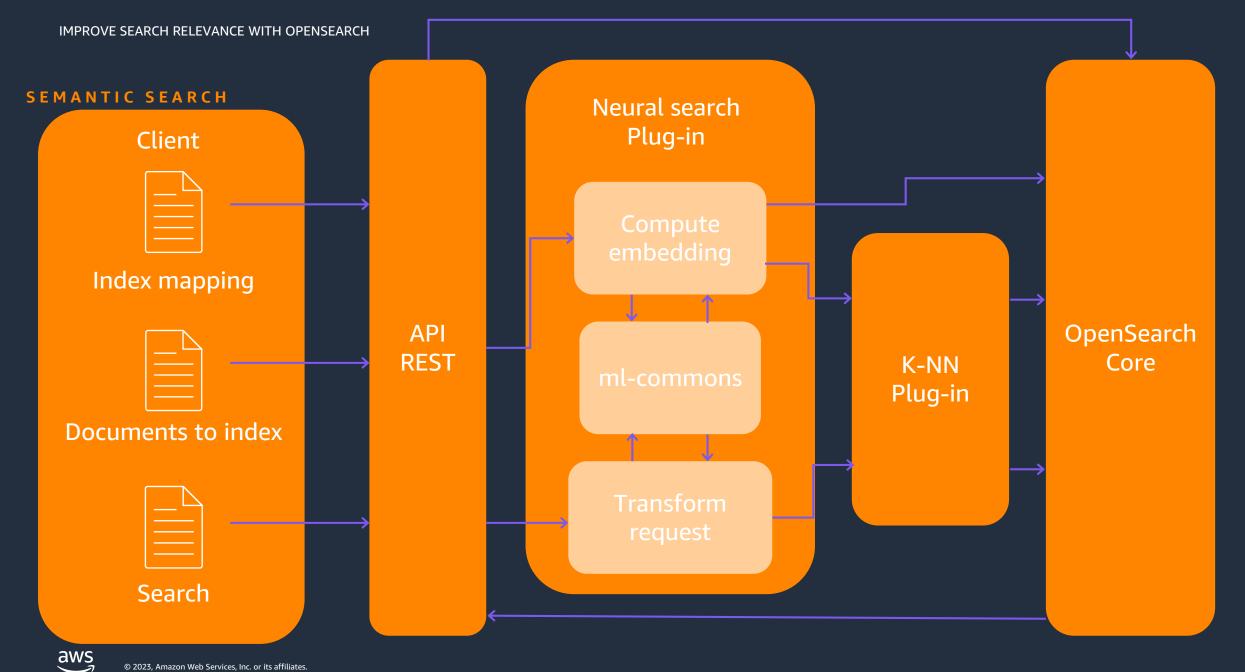
OpenSearch Neural Plugin

- Newly introduced with OpenSearch 2.5
- Still in beta
- Enables ML models into Search workload
- During Ingestion, Neural plugin transforms text to vectors
- During Search, Neural plugin does vector search

Contribute!









Thank you!

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