

# Streamline moderation workflows and increase accuracy with Amazon Rekognition Content Moderation version 6

Kevin Carlson

Principal Specialist AWS AI/ML

AWS

Shipra Kanoria

Principal Product Manager Amazon Rekognition

AWS



# Agenda



1. The user-generated content era
2. Customer expectations in the UGC era
3. Capabilities and demo of Amazon Rekognition Content Moderation version 6
4. Customer stories, and solutions
5. How to get started

# The user-generated content (UGC) era

**Moderation costs, risk, and liability from harmful exposure on the rise**



**80%**

of all web content is UGC<sup>3</sup>



**79%**

of consumer decisions are influenced by UGC<sup>2</sup>



**26%**

UGC platform industry growth (\$20 billion by 2028)<sup>1</sup>

<sup>1</sup> Grand View Research, [Market Analysis Report](#)

<sup>2</sup> Stackla, [Customer Survey](#)

<sup>3</sup> Gorilla Group Consultants, [USG Insights](#)



# Moderation scale, speed, and accuracy at a lower cost

## Needs

Moderate high volumes of UGC

Keep online communities safe and inclusive

Better allocate human skill

Meet compliance and guidelines

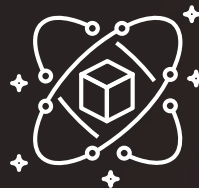
Reduce moderation costs



Artificial intelligence (AI)



Machine learning (ML)



Deep learning

## Benefits



Improve brand, information, and user safety



Scale coverage



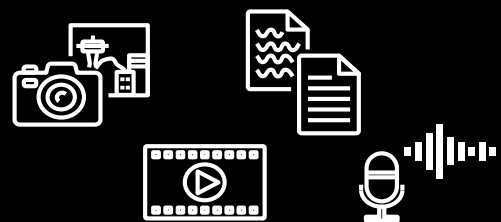
Reduce human moderators' workload



Save time and costs



# Lower cost and speed to market with AI across industries



## MULTIMODAL MODERATION

Amazon Rekognition



Amazon Transcribe



Amazon Translate



Amazon Comprehend



## AI INSIGHTS AND CONNECTIONS

Amazon Augmented AI



## HUMAN REVIEWS



SOCIAL MEDIA



GAMING



E-COMMERCE



ADVERTISING

## HIGHLY REGULATED INDUSTRIES



FINSERV



HEALTH



EDUCATION

# Customers expect inclusion and safety



**50%**

of people create content at least once daily<sup>1</sup>



**40%**

of consumers disengage after one exposure to toxic UGC<sup>2</sup>



**70%**

of consumers agree that brands are responsible to moderate UGC<sup>2</sup>

<sup>1</sup> Stackla, [Customer Survey](#)

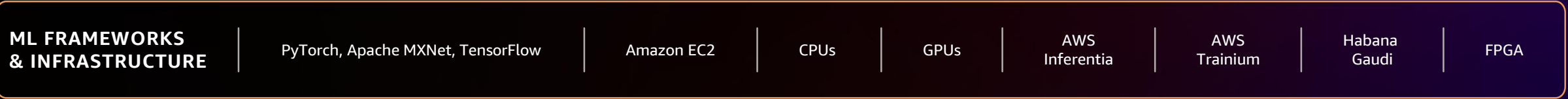
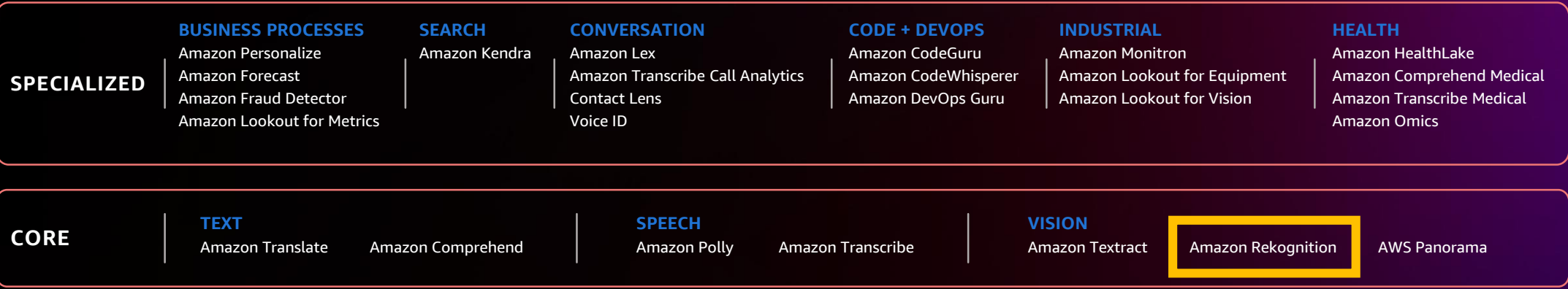
<sup>2</sup> BusinessWire, [Customer Survey](#)



# The AWS AI/ML stack

Broadest and most complete set of machine learning capabilities

## AI SERVICES



# Amazon Rekognition for computer vision success

## Benefits



**Build faster**



**Simplify operations**



**Customize easily**

## Capabilities

**Reduce operational cost** with ready to use resources that reduce operational time implementation, learning and overall processing.

**Fully managed** APIs help customers train and implement custom models with less effort and data.

**Ready to use** models and services that enable developer to quickly implement content moderation workflows and let the service do the heavy lifting.



# Amazon Rekognition

## Automated image, video, and text analysis



**CONTENT MODERATION**



**IDENTITY VERIFICATION**



**FACE DETECTION, ANALYSIS, COMPARE, AND SEARCH**



**LABELS**



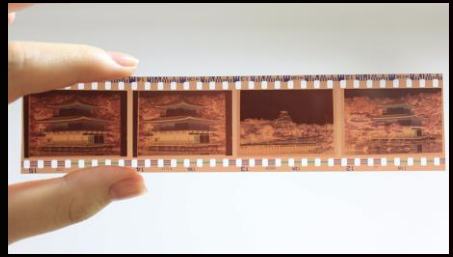
**CUSTOM LABELS**



**TEXT DETECTION**



**CELEBRITY RECOGNITION**



**VIDEO SEGMENT DETECTION**



**STREAMING VIDEO EVENTS DETECTION**



**Content Moderation**



**Identity verification**



**Connected home**



**Media analysis & compliance**

**USE CASES**

**FEATURES**



# Content moderation with AWS

Automate **image, video, text, and audio** moderation workflows with fully automated AI services to moderate unwanted content and protect sensitive information

Amazon  
Rekognition



Image and  
video analysis

Amazon  
Transcribe



Speech to text

Amazon  
Translate



Translation

Amazon  
Comprehend



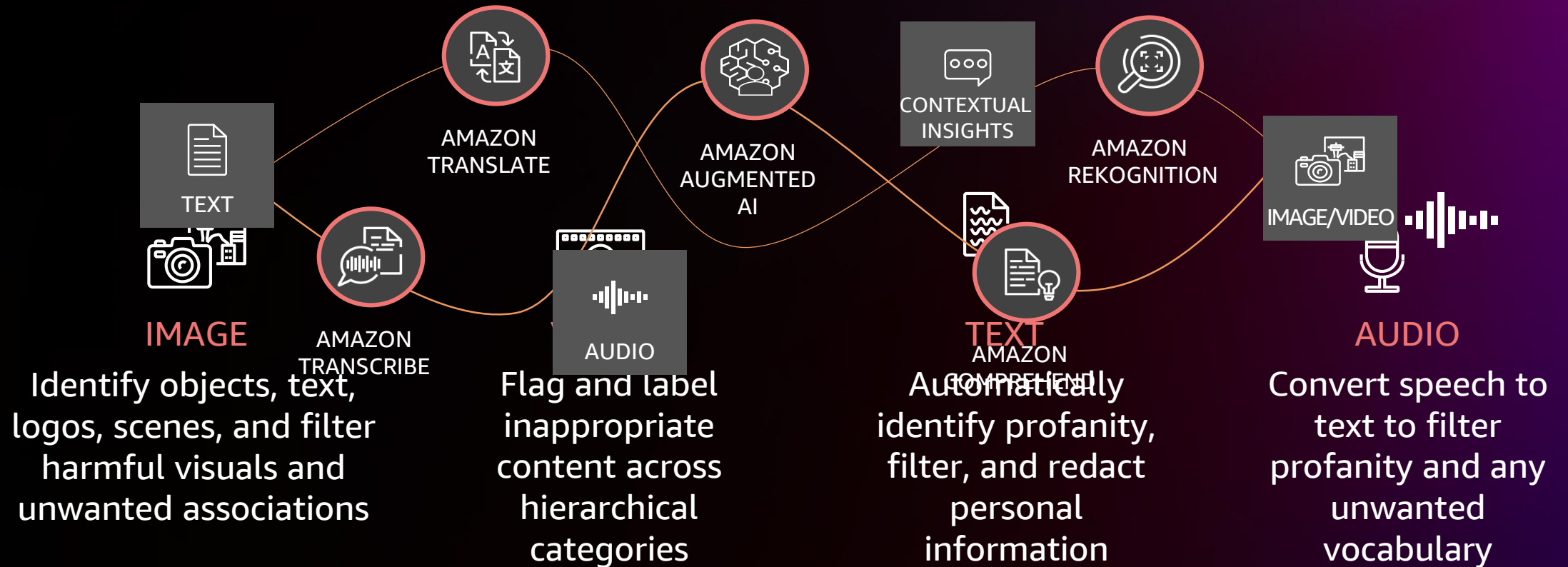
Natural language  
processing (NLP)

Amazon  
Augmented AI



Human reviews

# Multimodal capabilities with AWS AI and ML



# Content moderation API

Top-level category	Second-level category	Top-level category	Second-level category
Explicit Nudity	Nudity	Rude Gestures	Middle Finger
	Graphic Male Nudity		
	Graphic Female Nudity	Drugs	Drug Products
	Sexual Activity		Drug Use
	Illustrated Explicit Nudity		Pills
Adult Toys	Drug Paraphernalia		
Suggestive	Female Swimwear or Underwear	Tobacco	Tobacco Products
	Male Swimwear or Underwear		Smoking
	Partial Nudity	Alcohol	Drinking
	Barechested Male		Alcoholic Beverages
	Revealing Clothes		
	Sexual Situations		
Violence	Graphic Violence or Gore	Gambling	Gambling
	Physical Violence		
	Weapon Violence	Hate Symbols	Nazi Party
	Weapons		White Supremacy
	Self-Injury		Extremist
Visually Disturbing	Emaciated Bodies		
	Corpses		
	Hanging		
	Air Crash		
	Explosions and Blasts		

Detect inappropriate content in images and videos across 10 categories and 35 sub-categories

Get granular output about the nature of the content, rather than basic safe/unsafe flagging.

Apply your own policies that define what is safe for your customers.



# Amazon Rekognition

CONTENT MODERATION - VERSION 6

## Improvements in V6 (Image API only)

- Improved false detection (FPR) for selfie images
- Improved false detection (FPR) across many other categories such as household objects, clothing items and accessories



# Amazon Rekognition

CONTENT MODERATION- VERSION 6

## Why these improvements are important



Lower false detections



Lower volume of images to be reviewed



Less cost

# Content moderation API

Top-level category	Second-level category	Top-level category	Second-level category
Explicit Nudity	Nudity	Rude Gestures	Middle Finger
	Graphic Male Nudity		
	Graphic Female Nudity	Drugs	Drug Products
	Sexual Activity		Drug Use
	Illustrated Explicit Nudity		Pills
Adult Toys	Drug Paraphernalia		
Suggestive	Female Swimwear or Underwear	Tobacco	Tobacco Products
	Male Swimwear or Underwear		Smoking
	Partial Nudity	Alcohol	Drinking
	Barechested Male		Alcoholic Beverages
	Revealing Clothes		
	Sexual Situations		
Violence	Graphic Violence or Gore	Gambling	Gambling
	Physical Violence		
	Weapon Violence	Hate Symbols	Nazi Party
	Weapons		White Supremacy
	Self-Injury		Extremist
Visually Disturbing	Emaciated Bodies		
	Corpses		
	Hanging		
	Air Crash		
	Explosions and Blasts		

Detect inappropriate content in images and videos across 10 categories and 35 sub-categories

Get granular output about the nature of the content, rather than basic safe/unsafe flagging.

Apply your own policies that define what is safe for your customers.



# Demo

Marketplaces: Screen product images to detect inappropriate or prohibited product listings

## An image of a purse



## Moderation API Response

```
{  
  "model": "Content Moderation V6.0",  
  "results": []  
}
```

# Demo

Marketplaces: Screen product images to detect inappropriate or prohibited product listings

## A purse with a partially-visible handgun



## Moderation API Response

```
{
  "model": "Content Moderation V6.0",
  "results": [
    {
      "name": "Weapon Violence",
      "parent": "Violence",
      "score": 90.579343
    }
  ]
}
```

# Demo

Marketplaces: Screen product images to detect inappropriate or prohibited product listings

## An image of a watch



## Moderation API Response

```
{  
  "model": "Content Moderation V6.0",  
  "results": []  
}
```



# Demo

Marketplaces: Screen product images to detect inappropriate or prohibited product listings

## Visible Male Barechest



## Moderation API Response

```
{  
  "model": "Content Moderation V6.0",  
  "results": [  
    {  
      "name": "Barechested Male",  
      "parent": "Suggestive",  
      "score": 95.988031  
    },  
  ]  
}
```

# Demo

Online Communities & Social Media: Identify inappropriate content in profile images and user-uploaded images and videos to create a safe online community

## An appropriate profile image



## Moderation API Response

```
{  
  "model": "Content Moderation V6.0",  
  "results": []  
}
```

# Demo

Online Communities & Social Media: Identify inappropriate content in profile images and user-uploaded images and videos to create a safe online community

## Prohibited profile image



## Moderation API Response

```
{
  "model": "Content Moderation V6.0",
  "results": [
    {
      "name": "Smoking",
      "parentName": "Tobacco",
      "score": 95.17668
    },
  ]
}
```

# Demo

Online Communities & Social Media: Identify inappropriate content in profile images and user-uploaded images and videos to create a safe online community

## Prohibited profile image



## Moderation API Response

```
{
  "model": "Content Moderation V6.0",
  "results": [
    {
      "name": "Drinking",
      "parent": "Alcohol",
      "score": 91.384314
    }
  ]
}
```



# Demo

Online Communities & Social Media: Identify inappropriate content in profile images and user-uploaded images and videos to create a safe online community

## Prohibited profile image



## Moderation API Response

```
{  
  "model": "Content Moderation V6.0",  
  "results": [  
    {  
      "name": "Middle Finger",  
      "parent": "Rude Gestures",  
      "score": 62.775986  
    },  
  ],  
}
```



# Demo

Marketing & Advertising: Detect inappropriate brand imagery in campaigns and creatives

## Appropriate brand imagery



## Moderation API Response

```
{  
  "model": "Content Moderation V6.0",  
  "results": []  
}
```

# Demo

Marketing & Advertising: Detect inappropriate brand imagery in campaigns and creatives

## Inappropriate brand imagery



## Moderation API Response

```
{  
  "model": "Content Moderation V6.0",  
  "results": [  
    {  
      "name": "Tobacco Products",  
      "parent": "Tobacco",  
      "score": 99.696,  
    },  
  ],  
}
```

# Demo

Marketing & Advertising: Detect inappropriate brand imagery in campaigns and creatives

## Appropriate brand imagery



## Moderation API Response

```
{  
  "model": "Content Moderation V6.0",  
  "results": []  
}
```



# Demo

Marketing & Advertising: Detect inappropriate brand imagery in campaigns and creatives

## Inappropriate brand imagery



## Moderation API Response

```
{  
  "model": "Content Moderation V6.0",  
  "results": [  
    {  
      "name": "Weapons",  
      "parent": "Violence",  
      "score": 90.434961  
    },  
  ],  
}
```

# Customer Success Stories

**:DeNA**

Pococha voice community

Identification and redaction of words not recognized by standard speech-to-text services

Higher detection accuracy and faster moderation response times

**FLIPBOARD**

Content recommendation platform

Automatically detect content violations in 1.2 billion images and videos yearly

Lower false-positive rate and daily interception of 63,000 images and videos



**MOBISOCIAL**

Gaming and streaming platform

Flagging of non-compliant images and videos

Manual moderation reduced by 95% with increased accuracy and scalability



# Moderation in Action



# Get started



## 1 Try and learn

### Amazon Rekognition

Thousands of images and videos free per month for 12 months with the AWS Free Tier



### AWS Content Moderation webpage

New! AWS Guidance, links to design pattern blogs, and more  
[aws.amazon.com/rekognition](https://aws.amazon.com/rekognition)



## 2 Build with us

Contact us

## 3 Find a partner

AWS Partner Network



# Thank you!

Kevin Carlson  
kvcarls@amazon.com



Shipra Kanoria  
skanoria@amazon.com

