



# Amazon RDS Custom for SQL Server- Technical Overview

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# Agenda

- Introduction – Amazon RDS Custom for SQL Server
- Use Cases and Benefits
- Technical Overview
  - Concepts and Terminology
  - Architecture
  - Setting up Amazon RDS Custom for SQL Server
- Demo
- Q&A

# Introduction

# Amazon RDS Custom

Amazon RDS Custom is a managed database service for legacy, custom, and packaged applications that require access to the underlying operating system and database environment.



# Feature overview

- Managed database service
- Granular access to operating system and database system
- SQL Server 2019 (Enterprise, Standard, Web editions)
- Self-managed high availability
- M5/R5 instance types
- Host up to 5,000 databases
- Point-in-time restore (PiTR) for up to 100 databases
- Licensed-included only

# SQL Server deployment options

On-premises	EC2	RDS Custom	RDS	
High availability	High availability	High availability	High availability	You manage
Backups	Backups	Backups	Backups	Shared responsibility
Patching	Patching	Patching	Patching	
Scaling	Scaling	Scaling	Scaling	
Hardware	Hardware	Hardware	Hardware	AWS manages

### NO MANAGEMENT

Host-level access and full database permissions  
 Allows features not currently supported by RDS

### FULL MANAGEMENT

Allows 3rd-party applications on the database host  
 Initially planned for SQL Server and Oracle



# When to choose RDS Custom for SQL Server?

- Customer wants managed database service
- Already evaluated Amazon RDS for SQL Server

## But have additional requirements around:

- Use elevated privileges to access features and options not available in RDS for SQL Server (e.g., sysadmin, xp\_cmdshell)
- Custom or packaged applications require privileged access (e.g. MSFT Sharepoint)
- Hybrid/Multi-Cloud Disaster Recovery
- Flexible migration paths to RDS Custom:
  - Always-on availability group, log shipping, SQL replication, native backup



**Amazon RDS  
Custom for  
SQL Server**

# Use Cases and Benefits



# Use cases



## Granular Control

Install custom drivers, enable features or applications that require elevated privileges

Example: Extended stored procedures, CLR, Resource governor, Linked server (various DB engines)



## Lift and Shift Business Apps

Third-party or packaged applications with minimal changes

Example: Microsoft SharePoint, Microsoft Dynamics

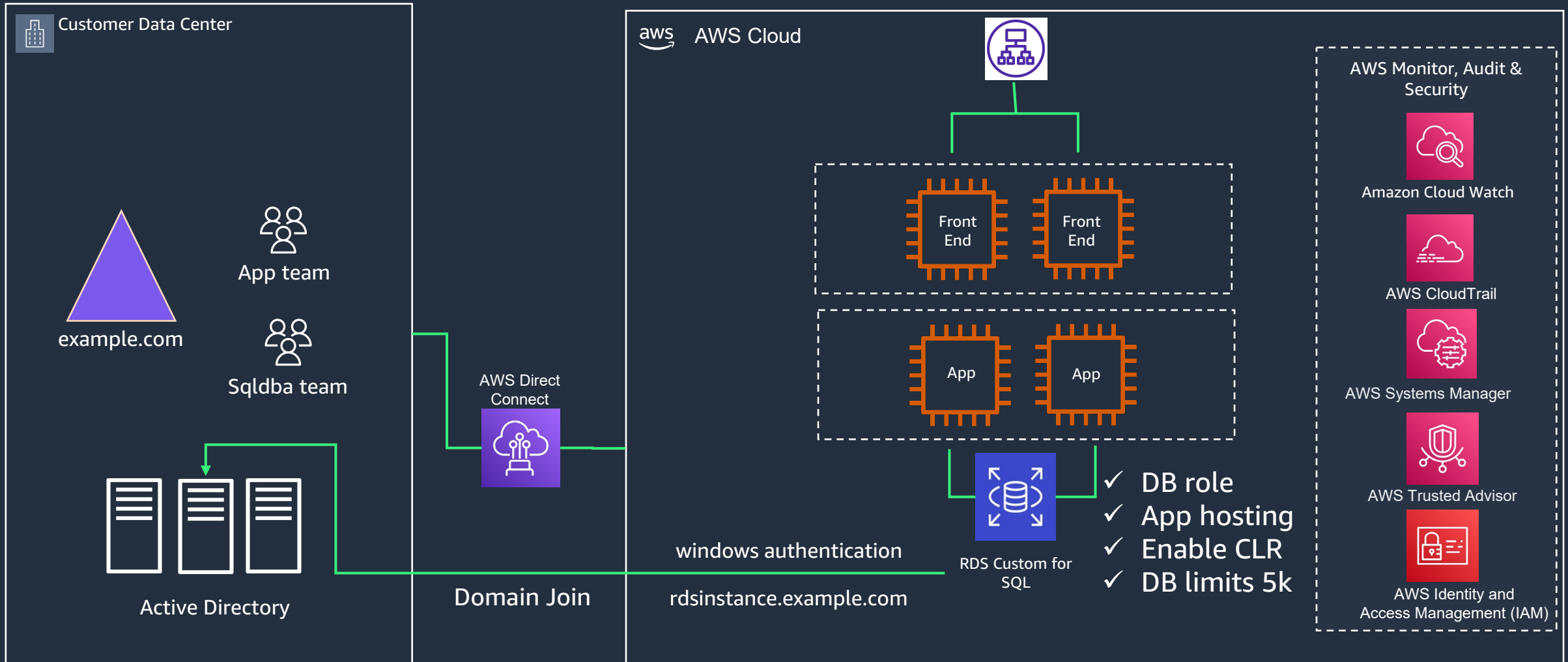


## Disaster Recovery

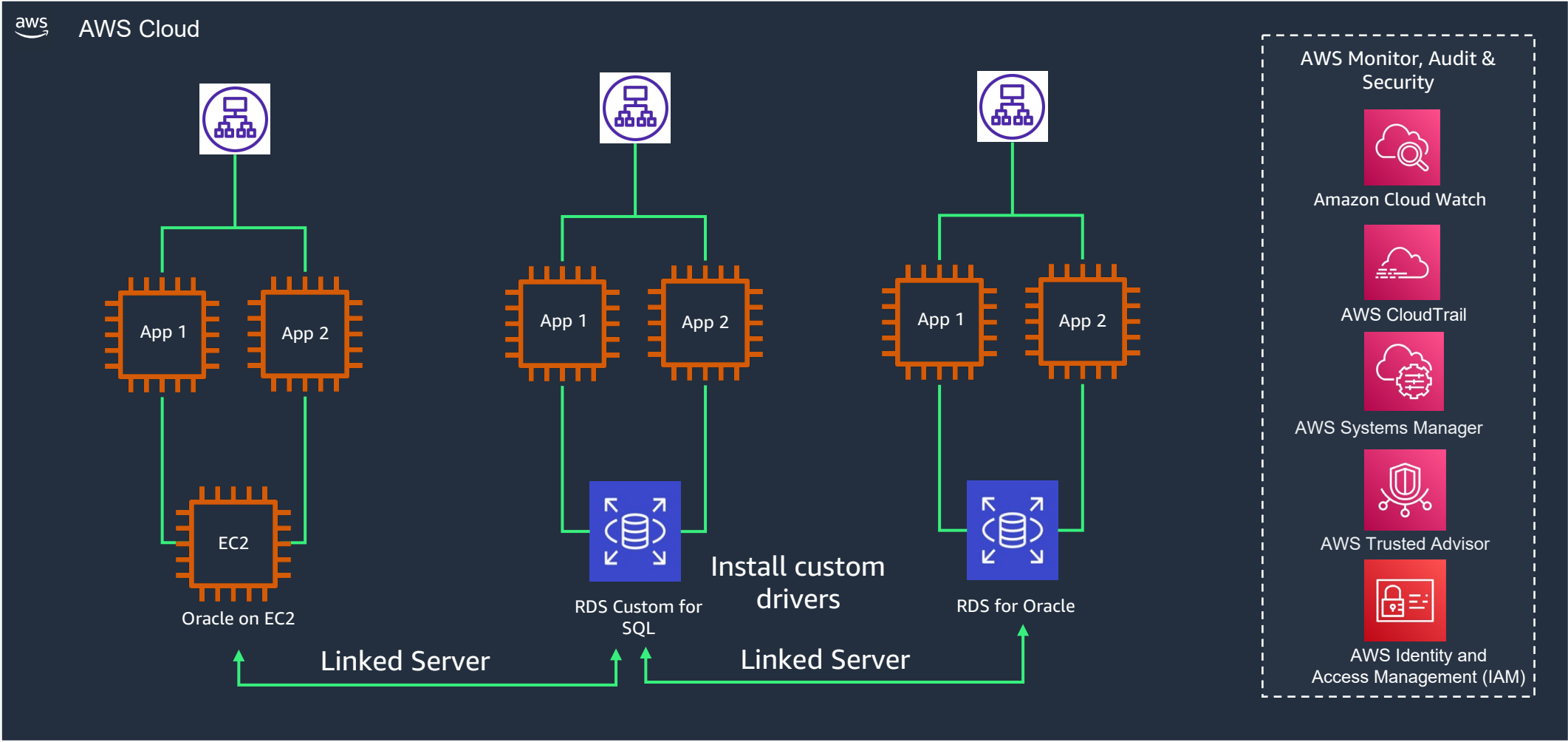
Setup DR from a self-managed environment

Example: SQL Server Always On Availability Groups, Replication

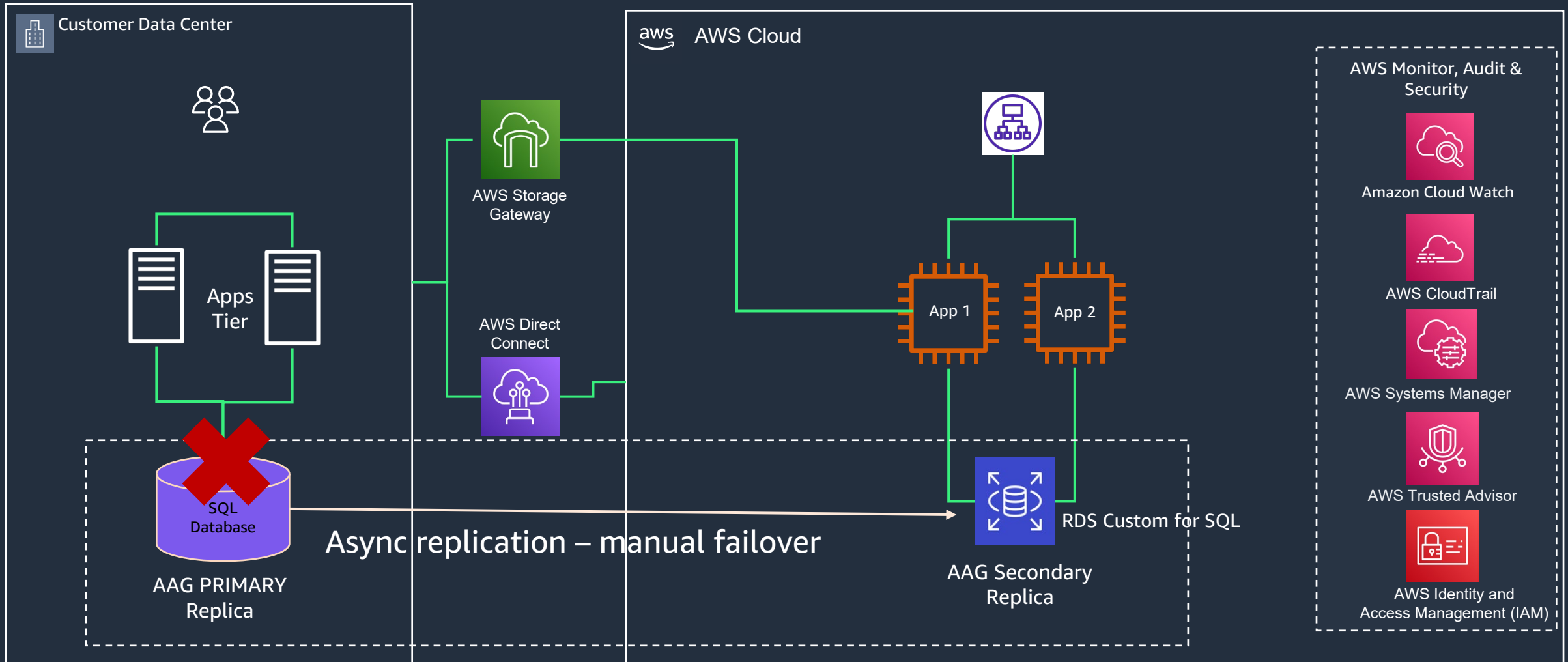
# Use Case 1: Granular Control-Supporting 3rd party apps



# Use Case 2: Granular Control -Linked Server



# Use Case 3: Flexible Disaster Recovery Or Migration Path



# Technical Overview

# Concepts and terminology

## Automation mode

Controls the Amazon RDS Custom automation such as monitoring, backups, and database status.

Customers can pause Automation mode when performing customizations to prevent unintended interference with RDS Custom automation

## Support perimeter

Determines if a customization breaks our automation (once automation mode is resumed if previously paused).

Customers have full access to the EC2 host. The action is supported as long as the change does not put the database outside of the perimeter.

# Automation mode

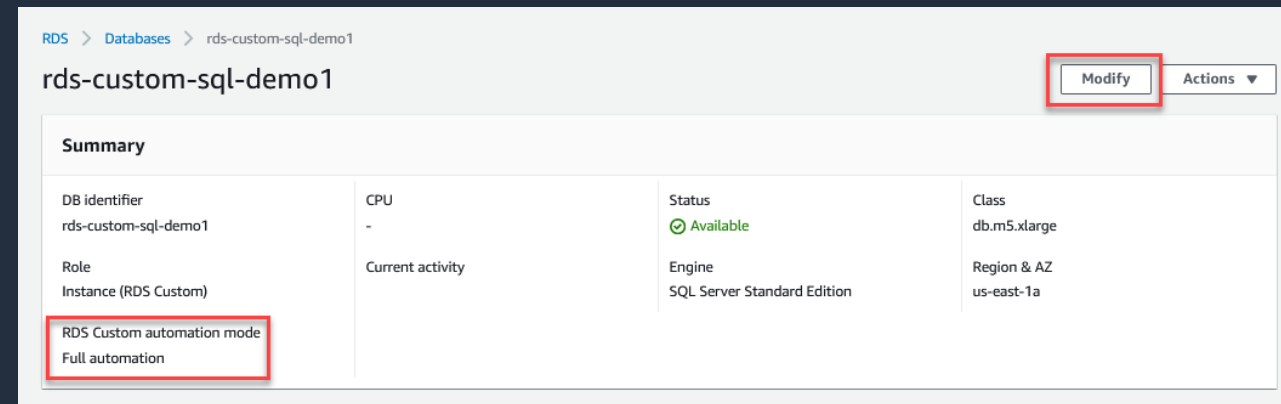
- Automation software that runs outside of the DB instance
- Automates common DBA tasks
- Communicates with monitoring agents
- Similar recovery and monitoring features to Amazon RDS
  
- Primary responsibilities:
  - Collect metrics and send notifications
  - Perform automatic instance recovery

# Pausing and resuming RDS Custom automation

Pause or resume RDS Custom Automation for up to 24 hours in order to make customizations and avoid interfering with automation.

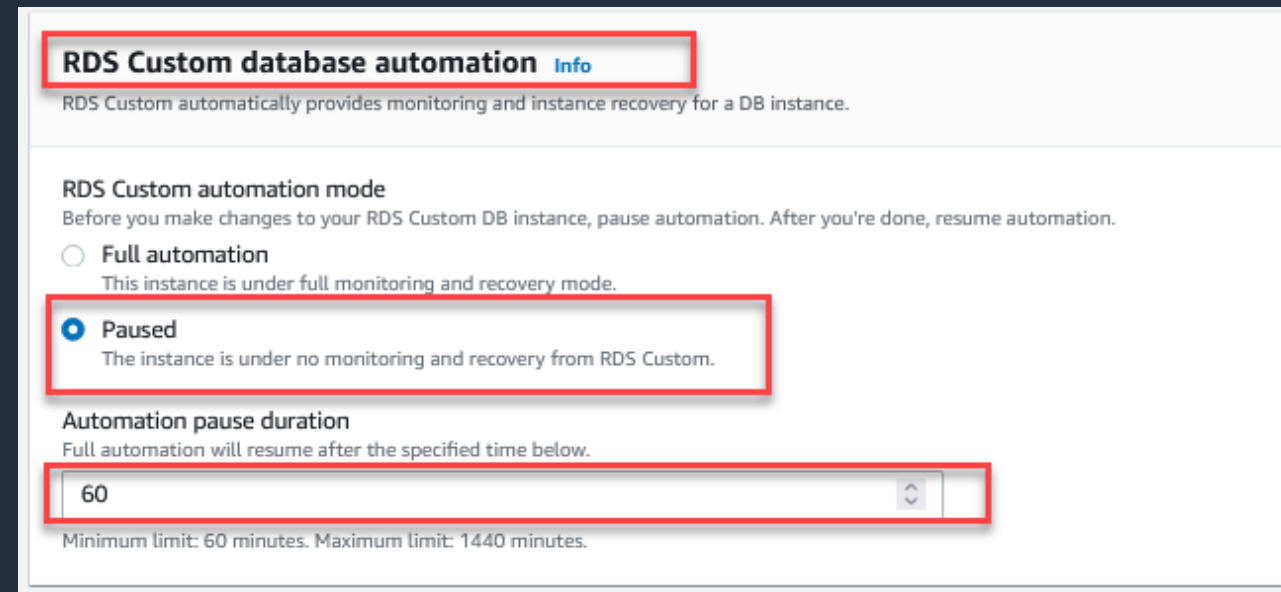
## What gets paused?

- Database status monitoring
- Storage monitoring
- EC2 instance status
- Automated backups
- Manual snapshots
- RDS Custom agent
- Support perimeter



The screenshot shows the AWS Management Console for an RDS instance named 'rds-custom-sql-demo1'. The 'Summary' section displays the following details:

DB identifier	CPU	Status	Class
rds-custom-sql-demo1	-	Available	db.m5.xlarge
Role	Current activity	Engine	Region & AZ
Instance (RDS Custom)		SQL Server Standard Edition	us-east-1a
<b>RDS Custom automation mode</b> Full automation			



The screenshot shows the 'RDS Custom database automation' settings page. The 'RDS Custom automation mode' section is highlighted, showing the 'Paused' option selected. Below this, the 'Automation pause duration' is set to 60 minutes.

**RDS Custom database automation** [Info](#)

RDS Custom automatically provides monitoring and instance recovery for a DB instance.

**RDS Custom automation mode**  
Before you make changes to your RDS Custom DB instance, pause automation. After you're done, resume automation.

Full automation  
This instance is under full monitoring and recovery mode.

**Paused**  
The instance is under no monitoring and recovery from RDS Custom.

**Automation pause duration**  
Full automation will resume after the specified time below.

60

Minimum limit: 60 minutes. Maximum limit: 1440 minutes.



# Support perimeter

- Checks for a list of requirements
- If requirements unmet, instance is considered Unsupported Configuration
- Address the issue(s) to bring it back to support perimeter

## During Unsupported Configuration state:

- You cannot modify the DB instance
- You cannot take snapshots
- No automated backups are created
- If the underlying EC2 instance is impaired, RDS Custom cannot replace it

Summary		
DB identifier rds-custom-sql-demo1	CPU -	Status ✔ Available
Role Instance (RDS Custom)	Current activity	Engine SQL Server Standard Edition
RDS Custom automation mode Full automation		

Summary		
DB identifier rds-custom-sql-demo1	CPU -	Status ⚠ Unsupported configuration
Role Instance (RDS Custom)	Current activity	Engine SQL Server Standard Edition
RDS Custom automation mode Full automation		

## Examples of support perimeter checks:

- RDS Custom agent is not running
- SSM agent is not running
- Database created outside of RDS managed EBS volume

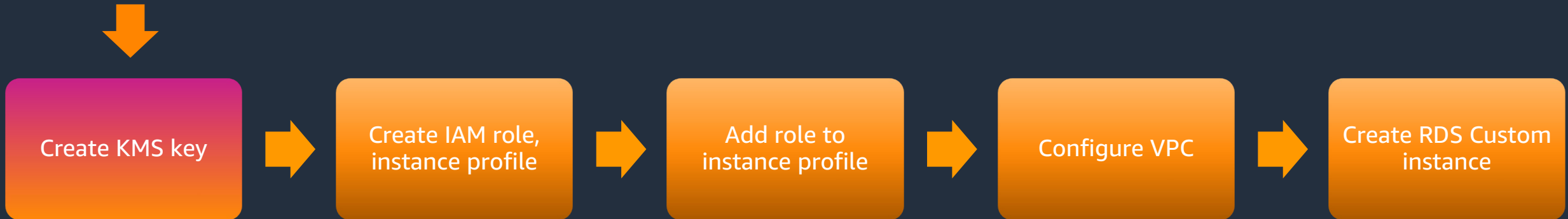
# Demo

# Learning objectives with demos

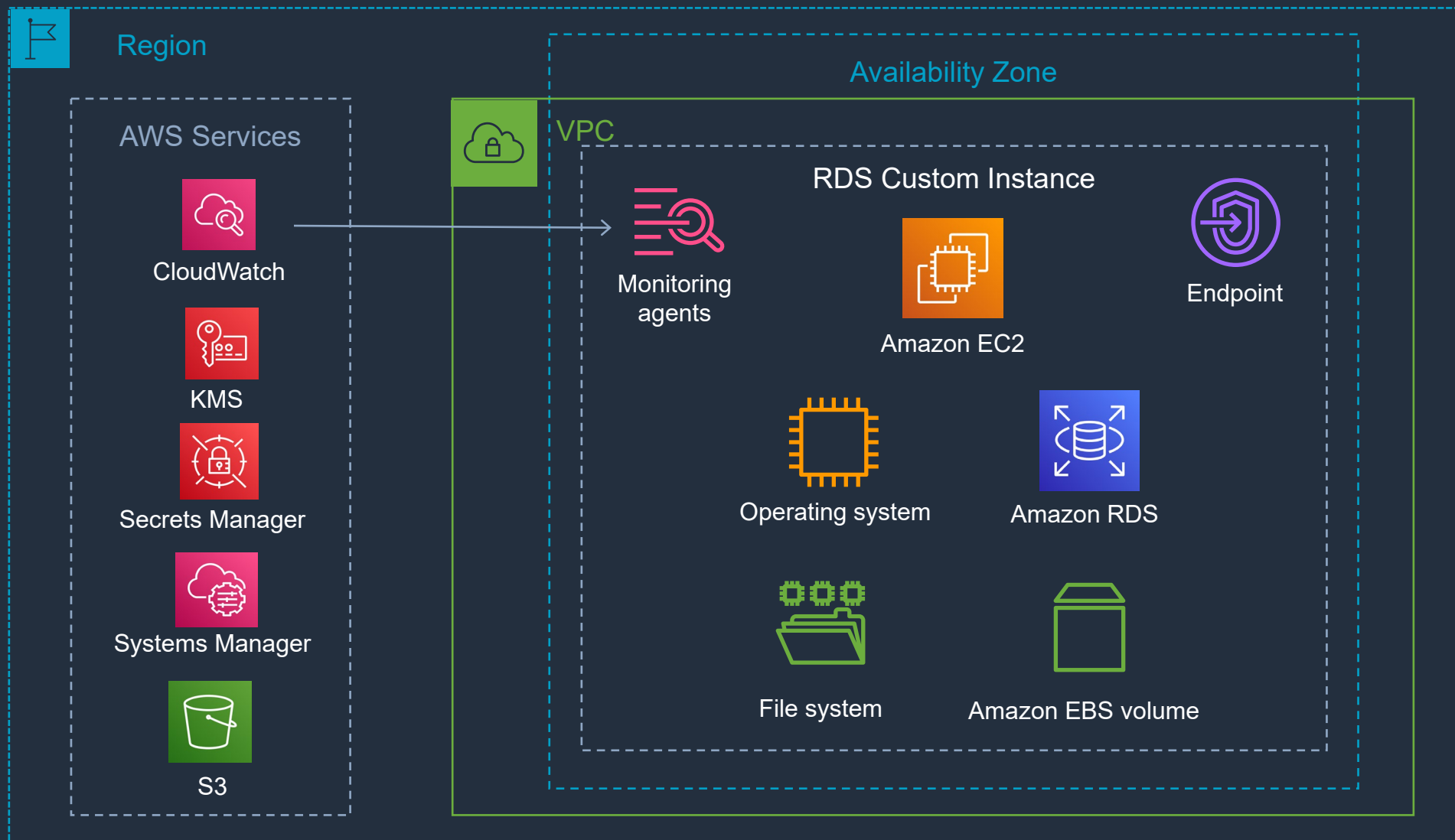
- Get you familiar with prerequisites to setup RDS Custom
- Show Integration with AWS System Manager for config management
- Show how to perform changes to RDS Custom Instance – pause automation, perform the change & resume, etc
- Show how changes affect support perimeter
- Perform change operation using superuser privileges both OS level & DB level permission

# Setting up Amazon RDS Custom for SQL Server

RDS Custom does not support AWS-managed KMS keys



# Architecture



# Use Case 1: Examples of Granular Control – Linked Server

## Operating system level

- Connecting to your RDS Custom DB instance using AWS Systems Manager
- Connecting to your RDS Custom DB instance using RDP
- Join RDS Custom Instance to Self Managed Active Directory
- Install Oracle client software on RDS Custom Instance

## Database level

- Create Logins with sysadmin role
- Configure linked server between Oracle and SQL Server

# Use Case 2 : Flexible Disaster Recovery Or Migration Path

Migration of multiple databases, from a SQL Server on-premises instance to RDS Custom for SQL Server instance

## Technology used

- Active directory (AWS Directory service)
- Windows Server Failover cluster
- Amazon FSx for Windows file server
- Always On Availability Groups
  - Primary replica (Amazon EC2)
  - Secondary replica (RDS Custom for SQL Server)

# Call to Action

- Reach out to your account team to conduct a workshop including a deep dive into migration best practices and workload/license assessment
- Consider a Proof-of-Concept to validate your use case(s)
- Identify workloads that may be a good fit for RDS SQL Server or RDS Custom for SQL Server
- Watch our recent [Amazon RDS Custom](#) videos on YouTube Channel
- Download the [CloudFormation template](#) to get started on AWS



RDS Custom for  
SQL Server



# Q&A



# Thank you!

Sudhir Amin